

APPENDIX I

EAST AYRSHIRE COUNCIL

**SOCIAL WORK COMPLAINTS REVIEW SUB-COMMITTEE OF
THE SOCIAL WORK COMMITTEE**

**MINUTES OF MEETING HELD ON 25 JULY 2002 AT
1425 HOURS IN MEETING ROOM 1, COUNCIL HEADQUARTERS,
LONDON ROAD, KILMARNOCK**

PRESENT: Lindsay Stirrat, Moira Young and Maureen Morris, Independent Members.

ATTENDING: David Mitchell, Head of Administrative and Legal Services; and Stuart Nelson, Administrative Officer.

CHAIR: Lindsay Stirrat, Independent Chair

EXCLUSION OF PRESS AND PUBLIC

1. The Sub-Committee resolved that, under Section 50A(4) of the Local Government (Scotland) Act 1973, as amended, the Press and public be excluded from the meeting for the following item of business on the ground that it involved the likely disclosure of exempt information as defined in Paragraph 3 of Schedule 7A of the Act.

CONSIDERATION OF COMPLAINT NO: 1/02

2. There were submitted and noted written submissions by the complainer (who was in attendance and unrepresented, although accompanied by two persons) and the Director of Educational and Social Services (represented by the Service Unit Manager (Quality and Planning) accompanied by the Team Leader - Quality Assurance).

At the outset and having obtained the agreement of both parties, the Sub-Committee agreed, notwithstanding the terms of the procedure for meetings of the Social Work Complaints Review Sub-Committee of the Social Work Committee, and in order to facilitate the Hearing process, to allow those persons accompanying both parties to remain in attendance throughout the Hearing, for the purposes of clarification as required.

The complainer presented his case, including clarification on certain points from the persons accompanying him. The representative of the Director of Educational and Social Services had the opportunity to ask questions of the complainer.

Thereafter, the representative of the Director of Educational and Social Services, in the presence of the complainer, presented the Department of Educational and Social Services' case, including clarification on certain points from the person accompanying him. The complainer was afforded the opportunity to ask questions of the representative of the Director of Educational and Social Services.

The Complaints Review Sub-Committee then had the opportunity to ask questions of both parties.

Thereafter, the complainer and the representative of the Director of Educational and Social Services had the opportunity to sum up their respective cases to the Complaints Review Sub-Committee without introducing any new information or matters.

The complainer and the representative of the Director of Educational and Social Services and those persons accompanying both parties then withdrew and the Social Work Complaints Review Sub-Committee proceeded to deliberate in private, taking advice from the Officers appointed to assist the Sub-Committee.

The Sub-Committee did not formally uphold any of the eight complaints and agreed that its detailed findings and recommendations be submitted in a separate report to the next meeting of the Social Work Committee.

The meeting terminated at 1710 hrs.