

# hall aitken

*social and economic regeneration consultants*

## East Ayrshire Better Neighbourhood Services Fund

## Final Evaluation (Phase 1)

## Appendices

March 2005



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## Appendix A Background conditions

### Population

Comparing Census data from 1991 and 2001, the population within East Ayrshire although decreasing slightly (2%) has remained relatively stable and has not seen major changes over the last few years.

Figure 1 illustrates the changes in population over time since 1999 in the BNSF areas. Clearly, there has been a sharp decline in some areas within a very short time. While Altonhill, Hillhead and Longpark decreased by 3%, the other areas decreased by 10% or more. Shortlees saw the biggest percentage decrease of 12.9%.

Figure 1 Population change over time

	1999	2000	2001	2002	% Change '99-'02
Altonhill, Hillhead and Longpark	4,375	4,340	4,200	4,244	-3%
Onthank	3,948	3,892	3,495	3,486	-11.7%
Riccarton	4,106	4,000	3,698	3,668	-10.2%
Shortlees	4,552	4,478	4,036	3,964	-12.9%

Source: 1998 – Voluntary Population Survey; 1999, 2000 and 2002 – mid year population estimates, 2001 – Census 2001

### Scottish Index of Multiple Deprivation

In 1998 the University of Glasgow produced a Scottish Area Deprivation Index. This index, which is based on postcode sectors, identified Altonhill, Hillhead & Longpark as the most deprived area in East Ayrshire. Three of the pathfinder areas are in the top ten most deprived areas in East Ayrshire according to the index.

Although the 2004 Index of Multiple Deprivation is not directly comparable, these areas remain among the most deprived in Scotland. Five of these data zones form all or part of the target areas for BNSF and are listed in Figure 2.

Figure 2 SIMD results for East Ayrshire 2004

Data zone	Data zone ward area(s)	SIMD Rank	% Scotland (0% being most deprived, 100% being least deprived)
S01001388	Altonhill, Hillhead & Longpark; North New Farm Loch & Dean	38	0.6%
S01001324	Shortlees	125	1.9%

S01001392	Altonhill, Hillhead and Longpark	188	2.9%
S01001382	Altonhill, Hillhead & Longpark; Kilmarnock Central West; Kilmarnock Central East	215	3.3%
S01001397	Onthank	281	4.3%

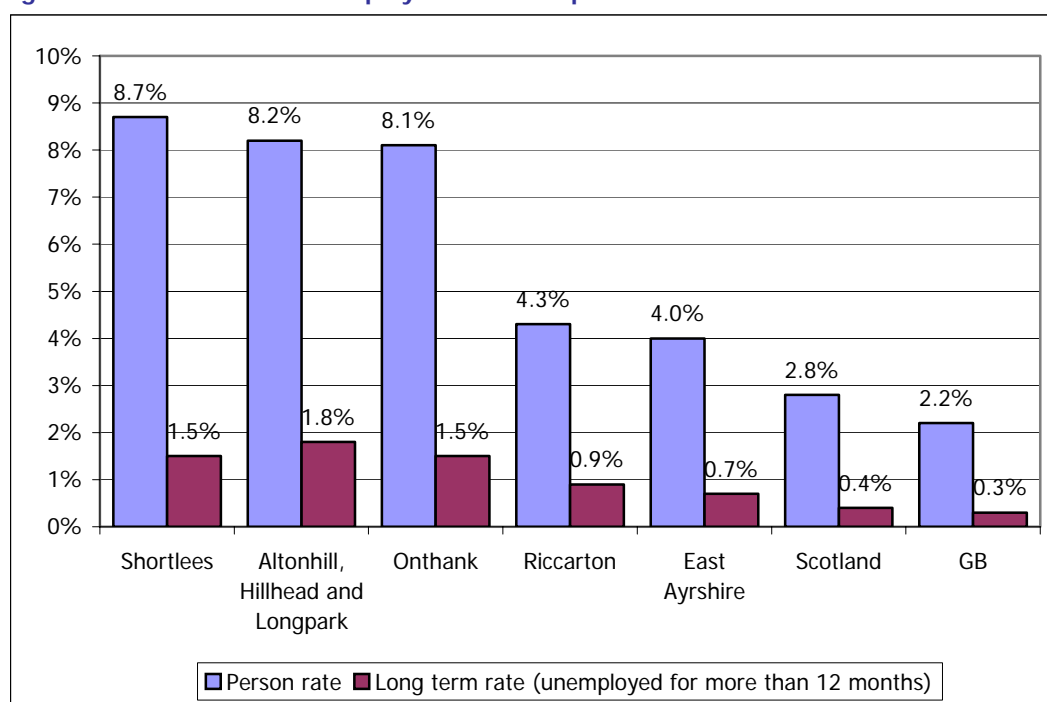
Source: Scottish Index of Multiple Deprivation datasets 2004, Scottish Executive website

The areas of Altonhill, Hillhead & Longpark and North New Farm Loch & Dean rank as the most deprived of the East Ayrshire Wards. In particular, income and health and employment rather than housing or access issues appear to be the main drivers of this. The results for this small area show that 45% of the working age population are on some form of employment benefit, Jobseeker’s Allowance, Incapacity Benefit, Severe Disability Allowance or the New Deal.

### Unemployment

The official claimant count figures for the target ward areas support the findings of the Scottish Index of Multiple Deprivation. Unemployment rates in three of the target wards are twice the rate for East Ayrshire as a whole. The same is true for the long term unemployment rates, where all three ward areas have more than three times the Scottish rate.

Figure 3 Resident based unemployment rate September 2004



Source: NOMIS

The unemployment rate has decreased since March 2001 when Onthank had an unemployment rate of 15.9% and Altonhill, Hillhead & Longpark and Shortlees both had unemployment rates around 14.5%. Overall the unemployment rate has decreased for all areas but these target areas still have more than double the East Ayrshire rate of unemployment.

## Other Benefits

Data from the Department of Work and Pensions issued through Scottish Neighbourhood Statistics shows that three of the target areas have double the proportion of income support claimants compared to East Ayrshire as a whole.

Incapacity benefit claimants are slightly higher than the Scottish and East Ayrshire average in three of the target areas.

**Figure 4 Other benefits**

	Percentage of 16+ population claiming Income Support	Percentage of population aged 16-65 claiming Incapacity Benefit
Altonhill, Hillhead and Longpark	24%	11%
Onthank	22%	12%
Riccarton	15%	8%
Shortlees	23%	12%
East Ayrshire	11%	9%
Scotland	10%	9%

Source: Scottish Neighbourhood Statistics website: [www.sns.gov.uk](http://www.sns.gov.uk)

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## Community Safety

A 2003 Community Safety Audit<sup>1</sup> highlighted a crime rate for East Ayrshire of 18% below that of Scotland for 2002. But BNSF areas had a much poorer record than for East Ayrshire as a whole, for example:

- ❑ the highest rate of road accidents per pupil was at Hillhead primary school;
- ❑ the highest rates of reported crime in the two police beat areas that cover the BNSF areas; and
- ❑ a crime figure 2.5 times greater for every 10,000 of population than the East Ayrshire average.

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<sup>1</sup> The East Ayrshire Community Safety Audit (2003)

## Appendix B - The Social Justice Milestones

<b>Children</b>
1. Reducing the proportion of our children living in workless households
2. Reducing the proportion of our children living in low income households
3. Increasing the proportions of our children who attain the appropriate levels in reading, writing and maths by the end of Primary 2 and Primary 7
4. All of our children will have access to quality care and early learning before entering school
5. Improving the well-being of our young children through reductions in the proportion of women smoking during pregnancy, reductions in the percentage of low birth-weight babies, reductions in dental decay among 5 year olds, and by increasing the proportion of women breastfeeding
6. Reducing the number of households, and particularly families with children, living in temporary accommodation
<b>Young People</b>
7. Halving the proportion of 16-19 year olds who are not in education, training or employment
8. All our young people leaving local authority care will have achieved at least English and Maths Standard Grades and have access to appropriate housing options
9. Bringing the poorest-performing 20% of pupils, in terms of Standard Grade achievement, closer to the performance of all pupils
10. Reducing by a third the days lost every year through exclusion from school and truancy
11. Improving the health of young people through reductions in smoking by 12-15 year olds, teenage pregnancies among 13-15 year olds, and the rate of suicides among young people
12. No one has to sleep rough
<b>Families and working age people</b>
13. Reducing the proportion of unemployed working age people
14. Reducing the proportion of working age people with low incomes

15. Increasing the employment rates of groups, such as lone parents and ethnic minorities, that are relatively disadvantaged in the labour market
16. Increasing the proportion of students from under-represented, disadvantaged groups and areas in higher education compared with the overall student population in higher education
17. Increasing the proportion of people with learning disabilities able to live at home or in a 'homely' environment
18. Improving the health of families by reducing smoking, alcohol misuse, poor diet and mortality rates from coronary heart disease
<b>Older people</b>
19. Reducing the proportion of older people with low income
20. Increasing the proportion of working age people contributing to a non-state pension
21. Increasing the proportion of older people able to live independently by doubling the proportion of older people receiving respite care at home and increasing home care opportunities
22. Increasing the number of older people taking physical exercise and reducing the rates of mortality from coronary heart disease and the prevalence of respiratory disease
23. Reducing the fear of crime among older people
<b>Communities</b>
24. Reducing the gap in unemployment rates between the worst areas and the average rate for Scotland
25. Reducing the incidence of drugs misuse in general and of injections and sharing of needles in particular
26. Reducing crime rates in disadvantaged areas
27. Increasing the quality and variety of homes in our most disadvantaged communities
28. Increasing the number of people from all communities taking part in voluntary activities
29. Accelerating the number of households in disadvantaged areas with access to the Internet

## Appendix C – Examples of BNSF Services

Examples of BNSF services from the Local Outcome Agreement
A Safe Community
<p>Consult, design, tender for and construct traffic calming measures</p> <p>Install High Pressure Sodium “White light” lighting</p> <p>Additional police patrols, covert and overt operations</p> <p>Install CCTV, recruit monitoring staff</p> <p>Contract a mobile security team to inspect and secure void properties</p>
An Active Community
<p>New Neighbourhood centres with diverse facilities that focus on secondary care and local gaps in services. Such facilities include accommodation for GPs, dentists, older people in care, children and flexible units which can be used by community groups, police, etc.</p> <p>Additional nursery nurses, nursery teachers, community link workers and full time nursery places</p> <p>Older people physical activity sessions</p> <p>A liaison service for older people</p> <p>Classes in healthy cooking, stress reduction, smoking cessation and exercise</p>
An Attractive Community
<p>Extra grass cuts, priority environmental schemes</p> <p>Maintain void house gardens</p> <p>Replace screen\shutter security on void houses with alarms</p> <p>A rapid response hit squad to address littering, vandalism, vehicle abandonment etc</p>

Source: The LOA, 2002

## Appendix D – Overview of Progress

Figure 5 Overview of outcome achievement

Theme	Outcome	Baseline and target 2001/2	Status	Progress						
Safe	Reduced crime	Reduce crime by 3.5%								
	Increased crime detection rates	Increase detection rates from 52% to 62% (10%)								
	Reduced fear of crime inside and outside the home	Increase the rate of residents liking the area because it is a safe area from 4% to 12%		!						
	Improved road safety	Improved road safety through 18% reduction in all accidents and a 28% reduction in injuries								
Attractive	Improved estate management and upkeep of open spaces	Improved estate management with an increase of 10% in the numbers of people saying they like the area because it is well maintained		!						
		Improved estate management with a decrease of 10% in the numbers of housing voids								
		Increase in the number of grass cuts from 16 to 26								
Active	Improved access to health provision	Increase the number of GPs in North West Kilmarnock from one part time GP		*						
	Increased levels of home contact and involvement of older people within the community	Increase the number of 70-80 old residents systematically contacted, currently 0 out of 1,502								
	Increased involvement of young peoples within the community	Increase from 0 to 120 the number of formal contacts with young people								
	Increased childcare places for children	Increase the number of full-time childcare places available from 10 to 30								
<table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td style="width:20%;">Not achieved</td> <td style="width:10%; background-color: red;"></td> <td style="width:30%;">Progress has been made</td> <td style="width:10%; background-color: yellow;"></td> <td style="width:20%;">Fully achieved</td> <td style="width:10%; background-color: green;"></td> </tr> </table>					Not achieved		Progress has been made		Fully achieved	
Not achieved		Progress has been made		Fully achieved						

\* Will be achieved

! A comparison with the 2001 baseline is not possible, as the question was not repeated in 2003 or 2004. However, there are related indicators that show progress has been made on these outcomes

## Appendix E Financial Allocation 2001/02 – 2003/04

Service/Project	Environmental improvements	Neighbourhood management and estate maintenance	Community safety/ anti-social behaviour	Labour market initiatives	Health	Community and social care	Lifelong learning - Young people	Lifelong learning - all ages	Engaging and developing young people	Community facilities	Community involvement/engagement	Support team and administration (including monitoring, survey and evaluation costs)	Total
Shortlees/Riccarton Neighbourhood Centre													£0
Teenage Recreation Areas			£50,000						£50,000				£100,000
Lifestyle Zones					£67,700								£67,700
Wrap Around Early Years Care				£77,000		£310,000		£77,000		£309,000			£773,000
Older People's Liaison Service						£31,750					£31,750		£63,500
Supported Tenancies		£32,400				£126,000							£158,400
Neighbourhood Services Centre North West Kilmarnock										£7,000			£7,000
North West Learning Centre								£50,000		£50,000			£100,000
North West Youth Centre			£75,000						£225,000				£300,000

Service/Project	Environmental improvements	Neighbourhood management and estate maintenance	Community safety/ anti-social behaviour	Labour market initiatives	Health	Community and social care	Lifelong learning - Young people	Lifelong learning - all ages	Engaging and developing young people	Community facilities	Community involvement/engagement	Support team and administration (including monitoring, survey and evaluation costs)	Total
Youth Outreach			£63,000						£230,400				£293,400
Community Directed Environmental Improvement Budget	£169,000										£18,800		£187,800
Void Housing Environmental Scheme	£64,000	£260,000											£324,000
Environmental Hit Squad		£442,000											£442,000
Major Road Safety Improvements		£100,000	£100,000										£200,000
Road Safety Officer			£60,000										£60,000
Street Lighting		£56,000	£224,000										£280,000
CCTV Cameras		£28,000	£82,000										£110,000
Mobile Security Team	£52,000	£52,000	£156,000										£260,000
Additional Police Resources	£16,000	£16,000	£293,000										£325,000
Schools Environmental Initiative	£7,500						£7,500						£15,000

Service/Project	Environmental improvements	Neighbourhood management and estate maintenance	Community safety/ anti-social behaviour	Labour market initiatives	Health	Community and social care	Lifelong learning - Young people	Lifelong learning - all ages	Engaging and developing young people	Community facilities	Community involvement/engagement	Support team and administration (including monitoring, survey and evaluation costs)	Total	
<b>Programme Administration</b>													£0	
Central Unit											£15,000	£135,000	£150,000	
Effective Community Participation & Evaluation											£4,000	£2,800	£6,800	
<b>Total</b>	£308,500	£986,400	£1,103,000	£77,000	£67,700	£467,750	£7,500	£127,000	£505,400	£366,000	£69,550	£137,800	£4,223,600	
Focus of spending		Substantial impact on heading - difficult to quantify												

## Appendix F Project Information

PROJECT DETAILS				
<b>Project title:</b>	Shortlees/Riccarton Neighbourhood Services Centre (Shortlees Community Facility)			
<b>Contact details:</b>	<i>Name</i>	Kay Gilmour		
	<i>Job title</i>	Head of Community Support, Educational and Social Services, East Ayrshire Council		
	<i>Phone number</i>	01563 576104		
	<i>E-mail</i>	kay.gilmour@east-ayrshire.gov.uk		
<b>Operational start date:</b>	March 2006, Build to commence Sept 2005	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
EXPENDITURE				
	BNSF £		TOTAL £	PROJECT LEVERAGE £
	<i>Capital</i>	<i>Revenue</i>		
2001/02				
2002/03				
2003/04	575,000			
2004/05	440,000			
2005/06				
<b>TOTAL</b>			1,015,000	
PROJECT AIMS AND OBJECTIVES				
1	To provide a community facility including access for young people and local services provision.			
2	To enhance the existing community centre as part of the Council's Public Private Partnership initiative for the Shortlees campus.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>		
<b>Activity:</b>	<b>Associated Output(s):</b>	
1 <sup>st</sup> Stage community consultation	1 new community building	
Implement phase 1 build		
Implement phase 2 build		
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>		
<b>Actual outputs:</b>	<b>Comments on delivery:</b>	
Community consultation	Work undertaken in relation to design.	
Building phases (not yet completed)	Delayed due to Public Private Partnership proposals.	
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>		
1	The project, through providing a wide range of services, will contribute to the outcomes of; reduced fear of crime both inside and outside the home; increased level of home contact and involvement of older people within the community; increased involvement of young people within community and reduced crime levels.	
<b>Intended beneficiaries:</b>	Community of Shortlees and Riccarton.	
<b>Actual beneficiaries:</b>	None as of yet, although presentations have been given to residents.	
<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council	East Ayrshire Council
	NHS Ayrshire and Arran	NHS Ayrshire and Arran
	Shortlees Community Association and community groups	Shortlees Community Association and community groups
<b>BENEFICIARIES</b>		
<b>Communities and/or service users:</b>	Community of Shortlees	Community of Shortlees

	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Innovative approaches:</b>	The centre will offer services to children from under 5 to 11 on a community campus. This campus will be at the centre of the community providing access to lifelong learning opportunities for adults and young people.	
<b>Evidence of good practice:</b>	The building design will offer flexible multi-agency services to the community including health and social work.	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Shortlees/Riccarton Youth Outreach			
<b>Contact details:</b>	<i>Name</i>	Alan Murray		
	<i>Job title</i>	Team Leader, Educational and Social Services, East Ayrshire Council		
	<i>Phone number</i>	01563 535913		
	<i>E-mail</i>	alan.murray@east-ayrshire.gov.uk		
<b>Operational date:</b>	<b>start</b>	October 2002	<b>Organisation with operational responsibility:</b> East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		Strathclyde Police: 25,000
<b>2001/02</b>		2,000		
<b>2002/03</b>		109,000		
<b>2003/04</b>		98,000		
<b>2004/05</b>				
<b>TOTAL</b>			209,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	To provide increased and improved access to services, by and for marginalised young people.			
2	To provide a direct street work service.			
3	Information, advice and advocacy services.			
4	Specific educational programmes in response to expressed need by young people.			
5	Support to other agencies via training and collaborative working.			
6	Community involvement in the planning of Outreach services.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>	
<b>Activity:</b>	<b>Associated Output(s):</b>
Employ a senior practitioner	Health and well-being programme for a girls group in Kilmarnock Academy.
Employ youth workers and administration staff	635 Street work contacts with young people; 68 young people took part in specific programmes.
	Young people's resource pack.
	Delivery, support and linkages to a number of health initiatives.
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>	
<b>Actual outputs:</b>	<b>Comments on delivery:</b>
Employ a senior practitioner	Completed.
Employ youth workers and administration staff	One of the key challenges is to recruit and retain Outreach staff. Short term funding does not help recruitment and retention.
Deliver development programme	Completed.
Compile and circulate a young people's resource pack	Completed.
Development and delivery of a health and wellbeing programme with a girls group in Kilmarnock Academy	This was a successful programme of work which was subsequently continued by teaching, learning partnership, nursing, midwifery and Community Pathways colleagues.
The provision of a confidential information and advice service on young peoples health services	This is an ongoing service which is based on the trust developed between service users and staff. Enquiries can relate to emotional and physical health and addiction issues.
Collation and dissemination of age appropriate health information materials	Project staff collated information resources across a number of health and health related subjects. These materials are incorporated within the projects peripatetic information library and well received by young people.
Involvement by young people in a range of outdoor activities	Project staff organised a summer programme in 2003 which incorporated gorge walking, abseiling and mountain biking. In excess of 20 young people participated.

Support to other sport/health initiatives via distribution of promotional materials	Staff regularly distribute sports development promotional materials and have utilised sports development workers in Summer programme activities. Sports development staff accompanied Outreach workers doing street work, as a means of contacting young people that they would not otherwise encounter.
The delivery of programmes specifically targeted at raising awareness of sexual & emotional health, and drugs and alcohol abuse	In addition to the sexual and emotional health programme at Kilmarnock Academy some work has been undertaken in the area of alcohol awareness education.
The delivery of a street work service as a means of engaging young people	A total of 635 contacts with young people have taken place over the 11 month period (August 2003 to June 2004) and street work remains the cornerstone of the project's work.
Involvement of local young people in Outreach Advisory group	The young people with whom the project works are amongst the most disengaged and excluded and have proved to be reluctant to be involved in formal structures. Alternative means of involvement are being investigated.
Involvement by young people in the design of appropriate information	5 young people have been involved in the design and dissemination of project publicity materials and have also been central to the design / composition of monitoring and evaluation mechanisms.
Increased participation by young people in available services	Youth Outreach workers developed an arts based Easter programme in Shortlees. 7 young people participated.
The development of the summer programme activities has involved team building and educational challenges	Young people have been central to the curriculum planning of this programme and 22 young people are currently participating.
Support to Princes Trust xl Group Kilmarnock Academy	This accredited programme currently involves 14 young people and is based on the concept of self directed learning and community involvement.
Support to Girls Group/Integration Group Grange Academy	Outreach staff work to support the School Pathways staff working with a girls group and an integration group at Grange Academy.
A primary 7-integration programme	Delivered in partnership with the Community/Schools Pathways, this short programme is an intervention designed to introduce young people to project staff and address concerns around the transition between primary and secondary school.

Participation in East Ayrshire Council's Activ8 Youth Conference	Involvement in the planning of the conference and assistance in securing the involvement of young people not in contact with other service providers. The Activ8 conference is one of the key mechanisms by which the Council engages and consults with young people.
Co-ordination of Youth Work Skills training	This involvement provided an opportunity to work with Community Learning and Development colleagues in developing training for potential youth workers.

**CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)**

1	Makes direct contribution to increasing involvement of young people.
2	May make contribution to reducing youth disorder/crime and reducing fear of crime.

**BENEFICIARIES**

<b>Intended beneficiaries:</b>	Marginalised young people in the Shortlees / Riccarton areas of Kilmarnock.
<b>Actual beneficiaries:</b>	Marginalised young people in the Shortlees/Riccarton areas of Kilmarnock.

**PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY**

	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council (Community Learning and Development)	East Ayrshire Council (Community Learning and Development)
	CHIP (Community Health Improvement Partnership) Van	CHIP (Community Health Improvement Partnership) Van
	Kilmarnock Academy	Kilmarnock Academy
	Addiction Services	Addiction Services
	Strathclyde Police	Strathclyde Police
<b>Communities and/or service users:</b>		Consultations with young people
	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)

<b>OTHER EVIDENCE (where appropriate)</b>	
<b>Innovative approaches:</b>	<p>Innovative working practices include:</p> <ul style="list-style-type: none"> <li>• the use of sessional staff to combat staffing difficulties.</li> <li>• the development of the integration programme in the 5 Primary schools covering the pathfinder area; and</li> <li>• collaborative work with Community Wardens.</li> </ul>
<b>Evidence of good practice:</b>	<p>The diversity of the project's involvements and the development of programmes specifically targeted at the changing and emergent needs of young people.</p>
<b>Unintended impacts:</b>	<p>Unintended impacts include:</p> <ul style="list-style-type: none"> <li>• improvements in intercommunity relationships with young people;</li> <li>• success in Local Action Fund as well as intergenerational projects;</li> <li>• greater training-up of people for youth work; and</li> <li>• peer education techniques and the Pathways Projects.</li> </ul>

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Teenage Recreation Areas			
<b>Contact details:</b>	<i>Name</i>	Robert McCulloch		
	<i>Job title</i>	Outdoor Amenities Manager, Neighbourhood Services, East Ayrshire Council		
	<i>Phone number</i>	01563 554066		
	<i>E-mail</i>	robert.mcculloch@east-ayrshire.gov.uk		
<b>Operational start date:</b>	August 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>				
<b>2002/03</b>	79,000			
<b>2003/04</b>	21,000			
<b>2004/05</b>				
<b>TOTAL</b>			100,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	To offer play facilities for local young people in addition to the existing play parks provided by East Ayrshire Council.			
2	To link with local groups in providing a facility that will offer exercise, fitness and play to the target group.			
3	To work with the local primary schools in encouraging organised sport and physical education programmes linked to the schools learning programmes.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>		
<b>Activity:</b>	<b>Associated Output(s):</b>	
Build 2 Teenage Recreation Areas – one in North West Kilmarnock and the other in Shortlees	2 Teenage Recreation Areas available for use.	
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>		
<b>Actual outputs:</b>	<b>Comments on delivery:</b>	
Consultation with young people	Completed.	
2 Teenage Recreation Areas	The facility in Shortlees awaits the installation of a timed lighting unit, lights along the extended pathway and a disabled access ramp.	
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>		
1	Increased involvement of young people in the design of the recreation areas.	
2	Improved open spaces.	
3	Diversionary activities that may reduce youth disorder, crime and fear of crime.	
<b>BENEFICIARIES</b>		
<b>Intended beneficiaries:</b>	Young people, ranging from primary school age through to teenagers as well as the broader community in terms of access to exercise facilities.	
<b>Actual beneficiaries:</b>	Young people, ranging from primary school age through to teenagers as well as the broader community in terms of access to exercise facilities.	
<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council (Neighbourhood Services)	East Ayrshire Council (Neighbourhood Services)
	Jupiter Play (Contractor)	Jupiter Play (Contractor)

<p><b>Communities and/or service users:</b></p>	<p>Young people and the community more generally in NW Kilmarnock and Shortlees.</p>	<p>Young people and the community more generally in NW Kilmarnock and Shortlees.</p>
<p><b>OTHER EVIDENCE (where appropriate)</b></p>		
<p><b>Evidence of good practice:</b></p>	<p>Community involvement in relation to design and location has led to the facilities being well used and subject to minimal vandalism and the location of the facilities near school premises has allowed for educational use.</p> <p>A visit to Renfrewshire Council to view a similar type facility took place and many lessons were learned in relation to safety.</p>	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Lifestyle Zones			
<b>Contact details:</b>	<i>Name</i>	Linda McCartan		
	<i>Job title</i>	Community Health Development Manager, Neighbourhood Services, East Ayrshire Council		
	<i>Phone number</i>	01563 576717		
	<i>E-mail</i>	linda.mccartan@east-ayrshire.gov.uk		
<b>Operational start date:</b>	June 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		Local Health Care Co-operative: 7,460 Other Organisations: 500
<b>2001/02</b>				
<b>2002/03</b>		33,400		
<b>2003/04</b>		34,300		
<b>2004/05</b>		17,300		
<b>TOTAL</b>			85,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	To increase awareness of lifestyle issues in relation to coronary heart disease. (Lifestyle Referral Scheme).			
2	To provide a range of services designed to improve coronary heart disease risk factors i.e. lifestyle consultations and exercise prescriptions (Lifestyle Referral Scheme).			
3	Referrals to statutory health services and associated projects i.e. smoking cessation, community dietetics (Lifestyle Referral Scheme).			
4	To raise awareness about existing services, opportunities and facilities amongst the older population of the designated areas (Activities for Older People).			

5	To encourage older people to adopt healthier lifestyles with a particular emphasis on physical activity (Activities for Older People).
6	To provide tailor made services based upon community consultation and expressed need (Activities for Older People).
7	To facilitate a range of services which respond directly to the needs of local older people i.e. Falls Management Programmes, Home based activity programmes (Activities for Older People).
8	To facilitate the formation of local Health Forums in conjunction with CHIP (Community Health Improvement Partnership) staff (Activities for Older People).

### MAIN ACTIVITIES AND ASSOCIATED OUTPUTS

Activity:	Associated Output(s):
Established 3 Lifestyle clinics	49 referrals to Lifestyle Referral scheme and 400 CHIP (Community Health Improvement Partnership) van attendances.
6 weekly physical activity sessions for older people	55 individuals regularly attending weekly activity sessions.

### ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)

Actual outputs:	Comments on delivery:
Established 3 Lifestyle clinics	All practices in Kilmarnock are now referring to the scheme.
Providing 4 healthy cooking demonstrations per area, per year	Progressed.
Four stress reduction relaxation incorporated into 5 out of the 7 classes on a regular basis	Progressed.
Providing 4 smoking cessation classes per area, per year	Individuals are being referred to smoking cessation service at GP practice.
Providing 1 weekly exercise class per area, per year for phase IV cardiac patients	All 7 classes within the BNSF areas are suitable for cardiac patients to attend.

Providing 6 physical activity sessions for older people, on a weekly basis	Achieved.	
Providing 2 community health events per area, per year	Ongoing programme of events will be provided in the pathfinder area.	
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>		
1	Additional work in BNSF area is improving access to health provision.	
2	Specific classes are focused on older people, so increasing contact with older people.	
<b>BENEFICIARIES</b>		
<b>Intended beneficiaries:</b>	Adults within the pathfinder area with a particular emphasis on older people.	
<b>Actual beneficiaries:</b>	Adults within the pathfinder area with a particular emphasis on older people as well as people with heart conditions.	
<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council	East Ayrshire Council
	NHS Ayrshire and Arran	NHS Ayrshire and Arran
	Community groups	Community groups
	Voluntary Organisations	Voluntary Organisations
<b>Communities and/or service users:</b>	Through initial consultation and focus groups	Established links with CATCH walking initiative to provide further opportunities for activity
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Innovative approaches:</b>	<p>One-to-one, in the home exercise programmes for those who are unable to attend community based classes.</p> <p>Linking with colleagues in Health to develop a pathway for all patients who are identified at risk or who have had a fall.</p>	
<b>Evidence of good practice:</b>	The establishment of Class Diamonds, following discussions with the co-ordinator of a similar programme in South Ayrshire.	

<b>Unintended impacts:</b>	The introduction of an educational element to some classes to increase awareness/understanding of various health improvement strategies.  The social aspect of class members meeting new people.
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<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Wraparound Early Years Care			
<b>Contact details:</b>	<i>Name</i>	Janie Allen		
	<i>Job title</i>	Principal Officer Early Years, Educational and Social Services, East Ayrshire Council		
	<i>Phone number</i>	01563 576185		
	<i>E-mail</i>	janie.allen@east-ayrshire.gov.uk		
<b>Operational start date:</b>	July 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>		15,000		
<b>2002/03</b>		249,000		
<b>2003/04</b>		509,000		
<b>2004/05</b>				
<b>TOTAL</b>			773,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	Increased childcare places for children aged 3-5 years.			
2	Early intervention with vulnerable families who have children under 5 years.			
3	Provision of day care for older children to prevent them from being accommodated.			
<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>				
<b>Activity:</b>		<b>Associated Output(s):</b>		

Employed 4 senior nursery nurses and 6 nursery nurses	30 FTE childcare places in Cairns, Shortlees and Onthank nurseries.
Employed 2 community link workers	50 vulnerable families received support who have children under 5 years and 20 children placed with Day Carers to prevent them being accommodated.

**ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)**

Actual outputs	Comments on delivery
Established 30 FTE childcare places in Cairns, Shortlees and Onthank nurseries	Achieved. Effective management has seen more children access the places than anticipated.
50 vulnerable families received support who have children under 5 years	Achieved.
20 children placed with Day Carers to prevent them being accommodated	Achieved.

**CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)**

1	Project has been the singular activity in achieving increased Child Care places for Children.
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**BENEFICIARIES**

<b>Intended beneficiaries:</b>	Children aged 3-5 years, vulnerable families and children up to 12 years.
<b>Actual beneficiaries:</b>	Children aged 3-5 years, vulnerable families and children up to 12 years.

**PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY**

	DEVELOPMENT	DELIVERY
<b>Partner Agencies:</b>	East Ayrshire Council	East Ayrshire Council
<b>Communities and/or service users:</b>		Through parent evaluations and focus groups

	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
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<b>OTHER EVIDENCE (where appropriate)</b>	
<b>Evidence of good practice:</b>	<p>The provision of good quality early education and childcare which meets the needs of children and families.</p> <p>Early intervention with vulnerable families who have children aged 3-5 years.</p> <p>Older children placed with day carers to prevent them from being accommodated.</p>
<b>Unintended impacts:</b>	<p>Learning needs and issues have been identified at an early stage for some children, this will help to identify development needs.</p>

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Older People's Liaison Service			
<b>Contact details:</b>	<i>Name</i>	Vacant		
	<i>Job title</i>	N/A		
	<i>Phone number</i>	N/A		
	<i>E-mail</i>	N/A		
<b>Operational start date:</b>	September 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>				
<b>2002/03</b>		40,000		
<b>2003/04</b>		23,500		
<b>2004/05</b>		6,500		
<b>TOTAL</b>			70,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	To provide older people with advice and information.			
2	To signpost to other services and projects in the area.			
3	To increase awareness of services/facilities for older people.			
4	To decrease social isolation.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>	
<b>Activity:</b>	<b>Associated Output(s):</b>
Provide advice, practical support, information and access to services for older people.	Develop service specification, tender and award contract.
General raising of awareness of the existing and created opportunities to both overcome social isolation and reduce the fear of crime.	Provide a visit/contact to every person aged 70+ in the area, with priority given to those aged 80+.
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>	
<b>Actual outputs:</b>	<b>Comments on delivery:</b>
Developed service specification, tender and award contract	Achieved and ongoing.
All older residents contacted, 244 in total (70+) in the pathfinder area have been visited	16.25% of these older people have received follow-up visits.
All older residents contacted, 244 in total (70+) have been offered benefit checks	53 checks have been completed and 43 residents are now in receipt of additional monies.
Reductions in feelings of isolation	Progressed.
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>	
1	The project has made a direct contribution to increasing contact with older people.
2	The project may have contributed to a reduced fear of crime through reducing feelings of isolation.
<b>BENEFICIARIES</b>	
<b>Intended beneficiaries:</b>	Older people over the age of 60 years who live in the pathfinder area.
<b>Actual beneficiaries:</b>	Older people over the age of 60 years who live in the pathfinder area and, in particular, those over the age of 70

<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council	East Ayrshire Council
	Age Concern Scotland	Age Concern Scotland
<b>Communities and/or service users:</b>	Project is explicitly about engaging older people	Advisory group established to develop service
	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Evidence of good practice:</b>	<p>The most successful method of engaging harder to reach older people was found to be visiting the target areas and conducting informal face-to-face interviews.</p> <p>Following the model practiced by the Glasgow Information and Advice Network (GAIN), the Service Co-ordinator has built working partnerships with other services in the area with a view to forming an information network. This will involve implementing a referral structure, which would ensure that older people would have access to the best information and expertise available.</p>	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	North West Kilmarnock Neighbourhood Services Centre			
<b>Contact details:</b>	<i>Name</i>	James Lally		
	<i>Job title</i>	Senior Officer, Corporate Development, East Ayrshire Council		
	<i>Phone number</i>	01563 576148		
	<i>E-mail</i>	james.lally@east-ayrshire.gov.uk		
<b>Operational start date:</b>	Spring 2006	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		Scottish Executive Modernising Programme: £2,700,000 East Ayrshire Council £2,600,000 Other Grant Income (NHS Ayrshire & Arran): £270,000
<b>2001/02</b>	7,000			
<b>2002/03</b>				
<b>2003/04</b>				
<b>2004/05</b>	1,024,000			
<b>TOTAL</b>			1,031,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	Deliver a new build Primary Care Neighbourhood Services Centre which will provide a base to improve access to Primary Health Care and Council Services within North West Kilmarnock.			
2	To deliver service excellence by providing a single focal point for provision of public sector services in a highly accessible location within North West Kilmarnock with the needs of patients and customers at the centre of service development.			
3	To rationalise partners' property portfolio and minimise revenue costs.			
4	To regenerate the site and surrounding area in North West Kilmarnock.			

5	To fulfil the Council's commitment to decentralisation and meet the core values of the Council, namely Quality, Equality, Access and Partnership through the maximisation of partnership working arrangements in accordance with Community Planning commitments.
6	To provide a multi-level 'polyclinic' combining primary health care, community and social services on the same site to promote the integration of medical and social services.
7	To promote and extend social inclusion within North West Kilmarnock.

**MAIN ACTIVITIES AND ASSOCIATED OUTPUTS**

<b>Activity:</b>	<b>Associated Output(s):</b>
Carry out stage 1 community consultation; identify core service provision; and commission design.	Complete building and open.

**ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)**

<b>Actual outputs:</b>	<b>Comments on delivery:</b>
Complete stage 1 community consultation; identify core service provision; and commission design	Full community consultation undertaken and additional monies from NHS Ayrshire and Arran, the Modernising Government Fund and East Ayrshire Council incorporated into the funding package.
Design team appointed	Achieved.
Ground consolidation works now completed	Achieved.
Main construction contractors identified and short listed	Achieved.
Additional funding secured for the development	Achieved.
Building work commenced	In progress.

**CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)**

1	The services in the Centre will contribute to all the outcomes set for the area as it will encompass the agendas of community safety, improved access to health provision and improved contact with older and young people.
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<b>BENEFICIARIES</b>	
<b>Intended beneficiaries:</b>	The community of North West Kilmarnock, focusing on specific target groups, including children and older people.
<b>Actual beneficiaries:</b>	Will include the community of North West Kilmarnock, focusing on specific target groups, including children and older people.

<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council	East Ayrshire Council
	NHS Ayrshire and Arran	NHS Ayrshire and Arran
		The project is gaining new partners all the time, including Strathclyde Police
<b>Communities and/or service users:</b>	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
		Specific presentations to community groups
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Innovative approaches:</b>	The preparation of a Partnership Working toolbox which was developed from the partnership's experience of Dalmellington, Drongan and North West Kilmarnock in consultation with NHS Ayrshire and Arran and the Executive. This is now available from the Scottish Executive.	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	North West Learning Centre			
<b>Contact details:</b>	<i>Name</i>	Alan Murray		
	<i>Job title</i>	Team Leader, Educational and Social Services, East Ayrshire Council		
	<i>Phone number</i>	01563 535913		
	<i>E-mail</i>	alan.murray@east-ayrshire.gov.uk		
<b>Operational start date:</b>	May 2004	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		New Opportunities Fund: 172,690  Modernising Government Fund: 60,000
<b>2001/02</b>				
<b>2002/03</b>	50,000			
<b>2003/04</b>	50,000			
<b>2004/05</b>				
<b>TOTAL</b>			100,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	Establishment of a new learning centre.			
2	Improved opportunities for participation in community learning and, in particular, ICT.			
<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>				
<b>Activity:</b>		<b>Associated Output(s):</b>		
Community Consultation		Complete building and open.		
Community Activist Youth Worker Training				

Complete design for building		
Implement phase 1 of build programme		
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>		
<b>Actual outputs</b>	<b>Comments on delivery</b>	
Completed Community consultation	Achieved.	
Trained community activist youth worker	Achieved.	
New community learning centre	Completed December 2003.	
	BNSF funding was the capital element only. Funding for the operational element comes from NOF funding and from Kilmarnock College, and East Ayrshire Council (Community Learning and Development) in terms of in kind contributions of staff time.	
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>		
1	An indirect contribution to contacting older people through offering ICT learning opportunities as well as rooting the centre as part of the community infrastructure.	
2	The project has contributed to involving young people, through its consultations and its services.	
<b>BENEFICIARIES</b>		
<b>Intended beneficiaries:</b>	Residents of Kilmarnock North, ages 16 years and over.	
<b>Actual beneficiaries:</b>	Residents of Kilmarnock North, ages 16 years and over.	
<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council (Community Learning and Development; and Development Services)	East Ayrshire Council (Community Learning and Development; and Development Services)
	Kilmarnock College	Kilmarnock College

	Kilmarnock North Community Learning Planning Group	Kilmarnock North Community Learning Planning Group
<b>Communities and/or service users:</b>	Onthank Community Association	Onthank Community Association
	Through specific consultation activity	Through specific consultation activity
	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Innovative approaches:</b>	The centre has established a learners advisory group, which is actively involved in supporting the work of the centre through support for other learners and centre activities. The centre has introduced a welcome pack which assists learners in accessing the centre immediately without waiting for a structured learning programme.	
<b>Evidence of good practice:</b>	The centre offers a wide range of flexible learning opportunities including certificated and non-certificated courses. The drop-in sessions ensure learners can access information technology for individual learning and the development of hobbies and interests. The centre also offers family learning weeks, stress management classes and administration support for community groups.	
<b>Unintended impacts:</b>	The centre has been used as a training facility for a range of initiatives, including Essential Skills, youth worker in-service training and Hack Pack Training. It also provided IT support for the North West Youth Project and the Annual Youth Conference.	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	North West Youth Centre			
<b>Contact details:</b>	<i>Name</i>	Alan Murray		
	<i>Job title</i>	Team Leader, Educational and Social Services, East Ayrshire Council		
	<i>Phone number</i>	01563 535913		
	<i>E-mail</i>	alan.murray@east-ayrshire.gov.uk		
<b>Operational start date:</b>	November 2003	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		Modernising Government Fund: 5,000 East Ayrshire Council: 186,400 East Ayrshire Council in kind support: 7,000 Grant Robertson Trust: 10,000
<b>2001/02</b>				
<b>2002/03</b>	74,000			
<b>2003/04</b>	226,000			
<b>2004/05</b>				
<b>TOTAL</b>			300,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	Establishment of a new youth centre.			
2	Involvement of young people in the development of the centre.			
3	Diversion from youth crime.			
4	Opportunities for educational, social and recreational activities for young people.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>		
<b>Activity:</b>	<b>Associated Output(s):</b>	
Involve young people in the development of the centre	Redevelopment/rebuild of the North West Youth Centre	
	Create opportunities for educational, social and recreational activities	
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>		
<b>Actual outputs:</b>	<b>Comments on delivery:</b>	
Community Consultation	Achieved.	
Community Activist Youth Worker Training	Achieved and ongoing.	
Complete design for building	Achieved.	
Implement phase 1 of build programme	Achieved.	
Complete building and open	Achieved.	
Integration with other providers of services to young people in constructing a programme	Achieved.	
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>		
1	Contributes to increased involvement of young people.	
2	Should make a contribution to reduced crime/fear of crime if it succeeds in diverting young people from crime.	
<b>BENEFICIARIES</b>		
<b>Intended beneficiaries:</b>	Young people from North West Kilmarnock.	
<b>Actual beneficiaries:</b>	Young people from North West Kilmarnock.	
<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	North West Youth Project (Lead Partner)	North West Youth Project (Lead Partner)

	East Ayrshire Council (Community Learning and Development))	East Ayrshire Council (Community Learning and Development))
<b>Communities and/or service users:</b>	Young people involved	Young people involved
	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Innovative approaches:</b>	The project has secured additional funding to establish after school teen care and a community café. The project also housed the Job Rotation and Working with Families projects until they moved to a permanent base.	
<b>Evidence of good practice:</b>	The project offers a broad range of educational, social and recreational opportunities for children and young people residing in North West Kilmarnock. The children are actively involved in programme development and encouraged to engage in activities outwith the centre programme (Annual Youth Conference, Consultation Exercises and NW Health Forum).	
<b>Unintended impacts:</b>	The community café is developing into a focal point within the community for adult learners and young people, a place where they can relax in an informal environment. The project has forged strong links with a range of partners, including the Job Action Team, Working for Families and the Community Pathways project.	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	North West Youth Outreach			
<b>Contact details:</b>	<i>Name</i>	Alan Murray		
	<i>Job title</i>	Team Leader, Educational and Social Services, East Ayrshire Council		
	<i>Phone number</i>	01563 535913		
	<i>E-mail</i>	alan.murray@east-ayrshire.gov.uk		
<b>Operational start date:</b>	October 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>		2,000		
<b>2002/03</b>		23,500		
<b>2003/04</b>		58,900		
<b>2004/05</b>		124,600		
<b>TOTAL</b>			209,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	To provide increased and improved access to services, by and for marginalised young people.			
2	To provide a direct street work service.			
3	Information, advice and advocacy services.			
4	Specific educational programmes in response to expressed need by young people.			
5	Support to other agencies via training and collaborative working.			
6	Community involvement in the planning of Outreach services.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>	
<b>Activity:</b>	<b>Associated Output(s):</b>
Employ a senior practitioner	Health and well being programme for a girls group in Kilmarnock Academy
Employ youth workers and administration staff	855 street work contacts with young people; 95 young people took part in specific programmes
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>	
<b>Actual outputs:</b>	<b>Comments on delivery:</b>
Employ a senior practitioner	Achieved and maintained.
Employ youth workers and administration staff	Short term funding continues to have a negative impact on the recruitment and retention of staff.
Deliver development programme	Achieved and ongoing.
Compile and circulate a young people's resource pack	Achieved and ongoing.
Development and delivery of a health and wellbeing programme with a girls group in Kilmarnock Academy	This was a successful programme of work which was subsequently continued by teaching, learning partnership, nursing, midwifery and Community Pathways colleagues.
Provision of a confidential information and advice service on young people's health services	This is an ongoing service which is based on the trust developed between service users and staff. Enquiries can relate to emotional and physical health and addiction issues.
Collation and dissemination of age appropriate health information materials	Project staff collated information resources across a number of health and health related subjects. These materials are incorporated within the projects peripatetic information library and well received by young people.
Involvement by young people in a range of outdoor activities	Project staff organised a summer programme in 2003 which incorporated gorge walking, abseiling and mountain biking. In excess of 20 young people participated.

Support to other sport/health initiatives via distribution of promotional materials	Staff regularly distribute sports development promotional materials and have utilised sports development workers in Summer programme activities. Sports development staff also accompanied Outreach Workers doing street work, as a means of contacting young people that they would not otherwise encounter.
The delivery of programmes specifically targeted at raising awareness of sexual and emotional health, and drugs and alcohol abuse	In addition to the sexual and emotional health programme at Kilmarnock Academy, some work has been undertaken in the area of alcohol awareness education.
The delivery of a streetwork service as a means of engaging young people	A total of 855 contacts were made with young people over the 11 month period (August 2003 to June 2004) and street work remains the cornerstone of the project's work.
Involvement of local young people in Outreach Advisory Group	The young people with whom the project works are amongst the most disengaged and excluded and have proved to be reluctant to be involved in formal structures. Alternative means of involvement are being investigated.
Involvement by young people in the design of appropriate information	10 young people have been involved in the design and dissemination of project publicity materials and have also been central to the design/composition of monitoring and evaluation mechanisms.
Increased participation by young people in available services	Youth Outreach workers developed an arts based Easter programme in Shortlees. 7 young people participated.
The development of the summer programme activities has involved team building and educational challenges	Young people have been central to the curriculum planning of this programme and 22 young people are currently participating.
Support to Princes Trust xl Group Kilmarnock Academy	This accredited programme currently involved 14 young people and is based on the concept of self directed learning and community involvement.
Support to Girls Group/Integration Group Grange Academy	Outreach staff worked to support the School Pathways staff working with a girls group and an integration group at Grange Academy.
A primary 7 integration programme	Delivered in partnership with the Community/Schools Pathways, this short programme is an intervention designed to introduce young people to project staff and address concerns around the transition between primary and secondary school.

Centre Based Youth Provision	Responding to Police service concerns about youth disorder, Youth Outreach and North West Youth project staff initiated a twelve week programme of enhanced provision on Friday nights. The police reported a marked reduction in youth disorder during this period. Up to 22 young people participated.
Participation in EAC's Activ8 Youth Conference	Project staff were involved in the planning of this conference and helped to secure the involvement of young people not in contact with other service providers. The Activ8 conference is one of the key mechanisms by which EAC engages and consults with young people.
Co-ordination of Youth Work Skills training	This involvement provided an opportunity to work with CLAD colleagues in developing training for potential youth workers.

**CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)**

1	Makes direct contribution to increasing involvement of young people.
2	May make contribution to reducing youth disorder/crime and reducing fear of crime.

**BENEFICIARIES**

<b>Intended beneficiaries:</b>	Marginalised young people in the North West Kilmarnock area
<b>Actual beneficiaries:</b>	Marginalised young people in the North West Kilmarnock area

**PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY**

	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council (Community Learning and Development)	East Ayrshire Council (Community Learning and Development)
	CHIP (Community Health Improvement Partnership) Van	CHIP (Community Health Improvement Partnership) Van
	Kilmarnock Academy	Kilmarnock Academy
	Strathclyde Police	Strathclyde Police
<b>Communities and/or service users:</b>		Consultations with young people
	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)



<b>OTHER EVIDENCE (where appropriate)</b>	
<b>Innovative approaches:</b>	<p>Innovative working practices include:</p> <ul style="list-style-type: none"> <li>• the use of sessional staff to combat staffing difficulties;</li> <li>• the development of the integration programme in the 5 Primary schools covering the pathfinder area; and</li> <li>• collaborative work with Community Wardens.</li> </ul>
<b>Evidence of good practice:</b>	<p>The diversity of the project's involvements and the development of programmes specifically targeted at the changing and emergent needs of young people.</p>
<b>Unintended impacts:</b>	<p>Unintended impacts include:</p> <ul style="list-style-type: none"> <li>• improvements in intercommunity relationships with young people;</li> <li>• success in Local Action Fund as well as intergenerational projects;</li> <li>• greater training of people for youth work; and</li> <li>• peer education techniques and the Pathways Projects.</li> </ul>

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Community Directed Environmental Improvement Budget			
<b>Contact details:</b>	<i>Name</i>	John Pickering		
	<i>Job title</i>	Area Housing Manager, Neighbourhood Services, East Ayrshire Council		
	<i>Phone number</i>	01563 554118		
	<i>E-mail</i>	john.pickering@east-ayrshire.gov.uk		
<b>Operational start date:</b>	June 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>				
<b>2002/03</b>		92,200		
<b>2003/04</b>		95,600		
<b>2004/05</b>		34,200		
<b>TOTAL</b>			222,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	To provide long term sustainable environmental improvements – identified by the community.			
2	To improve the appearance of the area by providing additional grass cuts to all open areas.			
3	Improved estate management.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>	
<b>Activity:</b>	<b>Associated Output(s):</b>
Establish community contacts within the areas	2 community groups (North West Kilmarnock Environmental Improvement Group and the Shortlees Residents Association) identified environmental improvements across the area.
Provide extra grass cuts to open space grass areas per year	In 2002/03 there were 10 additional grass cuts in the pathfinder area, this figure increased to 12 in 2003/04.
Identify 6 priority environmental schemes within areas.	23 separate projects have been completed over the pathfinder area.
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>	
<b>Actual outputs:</b>	<b>Comments on delivery:</b>
Establish community contacts within the areas	Achieved. 2 community groups identified environmental improvements across the pathfinder area.
Provide 10 extra grass cuts to open space areas per year	Achieved. During 2002/03, 10 additional grass cuts were carried out in the pathfinder area, which was increased to 12 additional cuts during 2003/04.
Identify and complete necessary works in 6 priority environmental schemes within the area	Achieved. In total 23 separate projects have been completed across the pathfinder area.
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>	
1	Makes direct contribution to improved estate management.
2	Makes direct contribution to improved upkeep of open spaces.
<b>BENEFICIARIES</b>	
<b>Intended beneficiaries:</b>	All residents and visitors to the pathfinder area.
<b>Actual beneficiaries:</b>	All residents and visitors to the pathfinder area.

<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council (Neighbourhood Services)	East Ayrshire Council (Neighbourhood Services)
	North West Kilmarnock Environmental Improvement Group	North West Kilmarnock Environmental Improvement Group
	Shortlees Community Association	Shortlees Community Association
<b>Communities and/or service users:</b>	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Unintended impacts:</b>	The success of the work carried out with local primary schools and nurseries in 'operation daffodil'. This was very successful in including local children and improving the appearance of grass verges.	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Void Housing Environmental Scheme			
<b>Contact details:</b>	<i>Name</i>	John Pickering		
	<i>Job title</i>	Area Housing Manager, Neighbourhood Services, East Ayrshire Council		
	<i>Phone number</i>	01563 554118		
	<i>E-mail</i>	john.pickering@east-ayrshire.gov.uk		
<b>Operational start date:</b>	April 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>		8,000		
<b>2002/03</b>		127,200		
<b>2003/04</b>		188,800		
<b>2004/05</b>				
<b>TOTAL</b>			324,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	To provide a regular programme of garden maintenance to all long and short term housing voids.			
2	To ensure that void gardens are kept tidy by removing litter, dumped waste and other environmental hazards.			
3	To improve the appearance of the area by providing additional grass cuts to all open space areas.			
4	To reduce the number of void properties.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>	
<b>Activity:</b>	<b>Associated Output(s):</b>
From April to September - provide 2 garden squads that provide a regular programme of garden maintenance to all Council and RSL void housing stock.	From April to September - every four weeks providing grass and hedge cutting, removing graffiti, litter, dumped waste and other environmental hazards from garden areas of void properties.
October to March – provide one squad that provides a regular programme of garden maintenance to all Council and RSL void housing stock.	October to March - carry out one-off cuts to new voids during the winter and carry out regular checks to the garden areas of long terms voids.
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>	
<b>Actual outputs:</b>	<b>Comments on delivery:</b>
Developed procedures for identifying short and long term voids	Achieved and ongoing.
Developed procedures to extend service to include properties owned by Registered Social Landlords	Achieved and maintained.
Maintain gardens of all long term voids	Ongoing.
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>	
1	Makes direct contribution to improved estate management (32% reduction in number of voids (excluding Longpark and Riccarton West)).
2	May make contribution to reducing crime and fear of crime.
<b>BENEFICIARIES</b>	
<b>Intended beneficiaries:</b>	All residents and visitors to the pathfinder area.
<b>Actual beneficiaries:</b>	All residents and visitors to the pathfinder area.
	Registered Social Landlords will also benefit from the scheme as the program includes their void housing stock.

<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council (Housing Department; and Outdoor Amenities)	East Ayrshire Council (Housing Department; and Outdoor Amenities)
	Registered Social Landlords	Registered Social Landlords
<b>Communities and/or service users:</b>	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Evidence of good practice:</b>	<p>Working with the two largest Registered Social Landlords, a uniform approach has now been adopted for garden maintenance in nearly all of the empty homes in the pathfinder area. This has led to improved liaison and better communication between the Registered Social Landlord's and the Council.</p> <p>Regular progress meetings are now held between the Housing Department and the Outdoor Services Department – this has led to a better flow of information between these Council departments.</p>	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Environmental Hit Squad			
<b>Contact details:</b>	<i>Name</i>	John Pickering		
	<i>Job title</i>	Area Housing Manager, Neighbourhood Services, East Ayrshire Council		
	<i>Phone number</i>	01563 554118		
	<i>E-mail</i>	john.pickering@east-ayrshire.gov.uk		
<b>Operational start date:</b>	June 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>		48,000		
<b>2002/03</b>		125,500		
<b>2003/04</b>		268,500		
<b>2004/05</b>				
<b>TOTAL</b>			442,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	To provide a rapid response to environmental hazards.			
2	Improved estate management.			
3	Improved upkeep to open spaces.			
4	Improved safety for residents and visitors to the area.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>	
<b>Activity</b>	<b>Associated Output(s)</b>
Provide 2 environmental hit squads of 2 people, one team for each area (North West Kilmarnock and Shortlees/Riccarton)	These squads provide a rapid response to environmental hazards such as graffiti, illegal dumping, litter collection and 'sharps' removal.
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>	
<b>Actual outputs:</b>	<b>Comments on delivery:</b>
Established the interdepartmental team	Achieved and ongoing. Monthly progress meetings are held between the Housing Department and the Cleansing Department.
Employ 4 operatives for Hit Squad	Achieved and ongoing. Regular checks of all known dumpsites, litter 'hot spots' and immediate response to environmental hazards identified by residents and Council employees.
Introduction of dog fouling waste bins	Achieved and ongoing.
Fencing work at Newlands Drive sports pavilion	Achieved and ongoing. Improved security to public buildings.
Installation of additional lighting at Altonhill Community Centre	Achieved and ongoing. This involved young people from the Outreach Project painting out graffiti.
Renewal of fencing at Jeffrey Street play area and at Mt Carmel and St John's churches	Achieved and ongoing. Improve community safety and appearance of the area.
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>	
1	Makes direct contribution to improved estate management.
2	May make contribution to reducing crime and fear of crime.
<b>BENEFICIARIES</b>	
<b>Intended beneficiaries:</b>	All residents and visitors to the pathfinder area.
<b>Actual beneficiaries:</b>	All residents and visitors to the pathfinder area.

<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council (Housing Department; and Cleansing Department)	East Ayrshire Council (Housing Department; and Cleansing Department)
<b>Communities and/or service users:</b>	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Innovative approaches:</b>	Young people from Kilmarnock Academy involved in the North West Kilmarnock Youth Outreach spent 3 half days with the Hit Squad removing and painting over graffiti. This exercise was designed to promote community awareness and good citizenship.	
<b>Evidence of good practice:</b>	<p>An information leaflet about the Hit Squads has been developed and distributed to all households in the area. The leaflet is designed to raise awareness of the service provided and encourage residents to report incidents of graffiti, fly tipping, etc.</p> <p>Regular progress meetings are now held between the Housing Department and the Cleansing Department – this has led to a better flow of information between these Council departments.</p> <p>The Hit Squads are encouraged to provide a pro-active response to environmental hazards and not to put too much emphasis on which department has responsibility for certain areas of land or property.</p>	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Major Road Safety Improvements			
<b>Contact details:</b>	<i>Name</i>	Keith Orton		
	<i>Job title</i>	Principal Engineer, Department of Development and Property Services, East Ayrshire Council		
	<i>Phone number</i>	01563 555714		
	<i>E-mail</i>	keith.orton@east-ayrshire.gov.uk		
<b>Operational start date:</b>	February 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		East Ayrshire Council: 53,850
<b>2001/02</b>	20,000			
<b>2002/03</b>	130,000			
<b>2003/04</b>	50,000			
<b>2004/05</b>				
<b>TOTAL</b>			200,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	Reduction in accidents.			
2	Reduction in vehicle speeds.			
<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>				
<b>Activity:</b>		<b>Associated Output(s):</b>		
Installation of traffic calming measures in Shortlees and North West Kilmarnock		Reduced traffic speed and reduced number of accidents. Reduce the number of injury accidents by 61% on Kilmaurs Road.		

<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>		
<b>Actual outputs:</b>	<b>Comments on delivery:</b>	
Community consultation	Achieved.	
Design and tender for specific projects completed	Achieved.	
Specific road safety improvements completed	Traffic calming on Kilmaurs Road, in Longpark, on Onthank Drive/Tourhill Road and on Turnberry Drive/Treesbank Road. East Ayrshire Council Roads Division will maintain the traffic calming measures in the future.	
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>		
1	Makes direct contribution to improved road safety - complete a range of road safety programmes within the pathfinder area relating to defined and expressed community need and in consultation with the Road Safety Training Officer as outlined in the LOA.	
2	May make contribution to improved estate management, reducing crime and fear of crime.	
<b>BENEFICIARIES</b>		
<b>Intended beneficiaries:</b>	All road users, particularly pedestrians.	
<b>Actual beneficiaries:</b>	All road users, particularly pedestrians.	
<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council (Roads Division – Street Lighting Section and Public Transport Accessibility Measures)	East Ayrshire Council (Roads Division – Street Lighting Section and Public Transport Accessibility Measures)
<b>Communities and/or service users:</b>	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)

<b>OTHER EVIDENCE (where appropriate)</b>	
<b>Innovative approaches:</b>	<ul style="list-style-type: none"> <li>• Speed cushions used on bus routes which are designed to reduce speeds without causing discomfort for bus passengers.</li> <li>• The adoption of different traffic calming features for individual situations to cater for various types of traffic movements and parking needs within communities.</li> <li>• The use of coloured road surface materials as gateway feature at entrance to traffic calmed areas.</li> <li>• The use of new materials, e.g., traffic signs - improved reflectivity for non-lit signs to enhance conspicuity.</li> </ul>
<b>Evidence of good practice:</b>	<ul style="list-style-type: none"> <li>• Adherence to the latest traffic calming guidelines and Transport Research Laboratories reports.</li> <li>• Full consultation with the local community prior to progressing with projects.</li> <li>• The introduction of 20mph speed limits at locations in the vicinity of schools.</li> <li>• The assessment of benefits of implemented road safety measures in terms of reductions in road accidents and vehicle speeds. Statistical analysis of accidents requires at least 3 years of data for accuracy. Early indications are that a reduction in road accidents has been achieved and that vehicle speeds have been reduced by approximately 20%</li> </ul>
<b>Unintended impacts:</b>	<ul style="list-style-type: none"> <li>• Requests received for similar road safety measures by residents within or adjacent to the pathfinder areas.</li> </ul>

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Road Safety Training Officer			
<b>Contact details:</b>	<i>Name</i>	Keith Orton		
	<i>Job title</i>	Principal Engineer, Department of Development and Property Services, East Ayrshire Council		
	<i>Phone number</i>	01563 555714		
	<i>E-mail</i>	keith.orton@east-ayrshire.gov.uk		
<b>Operational start date:</b>	May 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>				
<b>2002/03</b>		27,300		
<b>2003/04</b>		32,700		
<b>2004/05</b>				
<b>TOTAL</b>			60,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	Provide a comprehensive programme of road safety education and publicity for all road users.			
2	Increase community awareness of, and participation in, road safety activities.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>	
<b>Activity:</b>	<b>Associated Output(s):</b>
Enhancement of existing programmes	Additional work undertaken and new initiatives developed.
Recruitment of volunteers	Volunteers recruited for implementation of child pedestrian training in primary schools.
Travel Survey	Travel survey data and accident data.
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>	
<b>Actual outputs:</b>	<b>Comments on delivery:</b>
Enhancement of existing programmes	Additional work undertaken and new initiatives developed.
Volunteers recruited for implementation of child pedestrian training in primary schools	Training underway in all schools, new resources and activities have been developed for pre-five and primary school children.
Increased road safety activity with and by community groups	Partly achieved, links to be developed with community groups.
Provision of travel survey data and accident data	Completed.
Increase number of children walking and cycling to school	Limited potential for modal shift. Only senior primary pupils would be allowed to cycle. A further travel survey is planned in 2004/05.
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>	
1	Makes direct contribution to improved road safety particularly for young people.
2	May make contribution to increased involvement of young people within the community.
<b>BENEFICIARIES</b>	
<b>Intended beneficiaries:</b>	All road users.
<b>Actual beneficiaries:</b>	All road users, particularly pre-five and primary school children.

<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council (Development and Property Services)	East Ayrshire Council (Development and Property Services)
<b>Communities and/or service users:</b>	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Innovative approaches:</b>	<ul style="list-style-type: none"> <li>• training individual parents on teaching road safety to their children</li> <li>• developing project on speeding for upper primary</li> <li>• developing a road safety show for primary schools in association with a children's entertainer</li> <li>• developing a resource pack for community groups</li> <li>• developing traffic trails for pre-fives (3 groups planned)</li> </ul>	
<b>Evidence of good practice:</b>	<ul style="list-style-type: none"> <li>• support for Kerbcraft Child Pedestrian Training Scheme</li> <li>• liaison with community groups</li> <li>• theatre groups for schools and elderly</li> <li>• cycle run for primary school</li> <li>• involvement in breakfast clubs</li> <li>• Junior Road Safety Officer scheme</li> <li>• involvement in Safer Routes to School programme</li> <li>• involvement in Walk to School weeks</li> <li>• issue of resource boxes to pre-five establishments</li> </ul>	
<b>Unintended impacts:</b>	<ul style="list-style-type: none"> <li>• interest shown in pre-five resource boxes allowed us to obtain funding to issue boxes to nursery schools in other areas</li> </ul>	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Street Lighting			
<b>Contact details:</b>	<i>Name</i>	Len Paget		
	<i>Job title</i>	Principal Engineer, Department of Development and Property Services, East Ayrshire Council.		
	<i>Phone number</i>	01563 576313		
	<i>E-mail</i>	len.paget@east-ayrshire.gov.uk		
<b>Operational start date:</b>	July 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>	138,000			
<b>2002/03</b>	106,500			
<b>2003/04</b>	35,500			
<b>2004/05</b>				
<b>TOTAL</b>			280,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	To replace the existing orange low pressure sodium lighting with higher quality high pressure sodium lighting, which has better colour rendition.			
2	Improve lighting levels and uniformity of the street lighting to aid both pedestrian and vehicular movement.			
3	To improve facial recognition during the hours of darkness and thus reduce the fear of crime and assist in the reduction and detection of crime.			
4	Reduce the likelihood of accidents during the hours of darkness.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>		
<b>Activity:</b>	<b>Associated Output(s):</b>	
Installation of new lighting	Installation of 300 new street lamps.	
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>		
<b>Actual outputs:</b>	<b>Comments on delivery:</b>	
Install phase 1 of programme	Completed. East Ayrshire Council will maintain the lighting.	
Install phase 2 of programme	Completed. East Ayrshire Council will maintain the lighting.	
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>		
1	Makes direct contribution to improved estate management.	
2	Makes contribution to increased crime detection rates, reducing crime and fear of crime.	
3	Makes contribution to improved road safety.	
<b>BENEFICIARIES</b>		
<b>Intended beneficiaries:</b>	All residents within the pathfinder area.	
<b>Actual beneficiaries:</b>	All residents within the pathfinder area.	
<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council (Roads and Transportation Division)	East Ayrshire Council (Roads and Transportation Division)
<b>Communities and/or service users:</b>	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Unintended impacts:</b>	Due to the new lighting, improved traffic calming measures, such as road humps, have been introduced.	

PROJECT DETAILS				
<b>Project title:</b>	CCTV Cameras			
<b>Contact details:</b>	<i>Name</i>	John F. Crawford		
	<i>Job title</i>	Head of Protective Services, Neighbourhood Services, East Ayrshire Council.		
	<i>Phone number</i>	01563 576111		
	<i>E-mail</i>	john.crawford@east-ayrshire.gov.uk		
<b>Operational start date:</b>	March 2003	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
EXPENDITURE				
	BNSF £		TOTAL £	PROJECT LEVERAGE £
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>				
<b>2002/03</b>	16,200			
<b>2003/04</b>		93,800		
<b>2004/05</b>				
<b>TOTAL</b>			110,000	
PROJECT AIMS AND OBJECTIVES				
1	Crime reduction.			
2	Crime detection.			
3	Public reassurance.			
4	Enhanced public confidence.			
MAIN ACTIVITIES AND ASSOCIATED OUTPUTS				
<b>Activity:</b>		<b>Associated Output(s):</b>		
Implementation of Phase 1		Installation of 2 cameras in Shortlees/Riccarton.		

Implementation of Phase 2	Installation of 2 cameras in North West Kilmarnock.	
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>		
<b>Actual outputs:</b>	<b>Comments on delivery:</b>	
Areas of CCTV coverage identified	Achieved.	
Phase 1 implemented	Installation of 2 cameras in Shortlees/Riccarton, operational in March 2003.	
Phase 2 implemented	Installation of 2 cameras in North West Kilmarnock, operational in March 2004. 2 additional monitoring staff appointed.	
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>		
1	Makes contribution to increased crime detection rates, reducing crime and fear of crime.	
2	Makes contribution to upkeep of open spaces and improved estate management.	
<b>BENEFICIARIES</b>		
<b>Intended beneficiaries:</b>	Communities in Shortlees/Riccarton and North West Kilmarnock.	
<b>Actual beneficiaries:</b>	Communities in Shortlees/Riccarton and North West Kilmarnock.	
<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council (Neighbourhood Services)	East Ayrshire Council (Neighbourhood Services)
	Strathclyde Police	Strathclyde Police
<b>Communities and/or service users:</b>	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Innovative approaches:</b>	BNSF funding has allowed joint working between Cleansing and Outdoor Maintenance Services.	
<b>Evidence of good practice:</b>	Joint working across departments has led to an appreciation of the responsibilities and difficulties faced by other departments.	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Mobile Security Team			
<b>Contact details:</b>	<i>Name</i>	Gerry Darroch		
	<i>Job title</i>	Operations Manager, Neighbourhood Services, East Ayrshire Council.		
	<i>Phone number</i>	01563 554873		
	<i>E-mail</i>	gerry.darroch@east-ayrshire.gov.uk		
	<b>Operational start date:</b>	January 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>		35,000		
<b>2002/03</b>		99,000		
<b>2003/04</b>		126,000		
<b>2004/05</b>		9,000		
<b>TOTAL</b>			269,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	Improved community safety.			
2	Increased security and protection for Public Buildings, Council Offices and vacant homes.			
3	The patrol will act as a visible deterrent to vandalism.			
4	Improved appearance of the area.			
5	Improved safety for key holders and employees leaving premises at night.			
6	To reduce the number of void properties.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>	
<b>Activity:</b>	<b>Associated Output(s):</b>
To provide an 'out of hours' manned security patrol for all Public Buildings and Council Offices within the pathfinder area	Providing a mobile security service to inspect housing and other properties. Accompanying staff (on request) leaving offices late at night, Accompanying key holders responding to alarm call outs.
Provide security for void housing	Increased use of alarms and net curtains in void housing to enhance the aesthetic appearance of the area.
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>	
<b>Actual outputs</b>	<b>Comments on delivery</b>
Tender for contractor prepared	Achieved.
Contractor appointed	Achieved and ongoing.
25% reduction in screen security	Partly achieved (63.5% at 1 March 2004).
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>	
1	Makes contribution to increased crime detection rates, reducing crime and fear of crime.
2	Makes contribution to improved estate management.
<b>BENEFICIARIES</b>	
<b>Intended beneficiaries:</b>	All residents and visitors to the pathfinder area.
<b>Actual beneficiaries:</b>	All residents and visitors to the pathfinder area.

<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council – Community Wardens	East Ayrshire Council – Community Wardens
	Strathclyde Police	Strathclyde Police
<b>Communities and/or service users:</b>	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Evidence of good practice:</b>	Staff now paying greater attention to building security.	

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Additional Police Resources			
<b>Contact details:</b>	<i>Name</i>	Superintendent Liz Weir		
	<i>Job title</i>	Sub Divisional Officer, East Ayrshire Sub Division, Strathclyde Police		
	<i>Phone number</i>	01563 505050		
	<i>E-mail</i>	liz.weir@strathclyde.pnn.police.uk.		
<b>Operational start date:</b>	April 2002	<b>Organisation with operational responsibility:</b>	Strathclyde Police	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>		14,000		
<b>2002/03</b>		181,000		
<b>2003/04</b>		130,000		
<b>2004/05</b>				
<b>TOTAL</b>			325,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	An overall reduction in crime levels by 3.5%.			
2	An overall increase in crime detection rates by 10%.			

<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>		
<b>Activity:</b>	<b>Associated Output(s):</b>	
Provide additional police resources to promote public reassurance, tackle crime and the fear of crime	Additional patrols.	
Tackle the underlying issues of drug misuse and related crime in North West Kilmarnock	Overt and covert initiatives.	
Tackle youth disorder and related issues in Shortlees and Riccarton	Overt and covert initiatives.	
<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>		
<b>Actual outputs:</b>	<b>Comments on delivery:</b>	
Additional patrols provided	Achieved and ongoing.	
Overt and covert initiatives implemented	Ongoing.	
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>		
1	Makes direct contribution to increased crime detection rates, reducing crime and fear of crime.	
2	May make contribution to improved road safety, upkeep of open spaces and improved estate management (through being deterrent to vandalism).	
<b>BENEFICIARIES</b>		
<b>Intended beneficiaries:</b>	All residents and visitors to the pathfinder area.	
<b>Actual beneficiaries:</b>	All residents and visitors to the pathfinder area.	
<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	Strathclyde Police	Strathclyde Police
	East Ayrshire Council	East Ayrshire Council
<b>Communities and/or service users:</b>	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)

<b>OTHER EVIDENCE (where appropriate)</b>	
<b>Innovative approaches:</b>	<p>Anti-disorder patrols targeted known trouble spots identified using the Police IT systems.</p> <p>The 'Safe and Seen' initiative in local primary schools where children were given High Visibility vests with the school logo on the front and "Vandalism is for Losers" on the back.</p>
<b>Evidence of good practice:</b>	<p>The main basis for this project is the reliance on intelligence led policing. This has led to uniform police and CID executing a number of drug warrants and apprehension warrants in the pathfinder area.</p> <p>Throughout all of the initiatives that take place, all officers take the opportunity to promote any of the diversionary activities taking place in the local area.</p>
<b>Unintended impacts:</b>	<p>Due to the increased police presence and response by residents, crime detection rates are up significantly in the pathfinder area.</p>

<b>PROJECT DETAILS</b>				
<b>Project title:</b>	Schools Environmental Initiative			
<b>Contact details:</b>	<i>Name</i>	Morven Templeton		
	<i>Job title</i>	Strategy and Policy Manager, Neighbourhood Services, East Ayrshire Council.		
	<i>Phone number</i>	01563 554041		
	<i>E-mail</i>	morven.templeton@east-ayrshire.gov.uk		
<b>Operational start date:</b>	October 2002	<b>Organisation with operational responsibility:</b>	East Ayrshire Council	
<b>EXPENDITURE</b>				
	<b>BNSF £</b>		<b>TOTAL £</b>	<b>PROJECT LEVERAGE £</b>
	<i>Capital</i>	<i>Revenue</i>		
<b>2001/02</b>				
<b>2002/03</b>		10,000		
<b>2003/04</b>		5,000		
<b>2004/05</b>		5,000		
<b>TOTAL</b>			20,000	
<b>PROJECT AIMS AND OBJECTIVES</b>				
1	To increase children's awareness of the built and natural environment through the provision of resource kits on a wide variety of environmental issues.			
<b>MAIN ACTIVITIES AND ASSOCIATED OUTPUTS</b>				
<b>Activity:</b>		<b>Associated Output(s):</b>		
Supply teaching staff with extensive resource kits to assist with the teaching of key curriculum topics.		Provide kits for teachers. These kits cover areas such as energy, waste and natural resources. The kits contain texts, worksheets for both staff and pupils, equipment for experiments, CD-roms and videos.		

<b>ACTUAL OUTPUTS AND COMMENTS (Significant problems, delays, etc)</b>		
<b>Actual outputs:</b>	<b>Comments on delivery:</b>	
Provide teachers in pathfinder area with resource materials to assist in the teaching of a range of selected environmental subjects	Resource kits have been fully developed and are in use in schools.	
Provide school children with interactive learning opportunities on the subject of the environment	Achieved.	
Provide school children with an environmental issues pack that gives answers to frequently asked questions and advice on positive action to improve the quality of the environment	Achieved.	
Operate workshop projects on a variety of environmental issues as part of an 'Environmental Week' of events and activities	On target for completion. Began August 2004.	
<b>CONTRIBUTION TO OUTCOMES (Qualitative or quantitative)</b>		
1	Makes contribution to increased involvement of young people within the community.	
2	May make contribution to improved upkeep of open spaces and improved estate management.	
<b>BENEFICIARIES</b>		
<b>Intended beneficiaries:</b>	Primary school children in Onthank, Shortlees, Hillhead and Mount Carmel Schools.	
<b>Actual beneficiaries:</b>	Primary school children in Onthank, Shortlees, Hillhead and Mount Carmel Schools.	
<b>PARTNER AND COMMUNITY INVOLVEMENT IN DEVELOPMENT AND DELIVERY</b>		
	<b>DEVELOPMENT</b>	<b>DELIVERY</b>
<b>Partner Agencies:</b>	East Ayrshire Council	East Ayrshire Council
	Onthank, Hillhead, Shortlees and Mount Carmel Primary schools	Onthank, Hillhead, Shortlees and Mount Carmel Primary schools
	Glasgow Caledonian University	Glasgow Caledonian University

<b>Communities and/or service users:</b>	Initial programme consultation (main report pp36-37)	Ongoing consultation (main report pp36-37)
<b>OTHER EVIDENCE (where appropriate)</b>		
<b>Innovative approaches:</b>	Innovative teaching resources were developed for the environmental kits used in the schools. The kits include worksheets for pupils and teachers, equipment for experiments, CD-Roms and videos. The kits generated further interest and head teachers requested full kits for each school and additional tools such as microscopes and science kits. Outdoor equipment was also requested such as novelty litter bins and outdoor seating.	

## Appendix G – Evaluation Methodology

1. Programme Impact	
Evaluation question	Research tools
How and to what extent have the outputs of the programme contributed to the outcomes?	<input type="checkbox"/> Desk research (programme process research)
Who has benefited from the BNSF Programme?	<input type="checkbox"/> Desk research (Progress against targets) <input type="checkbox"/> Projects Survey
Do the target communities (areas and/or client group(s)) perceive a direct and/or indirect benefit from BNSF services/projects? What do they think about the quantity and quality of these services/projects?	<input type="checkbox"/> Desk research (Community Consultation Questionnaire) <input type="checkbox"/> Case Studies & Community Workshops
Is there Synergy between different Services/ projects? - i.e. have Services/ projects achieved more together than they would have on their own?	<input type="checkbox"/> Projects Survey <input type="checkbox"/> Stakeholder interviews
What further outputs and outcomes (if any) arising from the initial 3 year funding are envisaged and by when?	<input type="checkbox"/> Projects Survey <input type="checkbox"/> Stakeholder interviews
To what extent have outputs and outcomes been achieved within the timescales set?	<input type="checkbox"/> Desk research (Progress against targets)
What factors have hindered or facilitated the attainment of outputs and outcomes within the timescales specified in the LOA?	<input type="checkbox"/> Stakeholder interviews <input type="checkbox"/> Projects Survey
How has BNSF impacted on service delivery in general?	<input type="checkbox"/> Desk research (project level research)

2. Value for money	
Evaluation question	Research tools
Does BNSF expenditure by the pathfinder represent value for money in terms of the quantity and/or quality of services/projects and associated outputs and outcomes delivered through the available funding?	All research tools to offer full picture
Are the outputs provided through BNSF an effective way to deliver the desired outcomes?	<input type="checkbox"/> Desk research (Programme process research) <input type="checkbox"/> Projects survey (to gain feedback on appropriateness of indicators)
What is the evidence of additionality and deadweight associated with the programme?	All research tools but especially: <input type="checkbox"/> Desk research (context and

	secondary information research)
Have BNSF activities resulted in substitution or diverting resources from other service areas?	<input type="checkbox"/> Stakeholder interviews
To what extent, if at all, have BNSF activities displaced problems to other areas or amongst other groups?	<input type="checkbox"/> Case Studies & Community Workshops
What has been the pattern of expenditure over time? What does it suggest about local and national programme management?	<input type="checkbox"/> Desk research (Progress against targets)
How successful has the pathfinder area been in leveraging in funds from other sources?	<input type="checkbox"/> Desk research (Progress against targets)

<b>3. Partnership working</b>	
<b>Evaluation question</b>	<b>Research tools</b>
In what way and how significantly have partners shaped and influenced the development and delivery of the BNSF programme?	<input type="checkbox"/> Stakeholder Interviews
What role, if any, have structures set up under the community planning process played in the development and delivery of the pathfinder programme?	<input type="checkbox"/> Stakeholder interviews

<b>4. Role of communities</b>	
<b>Evaluation question</b>	<b>Research tools</b>
To what extent and in what way have local communities and/or relevant client groups been involved in the selection, design and delivery of services and projects, and in assessing whether the desired outcomes have been achieved?	All research tools but especially: <input type="checkbox"/> Case Studies & Community Workshops
What methods of community involvement have been used? What has worked well and why?	<input type="checkbox"/> Stakeholder interviews <input type="checkbox"/> Case Studies & Community Workshops
What difference, if any, did the involvement of communities make to what services were provided, to whom and how these services/projects were delivered?	<input type="checkbox"/> Stakeholder interviews <input type="checkbox"/> Case Studies & Community Workshops

<b>5. Sustainability and mainstreaming</b>	
<b>Evaluation question</b>	<b>Research tools</b>
To what extent will the services/projects which have been introduced through BNSF require funding on an ongoing basis if the improvements and outcomes achieved are not to revert to the situation prior to the pathfinder?	All research tools but especially: <input type="checkbox"/> Projects survey
Is the local authority or any other partner already providing funding for services/projects previously funded through BNSF? What plans, if any, are there to provide funds in future?	<input type="checkbox"/> Stakeholder interviews
Have any of the BNSF approaches to planning and service delivery been incorporated into mainstream practice or widened out beyond BNSF target areas or groups?	<input type="checkbox"/> Stakeholder interviews