

East Ayrshire Council

Competitive Services



Cleansing Presentation of mini bin lorry to Josh, a big bin lorry fan!
December 2001



Catering Managers with Healthy Choices Awards
January 2002

Annual Report and Accounts 2001/2002





**School Crossing Patrollers of the Year
at the Healthy Choice Awards
June 2001**

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Introduction by the Director of Finance

Under the terms of the Local Government, Planning and Land Act 1980 and the Local Government Act 1988, a local authority operating Direct Labour Organisations (DLOs) and Direct Service Organisations (DSOs) to undertake certain categories of work must expose such activities to competition and is required to prepare a separate revenue account for each category.

The Secretary of State specifies the financial objectives to be achieved by the defined activities, which are that each individual DLO and DSO must at least break even after taking account of Capital Charges.

This report shows revenue accounts for ten activities, all of which exceeded the statutory performance target set.

Authorities are free to decide how surpluses or deficits on DLO and DSO Revenue Accounts should be treated. The balances have been credited to the Consolidated Revenue Account.

Alexander McPhee, ACMA
Director of Finance
30th September 2002

Statement of Accounting Principles

OPERATING INCOME AND EXPENDITURE

The Revenue Accounts have been prepared on the historic cost basis of accounting. Revenue transactions have been recorded on an income and expenditure basis. Provision has been made on an actual or estimated basis for all known debtors and creditors at 31st March 2002. Provision has been made for possible bad or doubtful debts.

CAPITAL EXPENDITURE

Capital transactions have been recorded on an accruals basis. The proceeds of disposal of fixed assets are used to reduce outstanding loan debt and finance capital expenditure for the year.

REDEMPTION OF DEBT

Provision is made in the Revenue Accounts for redemption over the recommended useful life of the assets. The apportionment over Revenue of the debt redemption and interest charges is on the basis of the outstanding capital advances made to each service from the Loans Fund.

CAPITAL ACCOUNTING

The requirements of the Code of Practice on Local Authority Accounting in Great Britain as they relate to Capital Charges have been complied with.

STOCKS

Consumable Stocks and Work in Progress are valued on a cost price basis, except in the case of Building and Works where average cost is used. Although the use of average cost is not in accordance with the Accounting Code of Practice it is recognised as an acceptable methodology.

DEBTORS AND CREDITORS

Revenue income and expenditure includes debtors and creditors outstanding at 31 March 2002. Where actual figures are not available, estimated provisions are made.

CENTRAL SERVICES EXPENSES

Central and Departmental Support costs have been fully allocated to user services. Corporate and Democratic Management has been treated in accordance with CIPFA guidance regarding Management of Overheads in Local Authorities.

CODE OF PRACTICE

Section 15.01 of the Code of Practice for Compulsory Competition 1996 requires each DLO to keep separate revenue accounts for the following categories of work.

- Works of new construction estimated to be more than £50,000.
- Works of new construction estimated to be less than £50,000.
- Maintenance work within the meaning of the Local Authority (Goods & Services Act 1970), including minor improvements and minor extensions.

Catering & Other Catering DSO

ANNUAL REPORT BY THE DIRECTOR OF EDUCATIONAL AND SOCIAL SERVICES

Mission

To provide the best catering service possible for every customer at the most economic cost.

Objectives

To demonstrate high standards of food safety, food service and value for money measured through performance indicators and benchmarking.

Workload

The Council's catering operations cover schools, residential homes, public and staff restaurants. This involves 77 locations.

The services provided include:

- Catering in schools
- Social Work residential catering and the provision of community meals
- Special functions; public and staff restaurant catering
- Catering equipment repairs and maintenance

The majority of work is provided under the terms of the Local Government (Scotland) Act 1988. Services are delivered to the requirements of the contracts that are being developed through the Service Level Agreements to provide services most appropriate to East Ayrshire.

The service maintains its own quality assurance and food safety systems to ensure performance to a high standard.

Personnel

At 31 March 2002, the catering service employed 344 staff.

Financial Matters

As detailed on page 5, the Onsite Catering Direct Service Organisation has achieved a surplus of £0.174m in respect of Catering and £0.019m in respect of Other Catering after taking account of the charge for the use of capital assets.

Summary

The service operated profitably exceeding its statutory obligations. Onsite catering will develop and progress through its business plan and meet the challenge of Best Value.

The staff in the service are to be congratulated in maintaining a consistent and high standard of performance during this year.

The statutory financial requirement is to break even. The Service has met and exceeded that target.

Catering & Other Catering DSO

Revenue Account - Catering

2000-01		2001-02	2001-02	2001-02
Actual £000s		Actual £000s	Non- Statutory Services Actual £000s	Statutory Education & Social Services Actual £000s
	Income			
3,524	Contract Income	3,629	699	2,930
3,524	Total Income	3,629	699	2,930
	Less Direct Costs			
1,568	Labour	1,600	390	1,210
1,262	Materials	1,221	218	1,003
2,830	Direct Costs	2,821	608	2,213
(694)	Gross Margin	(808)	(91)	(717)
534	Less Indirect Costs	634	76	558
(160)	Surplus for Year	(174)	(15)	(159)
0	Accumulated Reserves Brought Forward	0	0	0
(160)		(174)	(15)	(159)
160	Surplus Transferred to General Fund	174	15	159
0	Reserves Carried Forward	0	0	0

Revenue Account - Other Catering

2000-01		2001-02	2001-02
Actual £000s		Actual £000s	Other Statutory Catering £000s
	Income		
328	Contract Income	467	467
328	Total Income	467	467
	Less Direct Costs		
144	Labour	204	204
146	Materials	192	192
290	Direct Costs	396	396
(38)	Gross Margin	(71)	(71)
29	Less Indirect Costs	52	52
(9)	Surplus for Year	(19)	(19)
0	Accumulated Reserves Brought Forward	0	0
(9)		(19)	(19)
9	Surplus Transferred to General Fund	19	19
0	Reserves Carried Forward	0	0

Cleaning of Buildings DSO

ANNUAL REPORT BY THE DIRECTOR OF EDUCATIONAL AND SOCIAL SERVICES

Mission

To provide the best cleaning service possible to every customer at the most economic cost.

Objectives

To demonstrate high standards and value for money through key performance indicators and benchmarking

Workload

The Council's cleaning operations cover 227 premises of which 70 are schools and 8 are residential homes; offices and public halls form the remainder of the contract.

The services provided within these premises include:

- Cleaning and janitorial service in schools
- Cleaning and domestic services in social work residences
- Council office cleaning and caretaking
- Police station cleaning and janitation

Building cleaning covers a range of statutory work under the Local Government (Scotland) Act 1988 and also non-statutory services. Much of the work is carried out under the terms of contracts that are being developed through Service Level Agreements to provide a better focus on service delivery for the needs of East Ayrshire.

Personnel

At 31 March 2002, the Onsite Building Cleaning DSO employed 591 staff. During the course of the year onsite completed the training of cleaning employees to an equivalent British Institute of Cleaning Science standard.

Financial Matters

As detailed on page 7, the Onsite Building Cleaning Direct Service Organisation has achieved a surplus of £0.108m after taking account of the charge for the use of capital assets.

Summary

The service has operated profitably exceeding its statutory obligations. The DSO will continue to progress through its business plan and meet the challenge of Best Value.

The staff in the Service are to be congratulated in maintaining a consistent and high standard of performance during this year.

The statutory financial requirement is to break even. The Service has met and exceeded that target.

Cleaning of Buildings DSO

Revenue Account				
2000-01		2001-02	2001-02	2001-02
Actual £000s		Actual £000s	Statutory Actual £000s	Non- Statutory Actual £000s
	Income			
4,648	Contract Income	4,818	2,138	2,680
4,648	Total Income	4,818	2,138	2,680
	Less Direct Costs			
3,996	Labour	4,118	1,839	2,279
82	Materials	126	93	33
4,078	Direct Costs	4,244	1,932	2,312
(570)	Gross Margin	(574)	(206)	(368)
483	Less Indirect Costs	466	197	269
(87)	Surplus for Year	(108)	(9)	(99)
0	Accumulated Reserves Brought Forward	0	0	0
(87)		(108)	(9)	(99)
87	Surplus Transferred to General Fund	108	9	99
0	Reserves Carried Forward	0	0	0

School Crossing Patrols

ANNUAL REPORT BY THE DIRECTOR OF EDUCATIONAL AND SOCIAL SERVICES

Mission

To provide the best school crossing patrol service possible for every customer at the most economic cost.

Objectives

To provide a consistent and well trained school crossing patrol service that controls key areas of cost and ensuring value for money.

Workload

The school crossing patrol service is delivered by East Ayrshire Council on behalf on Strathclyde Police. The client for this work is the Department of Development Services. The work is delivered through a detailed service level agreement by Onsite services.

Personnel

At 31st March 2002, the School Crossing Patrol Service employed a supervisor and 86 employees. A bank of trained relief patrollers is maintained to ensure consistency of service delivery.

Financial Matters

As detailed on page 9, the School Crossing service achieved a surplus of £0.003m after taking account of the charge for the use of capital assets.

Summary

The school crossing service is a key part in the portfolio of work undertaken by the Onsite business unit. The service will continue to develop through its business plan and to meet the challenge of Best Value.

The staff in the Service are to be congratulated in maintaining a consistent service valued by the communities in which they work.

The statutory financial requirement is to break even. The Service has met and exceeded that target.

School Crossing Patrols

Revenue Account

2000-01		2001-02
Actual £000s		Actual £000s
	Income	
	<u>Charges to Other Services</u>	
283	Contract Income	301
283	Total Income	301
	Less Direct Costs	
226	Labour	226
7	Materials	2
233	Direct Costs	228
(50)	Gross Margin	(73)
43	Less Indirect Costs	70
(7)	Surplus for Year	(3)
0	Accumulated Reserves Brought Forward	0
(7)		(3)
7	Surplus Transferred to General Fund	3
0	Reserves Carried Forward	0

ANNUAL REPORT BY THE DIRECTOR OF DEVELOPMENT SERVICES

Introduction

Roads Contracts operates as a business unit within the Roads and Transportation division of the Development Services Department. The DLO carries out highway maintenance work including carriageway and footway resurfacing, patching, gully emptying, winter maintenance and other emergency work and is responsible for the operational service of the Council owned car parks.

Objectives

- To provide a best value service for highway maintenance.
- To deliver a cost-effective service for winter maintenance and emergencies.
- To carry out local improvements including car parks and traffic control installations.
- To operate the Council owned car parks.

Work Load

Under the Local Government Planning and Land Act 1980 Part III, Roads Contracts carries out the following categories of work:

- Maintenance work on roads funded from the revenue budget of the Council.
- Minor improvements on roads funded from the capital budget of the Council.
- Minor work carried out for other departments of the Council, and other Local Authorities, and other agencies.

In addition Roads Contracts carries out work outwith the scope of the Local Government Planning and Land Act 1980 During the year a Section 19b Notice under that Act was lifted, removing restrictions under the Notice on the scope of work which could be undertaken.

Personnel

At 31 March 2002, Roads Contracts employed 50 road workers and 5 car park operatives. Roads Contracts have introduced major initiatives in training (SVQ level 2 and 3) and improved job control and target setting through a new Contract Target Payment Scheme.

Operations

Roads Contracts seek to continuously improve its productivity and service quality by developing best practices, and will invest in systems to provide high quality, accurate and easily understood performance information on financial and operational matters. A service review on the arrangements under which the Council procures services from the Unit was completed which concluded that the current arrangements provide best value to the Council.

Financial

As detailed on page 11, Roads Contracts operated at a surplus of £0.032m for the financial year after taking account of the charge for the use of capital assets.

Summary

The Roads Contracts unit provided a best value service and met its financial objective for the year. Continuous improvements in quality control and financial monitoring are being implemented.

The statutory financial requirement is to break even. The Service has met and exceeded that target.

Roads DLO

Revenue Account

2000-01		2001-02
Actual £000s		Actual £000s
	Income	
4,407	Charges to Other Services	
	Contract Income	3,965
4,407	Total Income	3,965
	Less Direct Costs	
1,408	Labour	1,265
747	Materials	921
772	Expenses	858
2,927	Direct Costs	3,044
(1,480)	Gross Margin	(921)
1,472	Less Indirect Costs	889
(8)	Surplus for Year	(32)
0	Accumulated Reserves Brought Forward	0
(8)		(32)
8	Surplus Transferred to General Fund	32
0	Reserves Carried Forward	0

Analysis of maintenance work on Roads within the area for the year ended 31st March 2002

	Maintenance	
	£'000	%
1. Analysis of work carried out by the Council:-		
(a) Total value of work undertaken by Roads Contracts	3,616	91
(b) Total value of work undertaken by contractors	349	9
	3,965	100
2. Analysis of work carried out by Roads Contracts:-		
(a) For which tenders were not invited	3,616	100
(b) For which tenders were invited	-	-
(c) Total value	3,616	100
3. Details of all jobs undertaken by Roads Contracts for which its tender was not the lowest	Nil	Nil

Vehicle Maintenance DSO

ANNUAL REPORT BY THE DIRECTOR OF DEVELOPMENT SERVICES

Objective

- To provide a vehicle repairs and maintenance service for Council vehicles
- To manage vehicle administration and maintenance for all Council vehicles
- To carry out MOT and taxi tests
- To provide fuel for vehicles at designated facilities

Workload

Under the Local Government 1988, Vehicle Maintenance carries out the following:

- Repair and maintain vehicles

In addition, Vehicle Maintenance carries out work out-with the scope of the Local Government Act. Vehicle Maintenance assists in the procurement, specification and disposal of vehicles. It also administers vehicle licensing and service scheduling, ensuring all council vehicles comply with current legislation

Personnel

At 31 March 2002, Vehicle Maintenance employed 14 workers.

Employee levels are continuously monitored due to variations in workload, as a result of fleet reductions throughout council departments.

Operations

During the year Vehicle Maintenance continued to implement various operational changes and improvements in management information in order to develop the service and adhere to the Service's business plan.

New fuel supply facilities were installed during the year.

Financial Matters

As detailed on page 13, Vehicle Maintenance made a surplus of £0.046m after taking account of the charge for the use of capital assets.

Summary

New procedures and work practices were implemented throughout the year, creating an environment for continuous improvement to ensure a competitive, cost efficient, quality service.

The statutory financial requirement is to break even. The Service has met and exceeded that target.

Vehicle Maintenance DSO

Revenue Account

2000-01		2001-02
Actual £000s		Actual £000s
	Income	
1,183	Contract Income	1,098
1,183	Total Income	1,098
	Less Direct Costs	
358	Labour	327
319	Materials	295
95	Expenses	82
772	Direct Costs	704
(411)	Gross Margin	(394)
360	Less Indirect Costs	348
(51)	Surplus for Year	(46)
0	Accumulated Reserves Brought Forward	0
(51)		(46)
51	Surplus Transferred to General Fund	46
0	Reserves Carried Forward	0

Refuse Collection DSO

ANNUAL REPORT BY THE DIRECTOR OF COMMUNITY SERVICES

Objectives

- To provide the highest quality, most cost effective refuse collection service within the budgetary resources available.
- To encourage the principles of a quality culture throughout all the DSO's activities and promote continuous improvement.

Workload

The Refuse Collection Service is primarily for the uplift of domestic waste from approximately 52,000 households within East Ayrshire together with such commercial premises as may request a collection service. Recycling includes the collection of glass, cans, white goods and cardboard. Skip hire is provided internally and externally on a commercial basis.

The contract is overseen by the Waste Management section acting as client. There is a distinct client/contractor split below the Head of Protective Services.

No default notices were issued in the year. Complaints, of which there were 381, were dealt with within the required time limit. The number of complaints is regarded as extremely low having regard to the number of service visits carried out (2.7m).

The pre-existing Refuse Collection contracts for the former authorities have harmonised into a single Service Level Agreement.

The refuse collection service in East Ayrshire took part in an Accounts Commission Review entitled 'Benchmarking Refuse Collection' and was found to be performing well.

The Southern part of East Ayrshire Cleansing has been registered to ISO 9002 since 1995. It is hoped to include the North in the future.

Personnel

At 31 March 2002, the DSO employed 59 manual workers and shares 7 staff with Street Cleansing.

A high priority is given to customer care and Health and Safety issues.

Financial Matters

As detailed on page 15, the Refuse Collection DSO achieved a surplus of £0.076m after taking account of the charge for the use of capital assets.

Summary

The co-operation of the workforce particularly in the achievement of higher productivity levels is recognised.

The statutory financial requirement is to break even. The Service has met and exceeded that target.

Refuse Collection DSO

Revenue Account		
2000-01		2001-02
Actual £000s		Actual £000s
	Income	
2,344	Contract Income	2,480
2,344	Total Income	2,480
	Less Direct Costs	
1,102	Labour	1,163
44	Materials	38
1,146	Direct Costs	1,201
(1,198)	Gross Margin	(1,279)
1,163	Less Indirect Costs	1,203
(35)	Surplus for Year	(76)
0	Accumulated Reserves Brought Forward	0
(35)		(76)
35	Surplus Transferred to General Fund	76
0	Reserves Carried Forward	0

Street Cleansing DSO

ANNUAL REPORT BY THE DIRECTOR OF COMMUNITY SERVICES

Objectives

- To provide the highest quality, most cost effective street cleansing service within the budgetary resources available.
- To encourage the principles of a quality culture throughout all the DSO's activities and promote continuous improvement.

Workload

The Street Cleansing Service is primarily for the removal of litter, grit, broken glass and dog fouling within East Ayrshire which covers an area of 125,199 hectares with a population of 123,820.

The contract is overseen by the Waste Management section acting as client. There is a distinct Client/Contractor split below the Head of Protective Services.

No default notices were issued in the year. Complaints of which there were very few were dealt with within the required time limit.

The pre-existing Street Cleansing contracts for the former authorities are currently being harmonised into a single Service Level Agreement.

The Southern part of East Ayrshire Cleansing has been registered to ISO 9002 since 1995. It is hoped to include the North in the future.

Staffing

At 31 March 2002, the DSO employed 46 manual workers and shares 7 staff with Refuse Collection.

A high priority is given to customer care and health and safety issues.

Financial Matters

As detailed on page 17, the Street Cleansing DSO achieved a surplus of £0.053m after taking account of the charge for the use of capital assets.

Summary

The introduction of improved vehicles and equipment together with the extension of the quality system into the North is achieving an improved service.

The statutory financial requirement is to break even. The Service has met and exceeded that target.

Street Cleansing DSO

Revenue Account

2000-01		2001-02
Actual £000s		Actual £000s
	Income	
1,359	Contract Income	1,478
1,359	Total Income	1,478
	Less Direct Costs	
869	Labour	918
28	Materials	43
897	Direct Costs	961
(462)	Gross Margin	(517)
430	Less Indirect Costs	464
(32)	Surplus for Year	(53)
0	Accumulated Reserves Brought Forward	0
(32)		(53)

32	Surplus Transferred to General Fund	53
0	Reserves Carried Forward	0

Leisure Management DSO

ANNUAL REPORT BY THE DIRECTOR OF COMMUNITY SERVICES

Objectives

To provide a wide range of Leisure opportunities through the effective management of sports and leisure facilities throughout East Ayrshire and meeting the requirements of the Council's Leisure Management Contract.

Workload

The Leisure Management Contract was won in-house in 1997 and covers 8 games halls, 38 outdoor team sports facilities, 1 bowling green, 1 outdoor swimming pool and 3 tennis facilities.

The contract provides for both indoor and outdoor Leisure needs and encompasses several seasonal facilities which open in the summer only.

Activity programmes are developed and promoted to meet community needs and respond to new trends and market demands.

Personnel

At 31 March 2002 the Leisure Management DSO employed 21 full time staff, 51 part time, 20 casual and a variable number of instructors and coaches who attend as and when required.

Financial Matters

As detailed on page 19, the Leisure Management DSO has achieved a surplus of £0.007m.

Summary

The financial year 2001/02 was an above average trading year with financial targets being met within all areas of the contract. Of particular note was the increase in attendance figures, in excess of 35,000, spread across all 8 sport centres. This extra resource allowed investment in additional equipment for each body station fitness centre thereby increasing quality of service provision.

The statutory financial requirement is to break even. The Service has met and exceeded that target.

Leisure Management DSO

Revenue Account

2000-01		2001-02
Actual £000s		Actual £000s
	Income	
1,060	Contract Income	1,019
1,060	Total Income	1,019
	Less Direct Costs	
291	Labour	246
82	Materials	70
373	Direct Costs	316
(687)	Gross Margin	(703)
671	Less Indirect Costs	696
(16)	Surplus for Year	(7)
0	Accumulated Reserves Brought Forward	0
(16)		(7)
16	Surplus Transferred to General Fund	7
0	Reserves Carried Forward	0

ANNUAL REPORT BY THE DIRECTOR OF COMMUNITY SERVICES

Objectives

- To provide the best service achievable at the most economic cost.
- To demonstrate high standards of operational and financial performance through a regime of detailed contract specifications service level agreements.

Workload

The Council Outdoor Amenities section operates as 5 separate Business Units. The services are carried out as part of the Service Level Agreement and Grounds Contract and on behalf of a number of other Council departments including Housing and Education. The majority of work is provided under the terms of the Local Government (Scotland) Act 1988. Services are delivered in accordance with the specifications outlined in the documents named above.

The services provided include maintenance of:

- Parks
- Public amenity areas and open spaces
- Cemeteries and burials
- Cemetery Safety
- Sports areas/ golf courses and bowling greens
- Golf bookings etc
- Arboreal work
- Landscaping
- Ornamental flower bedding and floral displays
- Gully cleaning
- Litter collection
- Maintenance of road verges and related works
- Equipment repair and maintenance
- Playparks
- Garden care (sub-contractor)

Personnel

At 31 March 2002 the Outdoor Amenities section employed 111 staff which can be supplemented by seasonal temporary and relief staff in the summer months depending on workload.

The service was restructured as from 1 April 2001. The new structure defines the 5 Business Units as:

- Administration
- Grounds Maintenance
- Golf Services
- Cemetery Services
- Miscellaneous

The service maintains its own quality assurance system, giving a high priority to health and safety and quality of performance. This system is independently monitored by the Leisure Client Section.

Financial Matters

As detailed on page 22, the 5 Business Units has achieved a surplus of £0.028m after taking account of the charge for the use of capital assets.

Summary

The Outdoor Amenities section was able to deliver the service as specified in the agreed SLA and Grounds Contract documents therefore permitting the achievement of both financial and non financial objectives.

The statutory financial requirement is to break even. The Service has met and exceeded that target.

Outdoor Amenities DSO

Revenue Account		
2000-01		2001-02
Actual £000s		Actual £000s
	Income	
2,898	Contract Income	4,400
2,898	Total Income	4,400
	Less Direct Costs	
1,611	Labour	1,935
280	Materials	451
0	Expenses	0
1,891	Direct Costs	2,386
(1,007)	Gross Margin	(2,014)
975	Less Indirect Costs	1,986
(32)	Surplus for Year	(28)
0	Accumulated Reserves Brought Forward	0
(32)		(28)
32	Surplus Transferred to General Fund	28
0	Reserves Carried Forward	0

ANNUAL REPORT BY THE DIRECTOR OF HOMES AND TECHNICAL SERVICES

Objective

- To carry out routine building and works maintenance of council owned housing and public buildings
- To deal with emergencies

Workload

Under the Local Government, Planning and Land Act 1980 Part III, Building and Works carries out the following categories of work:

- Maintenance work on buildings funded from the revenue budget of the Council.
- Minor improvements on buildings funded from the capital budget of the Council.
- Minor work carried out for other departments of the Council, other Local Authorities, and other agencies.

Personnel

At 31 March 2002, Building and Works employed 213 craft workers. Initiatives on training and absence monitoring continued during the year.

Financial Matters

As detailed on page 24, Building and Works made a surplus of £0.567m in 2001/2002. The surplus was higher than budget and was arrived at after taking account of the charge for the use of capital assets.

Summary

Building and Works financial situation has markedly improved since the last financial year and the unit is continuing to operate profitably.

The statutory financial requirement is to break even. The Service has met and exceeded that target.

Building and Works DLO

Revenue Account

2000-01		2001-02
Actual £000s		Actual £000s
11,302	Income	
	Contract Income	12,345
11,302	Total Income	12,345
	Less Direct Costs	
4,314	Labour	4,653
2,716	Materials	2,846
1,179	Expenses	1,007
8,209	Direct Costs	8,506
(3,093)	Gross Margin	(3,839)
	Less Indirect Costs	
1,357	Labour	1,490
223	Property	358
697	Transport	830
512	Administration	537
70	Capital Charges	57
2,859	Indirect Costs	3,272
(234)	Surplus for Year	(567)
0	Accumulated Reserves Brought Forward	0
(234)		(567)

234	Surplus Transferred to General Fund	567
0	Reserves Carried Forward	0

Analysis of capital and maintenance work on Council Property for the year ended 31 March 2002

	Capital		Maintenance	
	£'000	%	£'000	%
1. Analysis of work carried out by the Council:-				
(a) Total value of work undertaken by Building & Works	3,664	89	7,674	93
(b) Total value of work undertaken by contractors	463	11	544	7
	4,127	100	8,218	100
2. Analysis of work carried out by Building & Works:-				
(a) For which tenders were not invited	-	-	-	-
(b) For which tenders were invited	3,664	100	7,674	100
(c) Total value	3,664	100	7,674	100
3. Details of all jobs undertaken by Building & Works for which its tender was not the lowest	Nil		Nil	

Independent Auditors' Opinion

To the members of East Ayrshire Council and the Scottish Ministers

As independent auditors, we have considered the statements for the year ended 31 March 2002 on pages 3 – 23 of this report which relate respectively to the following categories of work and defined activities:

- Building and Works DLO
- Roads DLO
- Catering DSO
- School Crossing Patrols Services
- Vehicle Maintenance DSO
- Refuse Collection DSO
- Street Cleaning DSO
- Leisure Management DSO
- Building Cleaning DSO
- Outdoor Amenities DSO

In our opinion the financial objectives set by the Scottish Ministers have been met in each case.

PricewaterhouseCoopers
Chartered Accountants and Registered Auditors
Glasgow

30th September 2002



**Cycle Helmet Safety Launch (Road Safety)
February 2002**



**Cycle Helmet Safety Launch (Road Safety)
February 2002**



**Building and Works Modern Apprenticeships
August 2001**



**Just Bin It Campaign at Shortlees Primary School
March 2002**