

## **EAST AYRSHIRE COUNCIL**

**SOCIAL WORK COMMITTEE: 26 JANUARY 2006**

### **STATUTORY PERFORMANCE INDICATORS: 2004-2005 AUDIT SCOTLAND PROFILE**

#### **Report by the Director of Educational and Social Services**

#### **1. PURPOSE OF REPORT**

- 1.1 This purpose of this report is to advise Elected Members of the Council's performance in comparison with other councils as detailed in the Audit Scotland Profiles for Adult Social Work and Children's Services (Social Work) published (web publication) 8<sup>th</sup> December 2005.

#### **2. BACKGROUND**

- 2.1 The performance of the council in specific areas is measured on an annual basis against a range performance indicators set out by the Accounts Commission.
- 2.2 Audit Scotland on behalf of the Accounts Commission publishes a series of profiles setting out the comparative performance of councils across Scotland.
- 2.3 Not all of the Indicators are included in the Profiles, only those which are considered to be output/outcome based.
- 2.4 Section 3 below provides a summarised performance overview, in sections 4 and 5 each indicator is described and the Council's position relative to the other 31 Councils given.

#### **3. PERFORMANCE OVERVIEW**

- 3.1 East Ayrshire demonstrated improved performance in relation to the following indicators.
- Staff Qualifications – the number of qualified staff in residential units has increased.
  - Privacy – the percentage of older people and other adults who were provided with rooms with en-suite facilities purchased from the private sector increased.
  - Home Care - more older people are being provided with care at home and there has been an increase in personal care and services at weekends, evenings and overnight.

- The percentage of Social Enquiry Reports allocated to staff within two working days has improved.
- Probation - there was an improvement in the number of probationers seen by their supervising officer within one week.
- All children were seen by their supervising officer within 7 days of the children's hearing.
- There was a slight fall in the number of children aged under 12 who were looked after.
- The proportion of Social Background Reports submitted on time increased.
- There was an increase in the percentage of voluntary sector single room accommodation for children.

### 3.2 East Ayrshire performed less well in the following measures

- The number of probation orders subject to breach increased. However the responsibility to comply with the probation order lies with the offender and the increase in breaches is attributable to offender behaviour.
- There was a slight increase in the number of children in residential accommodation caused by the admission to care of sibling groups. This reflects measures that require to be taken to meet the needs of children rather than declining performance.
- The percentage of private sector single room accommodation reduced slightly. This indicator is outwith the control of the Council.

## 4. STATUTORY PERFORMANCE INDICATORS 2004-2005: ADULT SOCIAL WORK

### 4.1 Indicator 2. Residential Accommodation: Staff Qualification

This indicator reports on the percentage of care staff in the Council's residential units who have appropriate qualifications.

INDICATOR SUMMARY	02/03	03/04	04/05	04/05 RANKING
% qualified staff in residential units (older people)	44%	46%	55.4%	10

% qualified staff in residential units (other adults)	52%	39%	71.4%	5
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The figures between 02/03 and 03/04 are not strictly comparable due to changes made by Audit Scotland to the definition of appropriate qualifications to reflect regularity requirements.

#### 4.2 Indicator 3. Residential Accommodation Privacy

The profile reports on the percentage of places in residential homes for older people provided or purchased by the Council, which are single rooms and the percentage of places with en-suite facilities.

INDICATOR SUMMARY	02/03	03/04	04/05	O4/05 RANKING
Single rooms - older people	-	71.3%	71.3%	29
En suite – older people	-	60.6%	63.2%	18
Single rooms - Other adults	-	100%	89.8%	19
En suite – other adults	-	6.5%	13.6%	28

All EAC homes have single rooms. However the Council has no control over what is available in the independent sector.

#### 4.3 Indicator 4. Home Care / Home Helps

This indicator is a 'snapshot' and reports on older people in receipt of homecare in the first week in April 2005.

INDICATOR SUMMARY	02/03	03/04	04/05	O4/05 RANKING
Rate per '000 of 65+ receiving homecare	-	596.4	621.9	8
65+ receiving personal care as a % of service users	-	70% (976)	76% (1075)	9
65+ receiving a service in the evening /overnight as a % of service users	-	29.7% (415)	34.3% (482)	4
65+ receiving a service at weekends as a % of service users	-	54.1% (755)	61% (858)	7

#### 4.4 Indicator 6. Criminal Justice Social Enquiry Reports

This indicator reports on the proportion of Social Enquiry Reports requested by the courts that were allocated to social Work staff within 2 days and the timeous submission to the court of these reports.

<b>INDICATOR SUMMARY</b>	<b>02/03</b>	<b>03/04</b>	<b>04/05</b>	<b>04/05 RANKING</b>
Reports allocated within 2 working days	90.9%	66.9%	81%	24
Reports submitted by due date	96.8%	99.8%	98.6%	15

#### 4.5 Indicator 7. Probation

This indicator reports on the number of new probationers seen by a supervising officer within one week of allocation and on breaches of probation by the probationer.

<b>INDICATOR SUMMARY</b>	<b>02/03</b>	<b>03/04</b>	<b>04/05</b>	<b>04/05 RANKING</b>
Proportion of probationers seen within one week	66.5%	65.7%	81.2%	10
Proportion of individuals subject to a probation order who were reported to the court for breach	18.3%	16.7%	26.1%	25

#### 4.6 Indicator 8. Community Service

This indicator reports on the time taken to complete Community Service Orders.

<b>INDICATOR SUMMARY</b>	<b>02/03</b>	<b>03/04</b>	<b>04/05</b>	<b>04/05 RANKING</b>
Average hours per week taken to complete order	3.9	3.3	3.1	20

**5. STATUTORY PERFORMANCE INDICATORS 2004-2005:  
CHILDRENS SERVICES**

**5.1 Indicator 8. Child Care Placements**

This indicator reports on the % of children looked after by the Council who are in community based placements and a snapshot of the position as at 31<sup>st</sup> of March in the reporting year.

<b>INDICATOR SUMMARY</b>	<b>02/03</b>	<b>03/04</b>	<b>04/05</b>	<b>O4/05 RANKING</b>
% looked after children in community based placements	92.3%	90.9%	88.8%	10

**5.2 Indicator 9 Staff Qualifications in residential homes**

This indicator reports on the percentage of care staff in the Council's residential units who have appropriate qualifications.

<b>INDICATOR SUMMARY</b>	<b>02/03</b>	<b>03/04</b>	<b>04/05</b>	<b>O4/05 RANKING</b>
% qualified staff in residential units (children and families)	72%	78%	88.6%	3

**5.3 Indicator 10 Residential Accommodation - Privacy**

This indicator reports the number of places in children's units purchased or provided by East Ayrshire Council and the percentage of these which are single rooms or have en-suite facilities as at 31<sup>st</sup> March in the reporting year.

<b>INDICATOR SUMMARY</b>	<b>02/02</b>	<b>03/04</b>	<b>04/05</b>	<b>O4/05 RANKING</b>
Proportion of children placed in single room accommodation	-	87.5%	92.1%	17
Proportion of children placed in rooms with ensuite facilities	-	12.5%	15.8%	15

All East Ayrshire Council homes have single rooms. However, the Council has no control over what is available in the independent sector.

#### 5.4 Indicator 12 Social Background Reports

This indicator is based on Standard 3 as defined in the *Blueprint for the Processing of Children's Hearing Cases* document and counts the percentage of Social Background Reports submitted within 20 working days of the date of the request.

INDICATOR SUMMARY	02/03	03/04	04/05	04/05 RANKING
SBRs submitted within timescale	-	33.6%	51.3%	12

#### 5.5 Indicator 13 Supervision.

This indicator is based on Standard 14 as defined in the *Blueprint for the Processing of Children's Hearing Cases* document and relates to the % of children who were seen by a supervising officer within 15 days. In East Ayrshire all children are seen at the Children's Panel by the supervising officer.

INDICATOR SUMMARY	02/03	03/04	04/05	04/05 RANKING
Children seen by supervising officer within 15 days	-	100%	100%	1

### 6. CONCLUSIONS

- 6.1 The Social Work Service has continued to evidence improved performance across a range of the statutory performance indicators.

### 7. FINANCIAL IMPLICATIONS

- 7.1 Nil.

### 8. POLICY/LEGAL IMPLICATIONS

- 8.1 Nil.

### 9. COMMUNITY PLANNING IMPLICATIONS

- 9.1 The improving performance by Social Work across the majority of indicators continues to support the Council and its partners in achieving the priorities for East Ayrshire set out in the Community Plan.

## **10. RECOMMENDATIONS**

10.1 It is recommended that members:-

- (i) Note the improvements in performance achieved.

**John Mulgrew**  
**Executive Director of Educational and Social Services**  
**09 January 2006**

### **List of Background Papers**

Nil

For further information please contact:  
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**IMPLEMENTATION OFFICER: JACKIE DONNELLY**