

EAST AYRSHIRE COUNCIL

HOUSING COMMITTEE - 6 SEPTEMBER 2006

PROGRESS IN TACKLING ANTISOCIAL BEHAVIOUR IN EAST AYRSHIRE

Report by Executive Director of Neighbourhood Services

1. PURPOSE OF REPORT

1.1 To advise Committee of:

- a) the progress of the Building Strong, Safe and Attractive Communities (BSSAC) initiative in the terms of the independent evaluation of the project carried out by Holden McAllister Ltd;
- b) the Scottish Executive's proposals to continue providing funding to tackle anti-social behaviour, linked to the local antisocial behaviour outcome agreement; and
- c) the progress being made to tackle antisocial behaviour.

2. BACKGROUND

- 2.1 In early 2004 East Ayrshire Council successfully bid for funding under the Scottish Executive's proposals for Building Strong, Safe and Attractive Communities (BSSAC). This resulted in the Council being awarded funding amounting to £525,000 for 2004/05. £400,000 of this allocation was to be utilised for the creation of a community warden service and £125,000 to fund a range of other community based initiatives to tackle antisocial behaviour.
- 2.2 In August 2004 the Scottish Executive awarded East Ayrshire Council an additional £317,730 for 2004/05 to tackle antisocial behaviour under its Second Round Funding proposals. This funding had to be directed towards the following purposes:
 - introducing or filling gaps for people suffering antisocial behaviour
 - improving existing warden schemes
 - supporting the preparation and implementation of the Council's Antisocial Behaviour Strategy
- 2.3 Following the submission of a progress report on the antisocial behaviour initiatives introduced and implemented by the Council as a result of the BSSAC and Second Round Funding the Scottish Executive announced that East Ayrshire had been allocated £935,550 for 2005/2006 to continue with the programmes and activities that the Council and its Community Planning Partners had put in place to tackle antisocial behaviour.

- 2.4** In February 2005 the Scottish Executive announced that East Ayrshire would be allocated indicative funding amounting to £2,198,000 during the period 2006-2008 (£1,068,000 in 2006-2007 and £1,130,000 in 2007-2008) to continue tackling antisocial behaviour.
- 2.5** The provision of funding for 2006-2007 was dependent on Ministerial satisfaction that East Ayrshire Council and its Community Planning Partners had in place a robust 'Outcome Agreement' to tackle antisocial behaviour in line with its Antisocial Behaviour Strategy. The funding for 2007/2008 will depend on satisfactory progress towards and achievement of the outcome agreement.
- 2.6** In announcing the indicative funding for 2006/2008 the Scottish Executive made it clear that Ministers wished to determine the success of the Antisocial Behaviour, Etc. (Scotland) Act 2004 via an accountability framework. This framework is to be used to monitor and evaluate both the national strategy for tackling antisocial behaviour and individual strategies prepared and delivered at Council level.
- 2.7** The framework will assess over time – at national, local authority area and neighbourhood levels – whether:
- a) incidents of antisocial behaviour have reduced;
 - b) people's perceptions of antisocial behaviour as a problem has reduced;
 - c) the performance of agencies in tackling antisocial behaviour has improved; and
 - d) people's perceptions that the performance of agencies have improved

3. INDEPENDENT EVALUATION OF THE BSSAC PROGRAMME

- 3.1** Under the conditions attached to the award of the BSSAC and Second Round funding the Scottish Executive required the Council to have the East Ayrshire BSSAC programme assessed by independent consultants.
- 3.2** In early 2005, the Council appointed the firm of consultants Holden McAllister Limited to carry out the independent evaluation of the East Ayrshire BSSAC programme.
- 3.3** Holden McAllister Limited published an interim evaluation report in June 2005 and this indicated that the East Ayrshire Community Warden Service was already having a positive impact within the BSSAC Neighbourhoods and that the work of the Antisocial Behaviour Investigation Service was progressing well.
- 3.4** Holden McAllister's interim report also included a number of recommendations aimed at further enhancing the initiatives being undertaken by the Council and its Community Planning Partners to tackle antisocial

behaviour. These recommendations have been implemented over the course of the past 12 months.

3.5 Between June 2005 and March 2006 Holden McAllister Limited continued with their evaluation and stakeholder interviews and in April 2006 produced a comprehensive final report on their findings. (A copy of Holden McAllister's full report is available at the Member's Services Information Point).

3.6 Overall Holden McAllister's evaluation clearly indicates that the BSSAC Programme in East Ayrshire has been very successful in tackling antisocial behaviour. The report identified the following critical success factors:

- East Ayrshire has a history of positive partnership working, and this has contributed greatly to the effective development and implementation of the Anti-Social Behaviour and BSSAC Strategies.
- Within the Council and its Community Planning Partners there was an effective leadership plus a strong commitment, from elected members through to front line staff, to the Antisocial Behaviour and BSSAC Strategies to ensure their successful implementation.
- A high level of motivation, flexibility and a 'can do' attitude from everyone employed in the BSSAC programme.

3.7 The final report also made a small number of recommendations, which are summarised as follows:

- The potential for getting BSSAC area level Police and Fire Service data in the future should be resolved by these agencies.
- A formal, proactive media strategy should be developed and agreed with key partners to promote the BSSAC programme as a whole throughout East Ayrshire.
- Refresher training on Netpoint UK should be offered to partner agencies and services which could input into the system.
- The Core Warden Training Programme should be formally set out and that each recruit completes all elements within an agreed timeframe; and that a wide range of partners continue to input into the training programme.
- The Council should consider the need for permanent contracts for the Antisocial Behaviour Investigation Team and Warden Scheme at the earliest opportunity.
- A Warden Manager post and accommodation needs be considered alongside any future plans to expand the Warden Scheme.

3.8 The Antisocial Behaviour Strategy Steering Group currently has these recommendations under consideration.

4. OUTCOME AGREEMENT

4.1 The Local Outcome Agreement for East Ayrshire covering the period 2005 to 2008 was drawn up in consultation with the Community Planning Partners and submitted to the Scottish Executive for consideration on 30 June 2005. (A copy of the Local Outcome Agreement was provided to the Housing Committee on 7 September 2005).

4.2 Independent Consultants acting on behalf of the Scottish Executive graded East Ayrshire's Outcome Agreement as 'Strong' and in December 2005 the Executive confirmed that the Council would receive the full amount of funding for 2006-2007 as stated in paragraph 4.1 above.

4.3 The first annual progress report (Appendix 1) comparing the results achieved in 2005-06 against the targets set in the Outcome Agreement has been submitted to the Scottish Executive for consideration. It is anticipated that the Executive will make comment on this matter later in the year.

5. TACKLING ANTISOCIAL BEHAVIOUR

5.1 The main thrust of East Ayrshire's Antisocial Behaviour Strategy is to take 'early and effective action' to prevent antisocial behaviour escalating. Normally this is best achieved through preventative and diversionary measures, which are more cost effective, quicker to put in place and have longer lasting effects. However, when it becomes necessary to protect communities and individuals from the small minority of people who engage in antisocial behaviour and do not respond to preventative and diversionary measures, the Council and its partners do not hesitate to use the range of enforcement powers available.

5.2 The Council and its partners have designed and put in place a wide variety of preventative and diversionary measures to tackle antisocial behaviour. While all of these measures play a part in the overall Antisocial Behaviour Strategy the following are worthy of note:

- Antisocial Behaviour Problem Solving Group – consists of front line staff from all relevant agencies who meet on a fortnightly basis and share information to allow for appropriate resources to be allocated to antisocial behaviour 'hotspots'.
- Highly Visible and Proactive Community Warden Patrols within the BSSAC neighbourhoods who, working with the community, police and other agencies, have helped reduce the level of youth disorder. In the period August 2004 to March 2005, 665 incidents were recorded. This reduced to 430 incidents in the period April 2005 to March 2006, a 35% decrease. In the same periods the number of fly-tipping incidents dropped from 995 to 384. A reduction of 61.5%.

- Organised Leisure Activities for Young People – in 2004-2005 organised leisure activities attracted 17,542 attendances from young people throughout East Ayrshire – through active publicity and encouragement the number of attendances of young people in 2005-2006 grew to 22,706. An increase of 29%. In the 2005 summer school holiday period Leisure Development staff, with assistance from the Antisocial Behaviour Team and the Police, piloted the Street Sport Express. This project took sport to young people at identified youth gathering places. The project has proved so successful in diverting young people away from antisocial behaviour that it was reintroduced in April 2006 to run through to September 2006.

5.3 During the financial year 2005-2006 the Council's Antisocial Behaviour Investigation Team received 338 complaints of antisocial behaviour. This was an increase of 113 complaints (50.2%) from 2004-2005.

5.4 An increase in the number of complaints had been anticipated, due to the fact that the team's remit had been changed in late 2004 so that all antisocial behaviour complaints, irrespective of tenure, were investigated in compliance with the Scottish Executive's funding arrangements. It was also anticipated in the Local Outcome Agreement that the number of complaints would begin to level off during 2006-2007 and the target was set to reduce the number of complaints received in 2007-2008 by 5% from the number received in 2006-2007. However, there are early indications that the work of the Antisocial Behaviour Team and other partners is having a greater impact than was expected. A recent analysis of the number of complaints received between April and June 2005 and for the same period in 2006 reveals that the number of complaints has dropped from 104 to 81. A decrease of 22%.

5.5 The intervention actions taken to resolve antisocial behaviour varies from case to case and, to a large extent, depends on the severity of the complaint and how it has affected its victims and the wider community. Of the 338 antisocial behaviour complaints investigated by the Antisocial Behaviour Team in 2005-2006 the under-noted interventions were used to resolve the problems:

Type of Intervention	Number
Mediation	26*
Verbal Warnings	78
Written Warnings	68
Notices of Proceedings for Recovery of Possession	67
Letter of Concern to Parents	69
Acceptable Behaviour Contracts	35
Unacceptable Behaviour Notices	8
Interim Antisocial Behaviour Orders	6
Full Antisocial Behaviour Orders	2
Evictions	10

*Note: Of the 61 cases referred to SACRO for mediation during 2005-06 (see Progress Report on Local Outcome Agreement) 26 related to antisocial behaviour – the remainder of referrals related neighbour nuisance complaints.

- 5.6** An analysis of the above statistics reveals that the majority of antisocial behaviour offenders pay heed of the first intervention action taken by the Antisocial Behaviour Investigation Team. Nevertheless, a small level of re-offending did take place which required stronger measures, including where necessary legal action, to be taken against perpetrators in order to control their behaviour.

6. FINANCIAL IMPLICATIONS

- 6.1** The delivery of the Antisocial Behaviour Strategy and the management of the Antisocial Behaviour Team has been secured until March 2007 from a Scottish Executive grant under the programme to tackle antisocial behaviour. Funding for 2007/08 will depend on the successful implementation of the Local Outcome Agreement.

7. LEGAL AUTHORITY / IMPLICATIONS

- 7.1** The preparation and publication of the Antisocial Behaviour Strategy and Outcome Agreement for East Ayrshire has ensured that the Council and the Chief Constable of Strathclyde Police have complied with the statutory duty imposed by Part 1 of the Antisocial Behaviour Etc (Scotland) Act 2004.

8. POLICY IMPLICATIONS

- 8.1** The development of the Antisocial Behaviour Strategy and Outcome Agreement for East Ayrshire complements the aims of the Improving Community Safety Action Plan 2003-2007 of the Community Plan, and those outlined in the East Ayrshire Local Housing Strategy 2004-2009.

9. RISK IMPLICATIONS

- 9.1** The funding of the delivery of the Antisocial Behaviour Strategy and the Community Warden Service is secure for the current year and, subject to successfully meeting the targets established in the Outcome Agreement will continue until March 2008. Funding beyond that period has not been established and may depend on the outcome of the Scottish Executive's Spending Review. Termination of Scottish Executive Funding would require the Council to decide on the continuation of the various projects and initiatives designed to tackle Antisocial Behaviour in East Ayrshire as well as the provision of the Community Warden Service.

10. CONCLUSIONS

10.1 East Ayrshire Council, Strathclyde Police and the other Community Planning Partners have frequently shown their commitment to tackling the damaging effects of antisocial behaviour in our communities. The Holden McAllister evaluation of the East Ayrshire BSSAC programme provides independent and robust evidence of this commitment and of the positive impacts achieved in tackling antisocial behaviour over a short period of time. In addition the Antisocial Behaviour Strategy and Local Outcome Agreement continues to enhance the existing close working relationships within the Community Planning Partnership which helps facilitate a greater knowledge of the nature and extent of antisocial behaviour in East Ayrshire and helps provide local solutions to local problems.

11. RECOMMENDATIONS

11.1 The Committee is recommended to:-

- (i) consider the terms of Holden McAllister's evaluation of the BSSAC project and authorise submission of the evaluation report to the Scottish Executive;
- (ii) note progress in delivering the Local Outcome Agreement during 2005/2006 as set out in Appendix 1;
- (iii) note that further progress reports on tackling antisocial behaviour will be submitted in due course; and
- (iv) otherwise note the terms of this report

William Stafford
Executive Director of Neighbourhood Services

CMCA/JP/LA
August 2006

LIST OF BACKGROUND PAPERS

- 1. Holden McAllister's Final Report on the Evaluation of the East Ayrshire BSSAC Project April 2006.**
- 2. The East Ayrshire Antisocial Behaviour Strategy March 2005 and Local Outcome Agreement August 2005.**

For further information, please contact John Pilkington, Antisocial Behaviour Development Officer on 01563 576616.

Implementation Officer: chris.mcaleavey@east-ayrshire.gov.uk

APPENDIX 1

OUTCOMES 2005/2006

ANTISOCIAL BEHAVIOUR OUTCOME AGREEMENT FIRST ANNUAL REPORT ON PROGRESS TOWARDS OUTCOMES

Outcome	Indicator	Baseline 2005	Target 2006	Actual achieved 2006	Final target 2008	Reason for variance between target and actual achieved
1. Increase percentage of ASB complaints resolved by mediation	Number of complaints successfully resolved through mediation	36% of mediation referrals were successful	Increase mediation success rate by 3%	69% of mediation referrals were successful	Increase mediation success rate by 9% from 2005 baseline	Change over from in-house mediation service to SACRO mediation providers
2. Increase complainer satisfaction with Council response in dealing with ASB complaints	Survey of satisfaction results	Establish a structured customer satisfaction recording system by summer of 2005	Establish a baseline from survey results	69.2% of complainers who responded to survey stated they were satisfied with Council response to their complaints and that the situation had improved since the Council intervened.	In our Outcome Agreement submission we stated that we sought to maintain and if possible improve customer satisfaction levels. Given the survey results we have now set the target of improving 2008 customer satisfaction levels by 10% from 2006 baseline	n/a
3. Increase in the number of young people attending organised leisure activities in their neighbourhoods.	Number of young people recorded as attending organised leisure activities within their neighbourhoods	a) School Holidays -1,975 b) All other times – 15,567	Increase by 10% from baseline	a) School Holidays - 3,490 (76% increase from Baseline) b) All other times – 19,216 (23% increase from Baseline)	Overall increase of 30% from 2005 baselines	Active encouragement by Community Planning Partners accompanied by pro-active publicity campaign
4. Reduction in the number of ASB complaints dealt with by Council's	Number of ASB complaints dealt with by Investigation Team	225	Anticipated increase in number of complaints from 2005	338 = 50.2% increase in level of ASB complaints	Reduce number of ASB complaints by 5% from 2007 Baseline	Increase was anticipated due to expansion of service to all tenures.

ASB Investigation Team			baseline			
5. Reduction in the level of Youth Disorder	a) Number of police recorded complaints of youth disorder per 10,000 population of East Ayrshire	386	Reduce number of incidents by 1% from 2005 baseline	365 (5.4% reduction from baseline)	Overall reduction of 3% from 2005 baseline	Pro-active policing linked to ASB Problem Solving Group.
	b) Number of recorded incidents of Youth Disorder attended by Community Wardens	N/West K/K 293 New Farm Loch 166 Shortlees 145 Auchinleck/ Barshare 325	Reduce by 10% in each BSSAC area	N/West K/K 113 (61%) New Farm Loch 144 (13%) Shortlees 99 (32%) Auchinleck/ Barshare 74 (77%) Percentages in brackets show % reduction from 2005 baseline.	Overall reduction of 25% in each area from 2005 baseline	Better than anticipated results achieved by highly motivated Community Warden Team quickly becoming part of the communities they serve. Creation of Prevention and Diversion schemes. Creation of Problem Solving Group.
6. Reduction in the number of disturbances reported to the police in East Ayrshire	Recorded number of disturbances per 10,000 population	1284	Reduce by 1%	1287 (0.2% increase from 2005 baseline)	Overall reduction in number of disturbances of 3% from 2005 baseline	Original baseline may be adversely affected by the forthcoming introduction of Strathclyde Police 'Call Centres' as it is anticipated that the number of complaints may rise by approximately 40%.

<p>7. Increase in the number of people who feel safe in their neighbourhoods</p>	<p>a) Respondents stating that over the past 12 months they felt safer in their neighbourhoods</p>	<p>a) Northern Area of East Ayrshire Adults 71% Young Persons 59% Felt safe most of the time</p> <p>Southern Area of East Ayrshire Adults 81% Young Persons 54 Felt safe most of the time</p>	<p>Increase by 4%</p>	<p>Second Survey being carried out later this year</p>	<p>Overall increase of 12% from 2005 baseline</p>	
	<p>b) Respondents stating that over the past 12 months they felt safer in their neighbourhoods</p>	<p>N/West K/K 24% felt safe</p> <p>New Farm Loch 37% felt safe</p> <p>Shortlees 24% felt safe</p> <p>Auchinleck/ Barshare 33% felt safe</p>	<p>Increase feelings of safety in each area towards 2008 Target.</p>	<p>N/West K/K 28.5% felt safe</p> <p>New Farm Loch 44.2% felt safe</p> <p>Shortlees 34.1% felt safe</p> <p>Auchinleck/ Barshare 34.1% felt safe</p>	<p>Increase feelings of safety from 2005 baseline to 50% in each area.</p>	<p>Respondents in second survey were also asked if thought Warden Service had made their neighbourhood a safer place to live in and following results were recorded: N/West K/K 42.6%</p> <p>New Farm Loch 54.3%</p> <p>Shortlees 56.2%</p> <p>Auchinleck/ Barshare 53%</p>
<p>8. Reduction in the number of Fly-tipping and Litter incidents within BSSAC neighbourhoods</p>	<p>Number of incidents reported to or discovered by Community Wardens</p>	<p>N/West K/K – 260</p> <p>New Farm Loch 390</p> <p>Shortlees 136</p>	<p>Reduce by 5% in each area from 2005 baseline</p>	<p>N/West K/K 103 (60.3%)</p> <p>New Farm Loch 209 (46.4%)</p> <p>Shortlees 32 (76.4%)</p>	<p>Reduce by 15% in each area from 2005 baseline</p>	<p>Better than anticipated results achieved by highly motivated Community Warden Team quickly becoming part of the communities they serve.</p> <p>Creation of Problem Solving Group.</p>

		Auchinleck/ Barshare 209		Auchinleck/ Barshare – 40 (80.8%)		Increased enforcement. Actual results achieved in 2006 will form our new baseline.
				Percentages in brackets show % reduction from Year 1 Data		
9. Reduction in the number of noise complaints	Number of Noise Complaints recorded by Environmental Health Service	99	Establish a All-Ayrshire Noise Nuisance Service by Autumn of 2005	77 during office hours for whole year. 309 out of office hours noise complaints for East Ayrshire were received since the All-Ayrshire Noise Nuisance Service was established in Oct 05	Establish an accurate baseline for Noise Nuisance in 2007 then work towards reducing the number of noise complaints from 2007 baseline.	With the provision of the additional powers in the 2004 Act and the introduction of the All-Ayrshire Noise Nuisance Service it is anticipated that there will be a dramatic increase in the number of complaints received - resulting in the 2004/05 baseline becoming obsolete.

OUTPUTS 2005/2006

ANTISOCIAL BEHAVIOUR OUTCOME AGREEMENT FIRST ANNUAL REPORT ON PROGRESS TOWARDS OUTPUTS

Note: The numbers allocated to Outputs correspond to those allocated to Outcomes. Where more than Output is required to achieve an Outcome – the Outputs have been sub-divided into A, B and C etc.

Outcome Ref		Outputs	Baseline 2005	Target 2006	Actual achieved 2006	Final target 2008	Reason for variance between target and actual achieved
1	A	Increase levels of referrals to mediation service	56 mediation referrals	10% increase in referrals	9% increase in referrals to 61	Increase referrals by 30% from 2005 baseline	Given the relatively small numbers involved percentages can vary widely. i.e. one other referral would have achieved target.
	B	Publicity campaign to encourage uptake of mediation service	Campaign to raise public awareness of the availability of mediation service	Ongoing public awareness campaign	Continue public awareness campaign	Ongoing public awareness campaign	n/a
	C	Mediation awareness training for appropriate CPPs	All relevant CPP staff provided with mediation awareness training	Refresher mediation awareness training for 50% of relevant CPP staff	50% of relevant CPP staff Provided with refresher training in mediation	100% of all relevant CPP staff provided with Refresher mediation awareness training	n/a
2		Conduct survey of all ASB complainers	Set up structured, systematic recording system by the Summer of 2005	Establish a baseline from survey results	69.2% of complainers who responded to survey stated they were satisfied with Council response to their complaints and that the situation had improved since the Council intervened.	In our Outcome Agreement submission we stated that we sought to maintain and if possible improve customer satisfaction levels. Given the survey results we have now set the target of improving 2008 customer satisfaction levels by 10% from 2006 baseline	n/a

3	Promote organised leisure activities to attract young people and divert them away from ASB	Sessions organised by Leisure Services/ Police to promote diversionary leisure activities throughout East Ayrshire	Annual campaign – increase up-take by 10%	Annual campaign continues with an overall increase in uptake of 29.5% from 2005	Annual campaign – increase up- take by 30% from 2005 baseline	Provision of Sports and Leisure activities for young people have proved more popular than originally anticipated. Furthermore the introduction of the Streetsport Express which takes the activities to the places where young people are known to gather has been very successful. Actual results achieved in 2006 will form our new baseline.	
4	A	Ensure all East Ayrshire residents have access to adequate advice and information on ASB procedures and other good neighbour protocols.	ASB media and marketing strategy under development	Launch ASB media and marketing strategy	Publicity on ASB advice and information reached every household in East Ayrshire via inclusion in Council Tax Planner. In addition numerous advice and information leaflets are available at all Council Offices, on local buses and at information points. Similar advice and information is on the Council's Website. Local media carry 'good news' stories. There are also regular meetings with resident/tenant groups, etc. Campaign appears to be working as there has been a 50.2% increase in the number of ASB complaints from 2005 baseline.	Monitor and evaluate ASB media and marketing strategy and publish ASB complaint statistics.	n/a

4	B	Making early contact with parents of young people at risk of offending and develop appropriate links with ASB team	Development of Council policy and procedure to issue 'Letters of Concern' to the parents of young people at risk of offending prior to the issue of an ABC	Established a baseline for the number of 'Letters of Concern' issued. – Monitored and evaluated the initiative by establishing the number of young people who do not re-offend as a baseline.	Baseline established at 69 Letters of concern issued – only 4 required further action	Increase the number of young persons who do not re-offend by 10% from 2006 baseline	n/a
	C	Making early contact with parents of young people at risk of offending through 'Parent Alert' letters and 'Contact Cards'	70 Parent Alert Letters 406 Contact Cards	Increase the number of Parent Alert Letters and Contact Cards by 2%	74 Parent Alert Letters (5.7% increase) 534 Contact Cards (31.5% increase)	Increase the overall number of Parent Alert Letters and Contact Cards by 6% from 2005 baseline	Pro-active policing increased detection rates beyond that anticipated. Actual results achieved in 2006 will form our new baseline.
	D	Introduce reparation and restorative justice programme for young people who are the subject of an ABC	Reparation and restorative justice programme under development	Reparation and restorative justice programme introduced.	9 referrals made to Reparation and restorative justice programme organised by SACRO – This represented 47% of the ABCs issued in respect of persons aged under 16 years.	Continue to increase uptake of reparation and restorative justice referrals as a % of ABCs issued. Target now set at increasing referral rate by 10% each year from 2006 baseline.	n/a
	E	Restorative Justice Warning Scheme	18 Restorative Justice Warnings	Increase the number of Restorative Justice Warnings by 10%	59 Restorative Justice Warnings (227.7% increase)	Overall increase of Restorative Justice Warnings given by 30% from 2005 baseline	Pro-active policing increased detection rates beyond that anticipated. Actual results achieved in 2006 will form our new baseline.
	F	Introduce Publicity Strategy aimed at deterring the commission of ASB	Establish Publicity Strategy	Publicity campaign established and ongoing	In 2006 there was a 50.2% increase in the number of ASB complaints received (i.e. 225 in 2005 to 338) by	Continue to repeat publicity campaign. Note – In the first 2	n/a

		acts			the ASB Investigation Team This increase was anticipated due to expansion of service to all tenures and accompanying publicity.	months of the financial year 2006/07 we have already experienced a 15% decrease in the level of ASB complaints compared with same period last year.	
5	A	Develop area profiles through Problem Solving Approach to identify youth disturbance 'hot spots' – highlight emerging trends-put in place preventative measures and increase detection rates	Recorded number of disturbances per 10,000 population – 386*	Target was to Reduce disturbance incidents by 1% -	Multi- agency Problem Solving Group established 365 (5.4% reduction from baseline)	Overall reduction in the number of disturbance incidents by 3% from 2005 baseline	Pro-active policing increased detection rates beyond that anticipated.
			510 young persons were reported by Strathclyde Police for disturbance offences in 2004/05	Increase detection rates by 1%	663 young persons were reported by Strathclyde Police for disturbance offences in 2005/06 = 30% increase in detections	Increase detection rates by 3% from 2005 baseline	Pro-active policing increased detection rates beyond that anticipated. Actual results achieved in 2006 will form our new baseline.
	B	Effective awareness programme to discourage drinking and use of drugs	19	Increase uptake by 5%	42 (121% increase)	Increase overall uptake by 15% from 2005 baseline	Pro-active policing increased detection rates beyond that anticipated.
	C	Community Warden scheme working effectively in BSSAC neighbourhoods	Number of youth disturbances in BSSAC areas of N/West K/K – 293 New Farm Loch -166 Shortlees -145 Auchinleck/ Barshare – 325	Reduce youth disturbances by 10% in each BSSAC area	Number of youth disturbances in BSSAC areas of N/West K/K 113 (61% reduction) New Farm Loch 144 (13% reduction) Shortlees 99 (32% reduction) Auchinleck/ Barshare 74 (77%)	Overall reduction in youth disturbances of 25% in each BSSAC area from 2005 baseline	Better than anticipated results achieved by highly motivated Community Warden Team quickly becoming part of the communities they serve. Creation of Prevention and Diversion schemes. Creation of Problem Solving Group.

					reduction) Percentages in brackets show % reduction from 2005 baseline. Overall reduction from baseline = 54%		
	D	Education Programme in Schools to discourage malicious calls to and attacks on the Fire Service	254 Malicious Calls	Reduce Malicious Calls to Fire and Rescue Service by 2%	201 Malicious calls (21 % reduction)	Overall reduction in Malicious Calls to Fire and Rescue Service by 6% from 2005 baseline	Pro-active work by Fire and Rescue Service and other Community Planning Partners to actively discourage Malicious Calls.
6		Develop area profiles through Problem Solving Approach to identify disturbance 'hot spots' – highlight emerging trends-put in place preventative measures and increase detection rates	Recorded number of disturbances per 10,000 population – 1284*	Reduce disturbance incidents by 1%	1287* (0.2% increase from 2005 baseline)	Reduce disturbance incidents by 3% from 2005 Baseline	n/a
			4608 persons were reported by Strathclyde Police for disturbance offences in 2004/05	Increase detection rates by 1%	4697 persons were reported by Strathclyde Police for disturbance offences in 2005/06 (increase of 1.89% in detection rate).	Increase detection rates by 3% from 2005 Baseline	n/a
7	A	On going publicity campaign demonstrating successes in tackling ASB	2004/05 ASB Strategy Survey sampling whole LA Area	Repeat survey	Arrangements in hand to repeat survey later this year	Repeat survey	n/a
	B	Community Warden scheme working effectively in BSSAC neighbourhoods	2004/05 BSSAC household survey	Repeat survey	2005/06 BSSAC household survey repeated and results published above at Outcome 7	Repeat survey	n/a
8	A	High visibility Community Warden patrols in identified fly-tipping and littering 'hot-	Incidents of fly-tipping and littering in BSSAC areas: N/West K/K -260 New Farm Loch -390	Reduce by 5% in each area	Incidents of fly-tipping and littering in BSSAC areas: N/West K/K 103 (60.3%) New Farm Loch 209	Reduce by 15% in each area from 2005 Baseline	Better than anticipated results achieved by highly motivated Community Warden Team quickly becoming part of the communities they serve.

		spots' to deter this type of behaviour	Shortlees – 136 Auchinleck/ Barshare -209		(46.4%) Shortlees 32 (76.4%) Auchinleck/ Barshare 40 (80.8%) Figures shown in brackets are % reductions actually achieved.		Creation of Problem Solving Group.
	B	Effective enforcement of Legislation	EAC - 7 Fixed Penalty Notices issued Strathclyde Police detected 18 offences	Increase detection rate by 5%	EAC - 45 Fixed Penalty Notices issued (542% increase) Strathclyde Police detected 42 offences (133% increase)	Increase detection rate by 15% from 2005 Baseline	Pro-active work by Community Planning Partners with the aim of improving environment and increasing enforcement.
9	A	All-Ayrshire Noise Nuisance Service	99	Reduce by 2%	Using the normal reporting system the number of noise complaints reduced by 23% to 77. However, with the creation of the All-Ayrshire Noise Nuisance Service in Oct 2005 -309 out of office hours complaints were dealt with between Oct 05 and 31 March 06.	Reduce by 6% from 2005 Baseline	With the provision of the additional powers in the 2004 Act and the introduction of the All-Ayrshire Noise Nuisance Service it is anticipated that there will be a dramatic increase in the number of complaints received - resulting in the 2004/05 baseline becoming obsolete.
	B	Effective publicity campaign to raise awareness of Noise Nuisance Service	Noise Nuisance publicity strategy under development	Monitor and evaluate Noise Nuisance publicity strategy and publish successful enforcement statistics	Launched Noise Nuisance publicity strategy resulting in 309 (out of office hours) complaints being received 52 Formal Warning given and 8 Fixed Penalty Tickets issued.	Monitor and evaluate Noise Nuisance publicity strategy and publish successful enforcement statistics	n/a