

KILMARNOCK NORTH LOCAL COMMITTEE – 31 JANUARY 2006

MATTERS RAISED UNDER THE 15 MINUTE QUESTION AND ANSWER SESSION

	<u>MATTER RAISED</u>	<u>RESPONSE/ACTION TO BE TAKEN</u>	<u>CURRENT POSITION</u>
1.	Community Representative Beryl Graham, raised that the broadband connection for the North West Community Learning Suite had not been operational and requested that the matter be addressed by Officers.	Margaret Phelps, Team Leader, Community Learning and Development advised that action had been taken to reinstate the broadband service and advised that British Telecom had accepted responsibility for the fault, further enquiry would be made to establish if there was any compensation for the loss of service, and the officer would respond to the Community Representative.	The problem has now been sorted and BT has accepted liability and compensation has been agreed with the Council's IT Section.
2.	Community Representative Billy Sullivan requested details of the usage figures for the New Farm Loch Local Office at Murray Place.	Councillor McIntyre advised that the local office at Murray Place had received a 6 months extension to its operation and that the decision to close the local office had been based on insufficient numbers of the public using the facility. The Administrative Officer advised that the Head of Leisure Services would respond to the Community Representative accordingly.	The Head of Leisure Services advised the community representative on the total number of transactions for the local office over the last two years. The Head of Leisure Services also advised that when taking the decision to withdraw the local office facilities, the Council considered not only usage figures but also the proximity of the local office to alternate facilities in Kilmarnock Town Centre

2 February 2006
RB/DL