

EAST AYRSHIRE COUNCIL

SOCIAL WORK COMMITTEE: 7 SEPTEMBER 2006

JOINT PERFORMANCE INFORMATION AND ASSESSMENT FRAMEWORK 2005/06

Report by the Executive Director of Educational and Social Services

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to inform Members of the Annual East Ayrshire Joint Future Partnership's submission to the Scottish Executive in relation to the Joint Performance Information and Assessment Framework 2005/06.

2. BACKGROUND

- 2.1 Further to the publication of Report of the Joint Future Group, (Scottish Executive, November 2000). The Scottish Executive required Local Authorities and Health Boards to establish Joint Future Partnerships.
- 2.2 The purpose of the Joint Future Agenda is to promote partnership working and the seamless delivery of services. The Council and NHS Ayrshire and Arran agreed the terms of its Local Partnership Agreement for older people in 2003 and subsequently in 2004 agreed the terms of an Extended Local Partnership Agreement (ELPA) to cover all community care client groups.
- 2.3 The Joint Performance Information and Assessment Framework (JPIAF), introduced in 2003, assesses the performance of partnerships in working together to deliver better outcomes for vulnerable people who use housing, health and social care services and their carers. It is designed to provide a nationally consistent way of evaluating the performance of Joint Future Partnerships. JPIAF initially focused on improving management and process systems. The focus has since moved to joint outcomes and measurable benefits for service users and carers.
- 2.4 The JPIAF is made up of a small number of indicators and JPIAF 2005-06 aims to measure the progress made towards developing a whole systems and outcomes approach in joint working during the year. It seeks to build on the development and implementation of Community Health Partnerships (CHPs) and should underpin NHS Local Delivery Plans, the work of the Social Work Inspectorate Agency and the Performance Improvement Framework
- 2.5 Assessment is based on performance over the 12 months to April each year. Annual Evaluation Statements are issued in September each year. Following evaluation of their JPIAF submissions, partnerships are allocated one of the following overall assessment rankings:
- Meets or close to meeting the indicator requirements
 - Good Progress (*towards meeting the indicator requirements*)
 - Steady Progress (*towards meeting the indicator requirements*)
 - Improvement Required (*to meet the indicator requirements*)

3. JOINT PERFORMANCE INFORMATION AND ASSESSMENT FRAMEWORK 2005/2006

3.1 JPIAF 6 – Single Shared Assessment

3.1.1 Indicator JPIAF 6 - supports the national outcome of faster access to better services. It assesses each partnership's progress on implementing Single Shared Assessment by reporting the number of single assessments properly shared across partners and the waiting times between referral and service delivery. The same information is reported for carers' assessments.

3.1.2 East Ayrshire response - our return evidences that the Partnership continues to make strong progress in roll out of Single Shared Assessment arrangements.

3.2 JPIAF 8 – Access to Services

3.2.1 Indicator JPIAF 8 - assesses the extent to which resources may be accessed by any lead assessor across agency boundaries. The indicator requires the partnership to supply information on the nature of resources accessible in social work, health and housing through single shared assessment, and whether these resources are accessible directly or by referral/requests to service providers.

3.2.2 For 2005-06 the partnership is asked for the first time to indicate the proportion of the resources from each partner which can be directly accessed by other professionals, reporting access to services for older people and for other community care groups separately. This indicator measures the partnership's progress in making resources directly accessible across agency boundaries to lead assessors following single shared assessment.

3.2.3 East Ayrshire response - our return shows that there are clear access arrangements in place across organisational boundaries in those areas (predominately in Social Care) where we have joint resourcing and management arrangements.

3.3 JPIAF 10 – Whole Systems Indicator

3.3.1 Indicator JPIAF 10 - adopts a *whole systems* perspective on a number of key result areas of services for older people:

- Emergency and multiple admissions
- Delayed discharges – total
- Delayed discharges – more than 6 weeks
- NHS geriatric long-stay bed use
- Persons supported in care homes
- Persons with more than 10 hours home care weekly
- Single Shared Assessments

Within the partnership there are a number of the indicators where the Council will have lead responsibility e.g. care at home and others e.g. emergency and multiple admissions where health lead.

3.3.2 Indicator JPIAF 10 - invites us to consider the relationship between these sub-indicators and to reflect particularly on the balance of care, to specifically to identify the causes and effects that impact on individual indicators, and between them. JPIAF 10 is evaluated at three levels:

- How the model of relative performance places partnerships (basically how far we are from the average).
- How we demonstrate holistic working and their understanding of their causes and effects locally.
- How we translate that understanding and holistic approach into strategic action in the medium term and ultimately into annual targets in JPIAF 11.

3.3.3 Partnerships are required to identify specific practical actions to deliver better joint services and better outcomes, indicating, for example, timescales and funding commitments to achieve actual change on the ground in the medium term. This summary should translate into the Local Improvement Targets recorded in JPIAF 11 – Local Improvement Targets.

3.3.4 East Ayrshire response - Analysis of the data in relation to East Ayrshire indicates that the partnership is performing well in most areas. Particularly evident is our success in the process of shifting the balance of care from institutional to community based services.

This is evidenced by our successes in addressing delayed discharge (as reported to Social Work Committee on this Agenda) and most evidently in relation to intensive support for older people.

Against a national target of, the number of older people receiving intensive home care being 30% of all people receiving long term care (achieving by April 2008), we report that at April 2006 we have already exceeded this target and achieved a level of 43%. In terms of real outcomes this means that an additional 166 older people receiving care at home rather than hospital or care home.

3.3.5 In our submission we have strongly demonstrated a holistic approach to service planning and delivery as evidenced by previously undertaken work in relation to capacity planning and the reports on the Strategic Direction of Older Peoples' Services and the Supported Accommodation Strategy approved by the Special Social Work Committee of 20 April 2006.

3.4 JPIAF 11 – Local Improvement Targets

3.4.1 Indicator JPIAF 11 - assesses the partnership's progress on developing and implementing Local Improvement Targets (LITs). Improving outcomes is the central theme of Joint Future and LITs are key to that. This indicator measures local partnerships' progress on setting and meeting Local Improvement Targets.

3.4.2 The partnership is required to report on progress made with its LITs for 2005/06 and submit further targets for 2006/2007.

3.4.3 East Ayrshire response - Our report on 2005 – 06 targets shows that significant achievements have been made. These include:

- Delayed discharge targets exceeded by significant margins
- Targets in relation to Single Shared Assessment exceeded
- Increased provision of Intensive Home support
- Increased provision of respite care
- Increased numbers of individuals supported by *smart* technology
- Reduced number of NHS continuing care beds
- Targets in relation to the completion of personal life plans for adults met

3.4.5 We have identified a challenging but attainable set of LITS for 2006/07. New targets have been set in relation to the established national outcomes and we have continued the process of extending coverage of the LITs across all Community Care groups. For example LITs relating to addiction services are included for the first time. Our LITs 2006/07 reflect our analysis of JPIAF 10 and represents the Partnership's action plan for the forthcoming year.

3.5 A copy of the draft submission is available in the Members' Information Point.

4. POLICY/LEGAL IMPLICATIONS

4.1 The JPIAF and Local Improvement Targets provide evidence of progress in meeting national and local priorities in community care.

5. FINANCIAL IMPLICATIONS

5.1 Nil

6. COMMUNITY PLANNING IMPLICATIONS

6.1 The Joint Performance Information and Assessment Framework supports the Partnership in achieving the priorities set out in the Community Plan.

7. RECOMMENDATIONS

7.1 Social Work Committee is asked to:-

- (i) invite the Executive Director of Educational and Social Services to congratulate staff on the excellent work in delivering positive outcomes as outlined in the report; and
- (ii) note the contents of the report.

Graham Short
Executive Director of Educational and Social Services
JD/NMc
August 2006
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LIST OF BACKGROUND PAPERS

- (1) Report of the Joint Future Group 2000
- (2) Joint Future Partnership Agreement 2004
- (3) Scottish Executive Circular No CCD05/2005
- (4) Joint Future Partnership Submission 2005/2006

For further information on this report please contact:-
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