

STATUTORY PERFORMANCE INDICATORS 2006/07

Report by the Chief Executive

**1. PURPOSE OF REPORT**

- 1.1 To submit the draft Statutory Performance Indicators for 2006/07 and to seek agreement to forward these for audit to the Council's External Auditor in line with established practice.

**2. BACKGROUND**

- 2.1 The Local Government Act 1992 requires the Accounts Commission to issue an annual Direction to Local Authorities to publish performance information across a broad range of services. The Commission issued the 2005 Direction in December 2005 and this set out the Statutory Performance Indicators for financial year 2006/07 upon which councils are now required to report.

**3. 2006/07 STATUTORY PERFORMANCE INFORMATION**

- 3.1 The performance data included within the appendix to this report has been submitted by the Departments responsible for reporting on each Statutory Performance Indicator. The Best Value and Performance Section, within the Finance and Asset Management Division, has undertaken a co-ordinating role between Departments and the Council's Internal and External Auditors to ensure a consistency of approach and effective communication. Following completion of the audit of selected indicators by the Internal Auditors, the draft performance information will thereafter be forwarded to the Council's External Auditors.
- 3.2 It should be noted that the Children's Services Indicator 2 (which considers the Occupancy of Secondary Schools) will be finalised towards the end of June. A decision was taken to re-survey secondary schools to ensure their current usage in terms of functional capacity is accurately reflected in the indicator. The Council will also report on Children's Services Indicator 4 (which considers how well councils are meeting standard times for submitting reports to the Children's Reporter) in mid-to-late June, as this indicator is awaiting figures that will be released by the Scottish Children's Reporters Administration. The Council will then be in a position to report reliably on all Statutory Performance Indicators for 2006/07.
- 3.3 Once the audit of the draft performance information has been completed by the Council's External Auditors, further individual departmental reports will be submitted to the relevant Governance Forum. In line with amendments in relation to the reporting of performance information introduced by the Local Government in Scotland Act, 2003, it is the intention to ensure that the data is placed within the public domain by 30 September 2007.

**4. POLICY IMPLICATIONS**

- 4.1 It is the Council's policy to publish the information relating to Statutory Performance Indicators by 30 September each year. This is achieved by placing the information

on the Council's web-site and by making available printed copies of the data in Local Offices and libraries.

## **5. LEGAL IMPLICATIONS**

- 5.1** The Local Government Act 1992 lays a duty upon each council to have in place such arrangements for collecting, recording and publishing performance data to comply with SPI Direction Notices and to ensure that, so far as is practicable, everything published is accurate and complete. The Local Government in Scotland Act 2003, requires councils to make public the information relating to the previous year's Statutory Performance Indicators by 30 September each year.
- 5.2** The External Auditors have a statutory duty to ensure that they are satisfied that the Council has made such arrangements as required.

## **6. FINANCIAL IMPLICATIONS**

- 6.1** The cost of production of the 2006/2007 Statutory Performance Indicators will be met from the Finance & Asset Management budget.

## **7. RECOMMENDATIONS**

- 7.1** The Committee is asked to:-

- (i) note the draft 2006/07 performance information submitted by Departments as contained within the appendix to this report;
- (ii) agree to submit the draft performance information to the Council's External Auditor, following the audit of selected indicators by Internal Audit;
- (iii) note that following the audit of the performance information, further reports will be submitted by Directors to the relevant Governance Forum; and
- (iv) otherwise, to note the contents of this report.

**Fiona Lees**  
**Chief Executive**  
7 June 2007

### **LIST OF BACKGROUND PAPERS**

1. Audit Scotland, Statutory Performance Indicators Guide 2006/07

Anyone wishing further information should contact Martin O'Rourke/ Jim Farrell, Best Value and Performance Manager, on Tel. No. (01563) 576223.

Implementation Officer: Jacqueline Creighton, Best Value and Performance Officer



**East Ayrshire**  
COUNCIL

## ***Publication of Statutory Performance Information 2006|2007***

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Each year the Council produces Statutory Performance Indicators (SPI's) which provide performance information across a broad range of Council services. The figures contained in this Appendix have not yet been audited and may be subject to change.

SERVICE	INDICATOR NO.	INDICATOR	PERFORMANCE DATA
<b>Community Care Assessments</b>	1	<p>The average time taken to provide community care services from first identification of need to first service provision:</p> <p>(a) Total Persons with service</p> <p>(b) Average time (median) taken to provide Community Care Services from first identification of need to first service provision</p>	<p>251 (170)</p> <p>3 days (12 days)</p>
<b>Residential Accommodation - Staff Qualifications</b>	2	<p>Percentage of care staff in residential homes who have appropriate qualifications for the level of post held, working in Council residential homes for:</p> <p>(a) older people (age 65+)</p> <p>(b) other adults</p> <p>(c) Overall totals for elderly and other adults</p>	<p>72.2% (64.8%)</p> <p>76.2% (72%)</p> <p>73.3% (67.1%)</p>

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

SERVICE	INDICATOR NO.	INDICATOR	PERFORMANCE DATA		
<b>Residential Accommodation - Privacy</b>	3	The number of single rooms and the number of rooms with en-suite facilities, expressed as a percentage of all residential care places used by the council for each client group			
		Older people (aged 65+)	<b>Number of places occupied</b>	<b>Single rooms %</b>	<b>Rooms with en-suite facilities %</b>
		Council homes Voluntary sector Private sector	1 (40) N/A (N/A) 701 (678)	100% (100%) N/A (N/A) 77.3% (72.3%)	100% (7.5%) N/A (N/A) 73.2% (73.7%)
		Other adults Council homes Voluntary sector Private sector	19 (19) N/A (N/A) 37 (41)	100% (100%) N/A (N/A) 94.6% (90.2%)	0% (0%) N/A (N/A) 54.1% (34.1%)
<b>Home Care</b>	4	(a) The number of people age 65+ receiving homecare	1,481 (1,413)		
		(b) The number of homecare hours per 1,000 population age 65+	684.2 (609.4)		
		(c) As a proportion of home care clients age 65+, number receiving:- - personal care - a service during evening/overnight - a service at weekends	88.8% (81.4%) 35.8% (33.2%) 68.2% (63.9%)		
<b>Respite Care</b>	5		<b>Per 1,000 older people (65+)</b>	<b>Per 1,000 other adults (18-64)</b>	
		(a) Total overnight respite nights provided	339.4 (405.4)	42.2 (63.9)	
		(b) % overnight respite nights not in a care home	24.2% (20.5%)	0% (15.4%)	
		(c ) Total hours daytime respite provided	3560.8 (3,360.3)	257.9 (195.9)	
		(d) % daytime respite hours provided not in a day care centre	20.4% (10.2%)	100% (100%)	

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>
<b>Criminal Justice</b> <b>Social Enquiry Reports</b>	6	(a) the number of reports submitted to the courts during the year	1,181 (1,123)
		(b) the proportion of reports submitted to the courts by the due date	98.3% (99.5%)
<b>Probation</b>	7	(a) the number of new probation orders issued during the year	263 (285)
		(b) the proportion of new probationers seen by a supervising officer within one week	78% (81.9%)
<b>Community Service</b>	8	(a) Number of new community service orders issued during the year	305 (271)
		(b) The average number of hours per week taken to complete orders	4.1 (3.5)

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

SERVICE	INDICATOR NO.	INDICATOR	PERFORMANCE DATA			
Primary Schools - Occupancy	1	(a) Occupancy: Percentage of primary schools where ratio of pupils to places is: (i) 0% - 40% (ii) 41 - 60% (iii) 61 - 80% (iv) 81 - 100% (v) 101% or more	13.0% (19.6%) 32.6% (39.1%) 34.8% (28.3%) 19.6% (13.0%) 0% (0%)			
		(b) The total number of primary schools	46 (46)			
Secondary Schools	2	(a) Occupancy: Percentage of secondary schools where ratio of pupils to places is: (i) 0% - 40% (ii) 41 - 60% (iii) 61 - 80% (iv) 81- 100% (v) 101% or more	Awaiting 06-07 figures (0%) Awaiting 06-07 figures (0%) Awaiting 06-07 figures (77.8%) Awaiting 06-07 figures (22.2%) Awaiting 06-07 figures (0%)			
		(b) The total number of secondary schools	Awaiting 06-07 figures (9)			
Teaching Staff - Equal Opportunities	3	The number and percentage of head and deputy head teachers who are women compared with the percentage of all teachers that are women				
		Head and Depute Head women teachers			All women teachers	
			Number	%	Number	% of all teachers
		Secondary Schools	17 (18)	38.6 (38.3)	436 (446)	58.3 (59)
		Primary Schools	72 (74)	87.8 (87.1)	641 (651)	93.3 (93.8)
Special Schools	4 (5 )	57.1 (71.4)	49 (51)	94.2 (96.2)		
Total	93 (97)	69.9 (69.8)	1.126 (1,148)	75.7 (76.4)		
Children's Reporter Liaison; Social background reports	4	(a) No of reports submitted to the Reporter during the year	Awaiting 06-07 figures (952)			
		(b) Proportion of reports requested by the Reporter which were submitted within target time	Awaiting 06-07 figures (23.5%)			

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>					
<b>Looked after children; Supervision</b>	5	(a) No of new supervision requirements made during the year	87 (87)					
		(b) The proportion of children seen by a supervising officer within 15 days	88.5% (97.7%)					
<b>Children Being Looked After - Academic attainment (changed)</b>	6		At Home		Away from Home		Total	
		(a) Number of 16 or 17 year olds ceasing to be looked after:	28		10		38	
		(b) Number and percentage attaining at least one SCQF Level 3 (any subject)	No.	%	No.	%	No.	%
		(c) Number and percentage attaining at least SCQF Level 3 in English and Maths	11	39.3	4	40	15	39.5
		5	17.9	3	30	8	21.1	
<b>Staff Qualifications</b>	7	The percentage of care staff with appropriate qualifications for the level of post held, working in Council residential children's homes	72.2% (77.5%)					
<b>Respite Care</b>	8	Provision of Respite Services	<b>Per 1,000 children (0-17 yrs)</b>					
		(a) Total overnight respite nights provided	56.2 (52.9)					
		(b) The percentage of overnight respite nights not in a care home	0% (0%)					
		(c) Total hours daytime respite provided	103.3 (42.5)					
		(d) The percentage of daytime respite hours provided not in a day care centre	100% (100%)					

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>
<b>Housing Benefit and Council Tax Benefit (changed)</b>	1	The gross administration cost per case	£47.83
<b>Processing Time</b>	2	(a) Average time to process new claims	36.2 days (30.7 days)
		(b) Average time to process notifications of change of circumstances	8.3 days (5.0 days)
<b>Accuracy of processing</b>	3	(a) The percentage of cases for which the calculation of the amount of benefit due was correct on the basis of the information available at the determination, for a sample of cases checked post-determination	97.0% (97.4%)
		(b) The percentage of Housing Benefit overpayments recovered expressed as a percentage of housing benefits overpayments identified:	
		(i) in the year	76.9% (58.6%)
		(ii) for total overpayments debt at the start of the year plus the in-year overpayments	35.0% (31.8%)
		(c) The amount of Housing Benefit overpayments written off as a percentage of total overpayment debt outstanding	7.6% (2.4%)

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>			
<b>Sickness Absence</b>	1	The number of days lost through sickness absence expressed as a percentage of the total working days available, for the following groups of staff:				
		(a) Chief officers and local government employees	5.99% (5.58%)			
		(b) Craft employees	4.52% (4.27%)			
		(c) Teachers	3.27% (2.91%)			
<b>Litigation Claims</b>	2	The number and value of civil liability claims incurred by the council in the year:				
		(a) the number of claims per 10,000 population	44.2 (43.9)			
		(b) claims as a percentage of revenue budget	0.2% (0.2%)			
<b>Equal Opportunities</b>	3	The number and percentage of the highest paid 2% and 5% of earners among council employees, that are women	<b>Top 2%</b>		<b>Top 5%</b>	
			<b>Number</b>	<b>%</b>	<b>Number</b>	<b>%</b>
			31 (29)	28.4% (26.1%)	107 (100)	39.5% (37.6%)
<b>Public Access</b>	4	The number of Council buildings from which the council delivers services to the public	159 (165)			
		The percentage of those in which all public areas are suitable for and accessible to disabled people	45.9% (40.6%)			

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>
<b>Council Tax Collection</b>	5	Cost of collecting Council tax per dwelling	£10.53 (£8.15)
	6	Income:	
		(a) Income due from Council Tax for the year, excluding reliefs and rebates	£37,437,001 (£34,925,516)
	(b) The percentage of (a) received during year	92.4% (92.0%)	
<b>Payment of Invoices</b>	7	The number of invoices paid within 30 calendar days of receipt, as a percentage of all invoices	85.1% (84.9%)
<b>Asset Management (New)</b>	8	(a) The proportion of operational accommodation that is in a satisfactory condition	79.7%
		(b) The proportion of operational accommodation that is suitable for its current use	71.6%

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>	
<b>Sport Facilities Management</b>	1	Number of attendances per 1,000 population for pools	2,689 (2,568)	
	2	Number of attendances per 1,000 for other indoor sports and leisure facilities. (Excluding Pools in a combined complex)	4,869 (4,907)	
<b>Museums (changed)</b>	3	(a) The number of visits to/ usages of council funded or part funded museums per 1,000 population	2,060	
		(b) The number of those visits that were in person per 1,000 population	1,676	
<b>Library Stock turnover</b>	4	Changes in library stock:	<b>Adult lending stock</b>	<b>Children and teenage lending stock</b>
		(a) Recommended national target for annual number of additions per 1,000 population	280 (280)	100 (100)
		(b) Actual additions per 1,000 population	205 (185)	74 (73)
		(c) Stock at year end per 1,000 population	2,294 (2,296)	926 (958)
<b>Use of Libraries (changed)</b>	5	Borrowers from Public Libraries:		
		(a) Number of visits to libraries per 1,000 population	4550	
		(b) Borrowers as percentage of resident population	17.9% (18.7%)	
<b>Lifelong Learning</b>	6	Learning centre and learning access point users:		
		(a) Number of users as percentage of the resident population	6.1% (5.1%)	
		(b) Number of times the terminals are used per 1,000 population	547.1 (460.1)	

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>		
<i>Response Repairs</i>	1	Response repairs target times:	<b>Target Response Time</b>	<b>No. in Category</b>	<b>Repairs completed within target:</b>
		(a) Emergency	24 hours	30,866 (30,039)	86.4% (86.2%)
		(b) Urgent	3 days	17,438 (16,174)	70.6% (75.2%)
		The percentage of all repairs due to be completed within 24 hours that were completed within target	86.4% (86.2%)		
<i>Managing Tenancy Changes; Rent Loss</i>	2	Total annual rent loss due to voids (expressed as a percentage of the total amount of rent due in the year)	1.6% (1.8%)		
<i>Managing Tenancy Changes; Re-let times</i>	3	(a) Stock which is not low demand – the number of dwellings that were re-let within the following time limits: Void period:			
		(i) less than two weeks		164 (197)	
		(ii) 2-4 weeks		417 (392)	
(iii) 5-8 weeks		313 (415)			
(iv) 9-16 weeks		85 (176)			
(v) more than 16 weeks		15 (91)			
(vi) average re-let times		31 days (59 days)			
(b) Low demand stock – the number of dwellings that were re-let within the following time bands: Void period:					
(i) less than two weeks			61 (36)		
(ii) 2-4 weeks			99 (69)		
(iii) 5-8 weeks			106 (74)		
(iv) 9-16 weeks			61 (58)		
(v) 17-32 weeks			27 (30)		
(vi) 33- 52 weeks			8 (16)		
(vii) more than 52 weeks			28 (13)		
(viii) average re-let times			139 days (102 days)		
(c) For low demand stock					
(i) The number remaining un-let at the year end			115 (98)		
(ii) The average period these dwellings had been un-let at the year end			907 days (1,228 days)		

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

SERVICE	INDICATOR NO.	INDICATOR	PERFORMANCE DATA
<b>Managing Tenancy Changes; Re-let times</b>	3 cont.	(d) The number of dwellings considered to be low demand at the year end (includes both void and occupied properties)  (e) The number of dwellings considered to be low demand at the year end that were also considered to be low demand at the start of year (includes both void and occupied properties)  (f) The number of dwellings considered to be low demand at the year end that were not actively being re-let because they were subject to a disposal strategy	1034 (792)  443 (363)  0 (0)
<b>Rent arrears (changed)</b>	4	Current tenant arrears: (a) As a percentage of net amount of rent due in the year  (b) The percentage of tenants owing more than 13 weeks rent at year end excluding those owing less than £250  (c) The proportion of tenants giving up their tenancy during the year that were in arrears  (d) Average debt owed by tenants leaving in arrears as a proportion of the average weekly rent  (e) Proportion of arrears owed by former tenants that were written off or collected during the year	4.1% (4.3%)  0.7% (0.8%)  60.75%  8.30 wks  22.06%

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>
<b><i>Council House Sales</i></b>	5	(a) The percentage of house sales completed within 26 weeks	93.3% (62.2%)
		(b) The average time for council house sales	20 wks (26wks)
<b><i>Homelessness</i></b>	6	(a) The number of households assessed as homeless or potentially homeless during the year	851 (911)
		(b) The average time between presentation and completion of duty by the council for those cases assessed as homeless or potentially homeless	16.6wks (11.4wks)
		(c) The number of cases reassessed as homeless or potentially homeless within 12 months of the previous case being completed as a proportion of all cases assessed as homeless or potentially homeless during the year	11.6% (9.2%)

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

SERVICE	INDICATOR NO.	INDICATOR	PERFORMANCE DATA	
<b>Food Safety</b>	1	Hygiene Inspections: The number of establishments in each of the following three categories requiring inspection during the year and the percentage of these which were inspected within the prescribed period:  Minimum inspection frequency (i) approved premises (ii) 6 months (iii) 12 months (iv) More than 12 months	<b>No to be inspected in the year</b>	<b>% of inspections undertaken within time</b>
		8 (14) 21 (21) 55 (88) 379 (458)	94.4% (89.5%) 100% (97.6%) 100% (100%) 98.4% (99.8%)	
<b>Domestic noise complaints (new)</b>	2	(a) The number of complaints: (i) settled without the need for attendance on site (ii) requiring attendance on site (iii) dealt with under part V of the Antisocial Behaviour Act	665 17 475	
		b(i) For those in (a)(ii), the average time (hours) between the time of the complaint and attendance on site b(ii) For those in (a)(iii), the average time (hours) between the time of the complaint and attendance on site	1 1	
<b>Non-domestic noise complaints (changed)</b>	3	(a) The number of complaints: (i) Settled without the need for formal action (ii) Requiring formal action  (b) For those in (a)(ii), the average time (calendar days) to institute formal action	80 1  11 days	

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>		
<i>Trading Standards Complaints and Advice</i>	4	Number of consumer complaints and business advice requests received and the % completed in the following time bands:			
			<b>Number Received</b>	<b>% dealt with</b>	
		<b>Consumer complaints</b> <b>Business advice requests</b>	1,081 (1,112) 158 (172)	Within 14 days - 64.4% (63.8%) Within 14 days - 100% (99.4%)	
<i>Inspection of Trading Premises (simplified)</i>	5	Premises liable to inspection: Target and actual coverage			
		<b>Minimum Inspection Frequency</b>	<b>No of Premises in risk category</b>	<b>No. to be inspected in the year</b>	<b>% of inspections undertaken within time</b>
		12 Months (High Risk) 2 Years (Medium Risk)	50 (52) 909 (998)	50 (52) 399 (452)	100% (100%) 95.7% (96.5%)

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>	
<b>Refuse Collection</b>	1	Net cost of		
		(a) collection (combined domestic, commercial and domestic bulky uplift) per premise	£60.65 (£75.65)	
		(b) disposal per premise	£61.05 (£57.59)	
<b>Complaints</b>	2	The number of complaints per 1,000 households regarding the household waste collection service	27.8 (33.4)	
<b>Refuse recycling</b>	3	The amount of municipal waste collected by the authority during the year that was recycled or disposed of by the following methods:		
		(a) Waste Management Method	Tonnes	%
		(i) Landfill	47,826.073 tonnes (48,165.220)	63.4% (67.3%)
		(ii) Composted	6,254.904 tonnes (8,127.800)	8.3% (11.3%)
		(iii) Recycled	21,318.923 tonnes (15,319.182)	28.3% (21.4%)
		(iv) Other recovery including energy from waste	0 tonnes (0)	0% (0%)
		(v) Total tonnes	75,399.900 tonnes (71,612.202)	100% (100%)
		(vi) Total biodegradable municipal waste landfilled	29,920.329 tonnes (28,013.588)	62.6% (58.2%)
			Household Premises	Commercial Premises
(b) Number of household and Commercial premises	54,577 (54,004)	1,935 (1,843)		
<b>Street Cleanliness</b>	4	The cleanliness index achieved following inspection of a sample of streets and other relevant land	70 (69)	
<b>Abandoned vehicles (new)</b>	5	(a) Number of abandoned vehicles that require to be removed by the council	85	
		(b) the percentage of abandoned vehicles that require to be removed by the council, that were removed within 14 days	83.5 %	

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>		
			<b>Type</b>	<b>Number of applications</b>	<b>% dealt with within two months</b>
<i>Planning application processing time</i>	1	Percentage of applications dealt with within two months:	(i) householder	443 (489)	79.2% (70.1%)
			(ii) non-householder	608 (621)	38.0% (33.2%)
			(iii) total	1,051 (1,110)	55.4% (49.5%)
<i>Appeals</i>	2	Number of appeals which were successful			
		(a) As a percentage of the number of planning determinations made by the council	0.8% (0.7%)		
		(b) As a percentage of the number of determinations that went to appeal	61.5% (53.3%)		
<i>Development Plans</i>	3	Percentage of population covered by a Local Plan that has been adopted or finalised within the last 5 years	100% (100%)		

NOTE: 2005/2006 Figures shown in brackets for comparison purposes

<i>SERVICE</i>	<i>INDICATOR NO.</i>	<i>INDICATOR</i>	<i>PERFORMANCE DATA</i>	
<b>Carriageway condition</b>	1	The percentage of the road network that should be considered for maintenance treatment	49.7% (42.7%)	
<b>Traffic Light Repairs</b>	2	Percentage of traffic light repairs completed within 48 hours	96.5% (91.9%)	
<b>Street Lighting</b>	3	Percentage of street light repairs completed within 7 days	91.8% (97.4%)	
<b>Street Lighting</b>	4	The proportion of street lighting columns that are over 30 years old	17.3% (18.3%)	
<b>Bridges - Road Network Restrictions</b>	5	As a percentage of the total number of assessed bridges, the number of Council and private bridges which:	<b>Number</b>	<b>Percentage</b>
		a) fail to meet the European Standard of 40 tonnes		
		Council Private	6 (8) 2 (3)	4.5% (6.3%) 8.3% (13%)
b) have a weight or width restriction placed on them				
Council Private	2 (2) 1 (0)	1.5% (1.6%) 4.2% (0%)		

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