

EAST AYRSHIRE COUNCIL
POLICY AND RESOURCES COMMITTEE

1st April 2004

MODERNISING GOVERNMENT FUND (MGF3)

Report by Depute Chief Executive / Director of Corporate Resources.

1. PURPOSE OF REPORT

1.1 To advise Members of the 3rd Round of the Modernising Government Fund (MGF3), and to seek approval to submit an Outline Bid to the Fund for information and communications technology related (ICT) projects.

2. BACKGROUND

2.1 The Minister for Finance and Public Services has confirmed a 3rd Round of the Modernising Government Fund (MGF3) which follows on from previous rounds of the Fund in which the Council was successful in securing £ 592,000 of matched funding under MGF1 to strengthening ICT infrastructure and promote electronic access to services, and £ 916,416 of matched funding under MGF2 to further the Customer Relationship Management (CRM), Definitive National Address (DNA), Dialogue Youth, eCare and ScotXed projects. Details of MGF 1 and MGF2 funded schemes are attached as Appendices A and B respectively of this Report.

2.2 MGF was established to help advance ICT based projects that were innovative and improved the delivery of public services. The Fund is intended to support pilot projects that can be replicated throughout Scotland, to take forward the 21st Century Government objectives of seamless public service delivery.

2.3 For approved projects, MGF3 will contribute up to 75 % of the project costs, up to a maximum of £2 million towards any one project. Bidders are therefore expected to meet at least 25 % of the cost for each project from within their own resources.

2.4 Depending upon the nature and duration of proposed projects, MGF3 funding can be spread across both 2004 / 05 and 2005 / 06.

3. BIDDING GUIDANCE

3.1 The Executive has stated that its key objective of MGF3 is to consolidate and extend the programmes undertaken under MGF2. Applicants to the fund are invited to set targets for meeting the core deliverables for these programmes, namely ;

- a target date for delivering, and sustaining, the single, electronic, customer record (the 'Citizen's Account').

- the numbers of voluntary entitlement smartcards (the 'Citizen's Account Card') that will be distributed, and the number of applications that will be supported on the card, an evaluation process for determining the benefits of the card.
- confirmation of the target date for delivering a sustainable BS7666 corporate gazetteer and a plan for the further development of DNA into a corporate land and property gazetteer.
- the target date for establishing an eCare data store that can underpin children's services and the electronic single shared assessment process.

3.2 In addressing these priorities, applicants are invited to set out, in both quantitative and qualitative terms, the key outcomes, benefits, savings, service costs and transaction times ;

4. BIDDING PROCESS AND TIMESCALE

4.1 Outline bids are to be submitted to the 21st Century Government Unit of the Scottish Executive by **30 April 2004**, and bidders should ensure that bids are co-ordinated and relevant to the success of the Councils 21st Century Government Action Plan.

4.2 Only one bid for all Council MGF3 projects is to be submitted.

4.3 Joint applications are invited, for example from a Community Planning Partnership and / or from an existing MGF2 consortium.

5. SUMMARY OF PROPOSED OUTLINE BIDS

5.1 Officers from all of the Council's departments are currently considering / preparing proposals for a Council bid to the Fund based upon the Scottish Executive Bidding Guidance outlined in Section 3 of this Report.

At this stage it is proposed that the Council's Bid is based upon ;

- The further development of CRM, with particular focus upon accurate and secure electronic citizens' records and more accessible public information accessible through a citizen's portal.
- Land and Property Management, in particular to complete the details of the local Corporate Address Gazetteer working towards a national infrastructure and national Gazetteer.
- eCare and the development of electronic care records and a national data repository, "The eCare Store" which provides the infrastructure to support an electronic single shared assessment process, joined-up working and integrated service delivery.

5.2 Officers are, with East/North/South Ayrshire Councils and the A&AHB, also exploring the potential to develop a joint-bid to the Fund for the delivery of Integrated Electronic Children's Services Records and Child Protection.

6. FINANCIAL IMPLICATIONS

6.1 As indicated in paragraph 2.3 of this Report, bidders, including their partners, are required to contribute at least 25 % of the associated project costs through approved Revenue and Capital programmes.

It is anticipated that this 25 % match funding can be readily identified from relevant funded projects contained within the Council's 2004/05 Capital Programme and Partner Programmes as appropriate.

6.2 Associated future Revenue Costs will be built into the budget construction process for subsequent years.

7. LEGAL / POLICY IMPLICATIONS

7.1 The project is consistent with the Council's core value of access and, if approved, will play a major part in delivering social inclusion across East Ayrshire.

8. RECOMMENDATIONS

It is recommended that Committee :

- a) Note the 3rd Round of the Modernising Government Fund (MGF3).
- b) Remits the Depute Chief Executive/Director of Corporate Resources authority to submit an outline bid in accordance with the proposal outlined in Section 5 of the report.
- c) Notes that a report will be presented to a future meeting of the Policy and Resources Committee advising Members of the outcome of the Council's Bid, and
- d) Otherwise note the contents of the report.

Fiona Lees

Depute Chief Executive / Director of Corporate Resources

AMR / 8th March 2004

LIST OF BACKGROUND PAPERS

- 1.** Letter dated 13th February 2004 to Chief Executive from Mr. Jim Kinney of 21st Government Unit of the Scottish Executive.
- 2.** Bidding Guidance for Outline Project Proposals, 21st Government Unit, Scottish Executive, dated March 2004.

For further information on this Report, please contact Malcolm Roulston,
Head of Information Technology (Tel : 01563 576809).

Appendix A

Schemes/Services funded through MGF1

<u>Objective</u>	<u>Action(s)</u>	<u>MGF1 Funding</u>
Improve Infrastructure	<ul style="list-style-type: none"> Increase/rationalise WAN bandwidth to acceptable level for data/voice/video-conferencing communications. 	£ 216,509
	<ul style="list-style-type: none"> Rationalise ICT budgets associated with ICT provision to help maximise economies of scale and to be transparent at all times in the cost of our ICT initiatives. 	
	<ul style="list-style-type: none"> Develop and agree network data, infrastructure and security standards based on Information Age Government (IAG) Common Framework guidelines published by Scottish Executive in May 2002. 	
Increase Access	<ul style="list-style-type: none"> Plan and co-ordinate the roll-out of new support and learning centres, public access terminals, and on-line access points and portals in libraries and other venues across Council area so that all communities and individuals have easy access to on-line services. 	£ 158,986
Develop Skills	<ul style="list-style-type: none"> Plan and co-ordinate the provision of teaching and tutoring at the network of ICT support and learning centres in East Ayrshire. 	£ 34,890
	<ul style="list-style-type: none"> Develop the ICT and business process skills of all council employees, but particularly community development staff who are in a strong position to support community groups and organisations. 	
	<ul style="list-style-type: none"> Deliver further ICT training to long-term unemployed people through CONDUIT. 	

Share Information	<ul style="list-style-type: none"> • Install connections to Government Secure Extranet (GSX) network. • Plan and co-ordinate sharing of data between Council departments and services. 	£ 52,619
Deliver On-line	<ul style="list-style-type: none"> • Create corporate e.Government business team. 	£ 128,996
	<ul style="list-style-type: none"> • Revise and re-launch the council's web presence. 	
	<ul style="list-style-type: none"> • Develop options for truly seamless access to council business systems through a common web browser interface. 	
	<ul style="list-style-type: none"> • Increase the number of public services that are available on-line or by Video Conference in all partner and Council locations. 	

Appendix B

Schemes/Services funded through MGF2

<u>Objective</u>	<u>Action(s)</u>	<u>MGF 2 Funding</u>
Dialogue Youth	Implementation of the Dialogue Youth / Young Persons Smartcard, which, once implemented, will provide a platform from which a young person's version of a citizen account/smartcard can be developed to facilitate and improve access to information and services focussed towards young people.	£ <u>128,691</u> to East Ayrshire Council. Consortium led by SE / "Young Scot".
CRM (Customer Relationship Management)	Development of data standards to facilitate data sharing between the Council's departmental systems, and develop / provide secure and authenticated access to information and services through Call Centre technology and the Council's Internet Web site".	£ <u>700,000</u> to East Ayrshire Council. 21 Council Consortium led by Clackmannanshire Council.
DNA Scotland Land and Property	Development of individual Master Address Databases (MAD) within Councils which, once implemented, will remove barriers to data sharing between individual Council systems, and between individual Councils and across the public sector, and will complement the development of a national MAD.	£ <u>60,000</u> to East Ayrshire Council. 32 Council Consortium led by Stirling Council.
e.Care	Development of a Single Shared Assessment for Care of the Elderly, which, once implemented, will provide the single point of entry to community care for the elderly population of Ayrshire, and provide a person-centred and needs-led process through which more effective outcomes can be achieved.	£ <u>400,000</u> to Consortium led by South Ayrshire Council

<p>ScotXed (Scottish Exchange of Educational Data)</p>	<p>Allocation of funding under the Scottish Executive Education Department (SEED) administered Scottish Exchange of Educational Data (ScotXed) project which seeks to establish a strategic infrastructure and protocols for the consistent management, transfer and sharing of educational data.</p>	<p>£ <u>27,725</u> to East Ayrshire Council. Consortium led by SE Education Department (SEED).</p>
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