

EAST AYRSHIRE COUNCIL

SOCIAL WORK COMMITTEE: 6 NOVEMBER 2003

SECOND ANNUAL REVIEW OF EAST AYRSHIRE JOINT COMMUNITY CARE PLAN 2001-2004 (INCORPORATING REVIEW OF THE EAST AYRSHIRE PARTNERSHIP IN PRACTICE AGREEMENT).

Joint Report by the Director of Educational & Social Services and the Director of Homes and Technical Services

1. PURPOSE OF REPORT

- 1.1 To seek elected members' endorsement of the second annual review of the East Ayrshire Joint Community Care Plan 2001-2004 which incorporates a review of the East Ayrshire Partnership in Practice Agreement 2001-2004.
- 1.2 To seek elected members' authority to submit the Review to the Scottish Executive as required by National guidance and directions.

2. BACKGROUND

- 2.1 The NHS and Community Care Act (1990) placed an obligation on Local Authorities, Health Boards and Communities Scotland to prepare and publish local, three-year Community Care Plans and review these on an annual basis.
- 2.2 The East Ayrshire Joint Community Care Plan 2001-2004 was endorsed by the Housing Committee on 23rd May 2001 and the Social Work Committee on the 24th May 2001.
- 2.3 'The Same as You? A Review of Services for People with Learning Disabilities', published in May 2000 by the Scottish Executive recommended that local authorities, health boards and primary care trusts should prepare 'Partnership in Practice Agreements' for learning disability services in their area. Scottish Executive Circular 3/2001 indicated that review of Partnership in Practice Agreements could be incorporated into future Community Care Plans, Health Improvement Plans and other strategic planning documents.
- 2.4 The Social Work Committee endorsed the East Ayrshire Partnership in Practice Agreement on the 13th September 2001.

- 2.5 The second annual review of the East Ayrshire Joint Community Care Plan 2001-2004 additionally addresses other Scottish Executive reporting requirements in relation to:
- 'Modernising Community Care – an action plan' (1998)
 - Strategy for Carers (1999)
 - Recommendations of the Joint Future Group's Report. (2000)
 - Recommendations of the response to the Royal Commission on Long Term Care (2000)
 - 'Our National Health: A Plan for Action, A Plan for Change' (2000)
- 2.6 Information is also provided within the Review on how partners have responded to the Community Care and Health (Scotland) Act 2002.
- 2.7 This is the second annual review of the East Ayrshire Joint Community Care Plan 2001-2004. The document outlines achievements in the implementation of the plan between the 1st of April 2002 and 31st March 2003 and plans for its continued implementation in the final year. The review also considers the progress in the implementation of the East Ayrshire Partnership in Practice Agreement 2001-2004.
- 2.8 The review identifies that solid progress has been made in the development of service users and carer focused services, enhanced partnership working and in shifting the balance of care provision from institutional to community based services.
- 2.9 A copy of the full review document is lodged in the Members Information Point.

3. ACHIEVEMENTS IN 2002 – 2003

- 3.1 Examples of actions set out in the Community Care Plan that have been achieved in 2002 – 2003 include:
- Significant progress has taken place in the implementation of the Joint Future agenda including the development of a full Local Partnership Agreement for older people, the development of a Single Shared Assessment process, which is now being rolled out across all community care groups and joint training of fieldwork staff.
 - East Ayrshire Home Care service has been reorganised to provide a service over a 24 hours/ 7 day per week period. Staff contracts and appropriate management arrangements have been implemented. Staff have been provided with training appropriate to their roles. Contracts have been formalised on an area basis with independent sector providers.

Provision of a shopping and home maintenance service has also been agreed using a voluntary provider in the North of the authority.

- A cancer crisis intervention service has been established to prevent admission to hospital and provides a service addressing need over a 24hrs/ 7-day period using on call carers and support workers.
- A web site has been established to address the needs of tenants, including those with specific needs.
- Residential respite care opportunities for people with nursing care needs have been expanded through block purchase from the independent sector.
- A Hospital liaison worker has been funded by East Ayrshire Local Health Care Co-operative to identify hidden carers within hospital settings.
- The intensive home support service providing home care support to people with mental health problems has been evaluated and extended throughout the whole of East Ayrshire. Home carers have been identified and trained and will be allocated to the role as need arises through 2003.
- A Direct Payments scheme is now in place and available for all adults with a disability and the parents of children with a disability from 1st June 2003.
- An advocacy forum has been established, which is looking at the existing services and gaps for adults and children and the service has been expanded for older people and to support people with acquired head injuries. The Supporting People Strategy identified additional needs for advocacy, particularly in the light of the Mental Health (Care and Treatment) (Scotland) Act 2003

3.2 Examples of actions set out in the Partnership In Practice Agreement that have been achieved in 2002 – 2003 include:

- The Personal Record of Care is used in all situations where two or more services are being provided to an individual within their own home.
- An information pack for carers and professionals has been developed and disseminated detailing services and access arrangements.
- A service review of the role of the Community Learning Disability Team review has been concluded and implemented to focus on assessing health and social care needs and directing and supporting people into appropriate health care.

- Identified social work staff have lead roles in supporting people with learning disabilities
- Challenging Activities in Health, Art, Movement, Play and Sports (“CHAMPS”) clubs providing sport and recreation opportunities to children with learning disabilities have been refocused to enable the service to be a stepping stone to integrated Kids clubs

4. PRIORITIES FOR 2003-2004

Community Care Plan 2001 - 04

4.1 Priorities for action in 2003 – 2004 include:

- Following a pilot exercise uptake of welfare rights services will be increasingly promoted from GP surgeries.
- Data sharing between NHS Ayrshire and Arran and East Ayrshire Council will be developed as part of the Joint Future agenda to promote good communication and effective joint working. This includes both service user related information, adapted housing register and Performance Management systems.
- Self-Assessment systems will be introduced to enable service user and carers to access simple services faster and with a minimum of intrusion.
- The East Ayrshire Council Care and Repair scheme will be rolled out across East Ayrshire after evaluation of a pilot scheme in Dalmellington.
- The East Ayrshire Carers strategy will be finalised reflecting improved joint working practices between professional and carers. The funding arrangements for particular initiatives will be planned on a long term basis, including services for young carers.
- Improvements to older people’s services across the continuum of care identified in social care reviews will be implemented, including improvements in the delivery of lunch club services, improvements in coordination between health and social day care, development of intermediate care facilities and implementation of the Best Value Service Review of local authority provided residential care services.
- Operational communication between agencies involved in mental health services will be further improved through implementation of hospital discharge protocols.

- Improved planning for people in transition from children's to adult services and from adult to older people's services.

Partnership in Practice

- Development of Joint Commissioning and contractual arrangements between Health and Social Work Services to enable a streamlined purchasing of new services for people with learning disabilities.
- Expansion of Home respite opportunities.
- Joint training for staff in health, housing and social care agencies to improve communication and a common approach to working with people with learning disabilities.
- Provision of housing with support to people who require this resource.

5. FINANCIAL/LEGAL/PERSONNEL IMPLICATIONS

- 5.1 Financial, legal and personnel implications of the East Ayrshire Joint Community Care Plan 2001-2004 are set out in the plan.
- 5.2 Specific issues requiring Committee approval will be the subject of separate reports to Committee as required.

6. RECOMMENDATIONS

- 6.1 It is recommended that Committee:
- (i) Endorses the second annual review of the East Ayrshire Joint Community Care Plan 2001-2004 and;
 - (ii) Authorises the Director of Educational and Social Services in consultation with statutory planning partners to submit the Review to the Scottish Executive.

**John Mulgrew,
Director of Educational and
Social Services
13 October 2003**

**James Lavery,
Director of Homes and Technical
Services**

LIST OF BACKGROUND PAPERS

1. East Ayrshire Joint Community Care Plan 2001-2004.

For further information on this report please contact John Alexander, Principal Officer (Quality and Planning) [01563-576978].

IMPLEMENTATION OFFICERS:

JACKIE DONNELLY, HEAD OF SOCIAL WORK
CHRIS McALEAVEY, HEAD OF HOMES