

EAST AYRSHIRE COUNCIL

SOCIAL WORK COMMITTEE : 6 NOVEMBER 2003

REVIEW OF DAY SUPPORT SERVICES FOR OLDER PEOPLE – STAGE 1

Report by Director of Educational and Social Services

1. PURPOSE

- 1.1 To advise Committee of initial outcomes of the Joint Social Work/Health Review of Day Support Services provided to older people in East Ayrshire.
- 1.2 To seek approval for implementation of stage one of the recommendations in order to meet National Standards.

2. BACKGROUND

- 2.1 East Ayrshire Council provide social day care services to older people in the authority area.
 - 2.1.1 A review of these services is appropriate at this time in relation to:
 - (i) meeting National Care Standards and requirements of Regulation of Care (Scotland) Act 2001.
 - (ii) continual improvement of services to older people, including implications from Residential Review and plans for use of the new Kilmarnock North West Office when opened.
 - (iii) Requirements from Joint Future Policy to review services jointly with other partners including NHS Ayrshire and Arran to improve outcomes for service users.

3. INITIAL OUTCOMES

- 3.1 That there are aspects of our current services that do not meet the new National Care Standards.
- 3.2 There are areas of operation that are similar between Social Work and Health Day Services where it is possible joint work will deliver better outcomes for service users e.g. transport, accommodation, assessment, communications, management.

3.3 The joint review of day services is not yet concluded however this report focuses on outcomes in relation to paragraph 2.1.1 that are immediate requirements to meet National Care Standards.

4. SOCIAL DAY CARE

4.1 Social day care is an assessed service which forms part of a package of supports assisting older people to remain living at home. It can also provide much needed respite for Carers.

4.2 The Council has 12 Day Care Centres providing 393 places per week. These are split into four registered services and cover the full geographic area of the authority.

4.3 Recent inspections of our services by the Care Commission have highlighted the need for:

(i) A clear permanent management structure for day care services. This is a reference to the temporary nature of the two existing Day Care Co-ordinator posts.

(ii) That a senior day care member of staff be on duty in each location. This is a reference to our current practice in local services where these are operated by two main grade day care officers.

(iii) That all staff who deliver day care services have similar grades and job descriptions.

(iv) That plans be put in place to ensure day care is operated in facilities that fully meet registered accommodation requirements. This is a reference to current use of accommodation that is, shared with other services (e.g. residential or sheltered housing) or does not have adequate facilities (e.g. correct ratio of toilets).

5. THE NEXT STEPS

5.1 Continue and conclude the Joint Review of Day Services with NHS Ayrshire and Arran and partner agencies.

5.2 Finalise accommodation proposals for day services for older people, including utilising the new facilities at Kilmarnock North West Office.

6. PERSONNEL IMPLICATIONS

- 6.1 Two Day Care Co-ordinators are already in post managing the day to day service. These posts require to be added permanently to establishments to meet registration requirements.
- 6.2 Each registerable day care centre requires a senior day care worker to be on duty to meet National Standards. These senior posts can be established by upgrading existing posts.
- 6.3 The Personal Carer staff who deliver day services require to be re-graded to APT&C day care workers, for consistency across the service and to meet National Standards.
- 6.4 Trade Unions are in agreement with the above proposals.

7. FINANCIAL IMPLICATIONS

- 7.1 Funding for the personnel implications in Section 6 can be met by a combination of existing resources in the social work budget for day care services and additional resource transfer funds from NHS Ayrshire and Arran.
- 7.2 The capital costs for the day centre of Kilmarnock North West Centre have been met already from the Social Work Budget in 2002/2003 and 2003/2004. The operating costs will be met from existing provision and additional monies allocated in 2003/04 to further develop care services for older people in the community.

8. POLICY IMPLICATIONS

- 8.1 The proposed changes are in line with the policy to provide supports to assist people to remain at home, and the commitment to support carers.

9. RECOMMENDATIONS

- 9.1 It is recommended that members of the Social Work Committee:
 - (i) agree to proposals outlined in Section 5 and 6;
 - (ii) refer the personnel implications to the Corporate Governance Committee;
 - (iii) agree that the Director of Educational and Social Services submit a future report to committee on Stage 2 of the review regarding accommodation and outcome in respect of exploring joint services; and
 - (iv) otherwise note the content of the report.

John Mulgrew
Director of Educational and Social Services
20 October 2003
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LIST OF BACKGROUND PAPERS

1. National Standards on Day Supports

For further information on this report please contact:
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