

EAST AYRSHIRE COUNCIL

KILMARNOCK CENTRAL LOCAL COMMITTEE – 9 MAY 2006

QUESTIONS ARISING FROM 15 MINUTE QUESTION AND ANSWER SESSION

	<u>MATTER RAISED</u>	<u>RESPONSE/ACTION TO BE TAKEN</u>	<u>CURRENT POSITION</u>
1.	Community Representative Ian McVey advised that the 20mph sign at Grassyards Road was non operational.	Agreed to alert Heads of Roads & Transportation.	Head of Roads & Transportation has advised that there were problems in getting Scottish Power to provide an electricity supply to this sign. This has now been resolved. A controller will be delivered to allow the sign to be activated, however, this may take a little time.
2.	Community Representative Ian McVey advised that the hedge at Alloway Avenue/London Road was obscuring traffic.	Agreed to pass the information to Executive Director of Neighbourhood Services.	The Assistant Operations Manager has inspected the hedge and there is very little growth at present, as the hedge was cut in October/November 2005. The Officer also drove from the junction and reports no problems with site lines. This has been confirmed by colleagues in Roads. The situation will be monitored and hedge cutting carried out as necessary.
3.	Community Representative John McIvor advised that due to the Officer re-locating, there had been no pre-meeting for the Local Committee Community Representatives on this occasion.	The Senior Practitioner, Community Learning & Development gave assurance that arrangements would be in place for the next meeting.	Interim arrangements have been made for Community Representatives to meet with the Senior Practitioner, pending appointment of a new Officer for the Pre-Meeting.

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4.	Community Representative John Donaldson was disappointed at the loss of Police Officer John Kobylka, who had been a strong presence in the Town Centre. Mr Donaldson was concerned that the Town Centre was suffering since the officer had moved on.	Sergeant McInnes advised that a replacement had been appointed, bringing the total to four Officers for the Town Centre. It was hoped that the situation in the Town Centre would improve as a result.	
5.	Named Substitute Jean Churchill requested information on the new Meals On Wheels Service and expressed particular interest in the quality of food provided and any issues arising from handling hot food.	Agreed to make enquiries with the Executive Head of Social Work.	<p>Executive Head of Social Work has responded as follows:</p> <p>The service was introduced on a phased basis in June 2005, starting in the South of the Authority. It is now available across the whole of the Council.</p> <p>Feedback from recipients has been very positive. The range of choice and the quality of food is one of the highest aspects of satisfaction with recipients. There is a noticeable rise in the level of enquiry to Local Offices in relation to info/referrals for the Meals at Home Service.</p> <p>Regarding the incidence of scalding while handling hot food, there has been no rise in reported incidents between the new service arrangement of frozen meals which are heated in clients homes and the previous arrangement whereby service users received hot food delivered to their home.</p> <p>It is proposed to conduct full consultation with all service users this year to determine the level of satisfaction with the service. Feedback will be shared with a wide range of stakeholders interested in the progress of the service.</p>