

EAST AYRSHIRE COUNCIL

COMMUNITY SERVICES COMMITTEE – 13th SEPTEMBER 2006

ABSENCE MANAGEMENT REPORT QUARTER 2 (April 2006 – June 2006)

Report by Executive Director of Neighbourhood Services

1. PURPOSE OF REPORT

- 1.1 The purpose of this report is to advise the Committee of absence rates for Community Services, within the Department of Neighbourhood Services, for the quarterly period ending 31 June 2006.

2. HISTORICAL INFORMATION

- 2.1 Historical data for this quarter is detailed in Appendix A to assist members in considering the absence rates.

3. ANALYSIS OF QUARTERLY ABSENCE RATES

- 3.1 The department's average absence rates over the period 1 April 2006 – 31 June 2006 was 5.59% for APT&C employees and 6.37% for Manual workers. This compares to 4.03% for APT&C employees and 4.88% for Manual Workers in the same quarter in 2005.

4. DIRECTOR'S COMMENTS

- 4.1 With regard to the absence levels reported for Quarter 2, the following can be noted:
- 4.1.1 Stress/Debility was the main reason for absence within Community Services, accounting for 25.61% of the overall collective absence rate of 2189 days. The other main reasons for absence included Musculo Skeletal which accounted for 20.07% and Operations/Recovery at 12.4%.
- 4.1.2 30 Absence Reviews and 82 Follow-Up Meetings were held in Community Services. There was 29 medical referrals to the Occupational Health Service and 23 welfare referrals.
- 4.1.3 A detailed review of individual record cards within each section has been carried out to ensure that the Council's Managing Absence Policy is being adhered to in terms of Absence Review Meetings.

5. FINANCIAL IMPLICATIONS – COST OF ABSENCE

- 5.1 The current cost of absence requires to be met from within existing resources.
- 5.2 The Head of Personnel continues to review the Council's existing Managing Absence Policy with a view to further reducing absence levels and related costs.

6. LEGAL/POLICY IMPLICATIONS

- 6.1 Absenteeism within Community Services is being managed in accordance with the Council Policy and employment legislation.

7. RECOMMENDATIONS

- 7.1 The Community Services Committee is asked to note the contents of this report.

William Stafford
Executive Director of Neighbourhood Services

WS/JK/DN

25 July 2006

LIST OF BACKGROUND PAPERS

- 1. Departmental Returns – Quarter 2, 2006
- 2. Departmental Returns – Quarter 1, 2006
- 3. Appendix A – Quarter 1, 2006

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EAST AYRSHIRE COUNCIL

COMMUNITY SERVICES COMMITTEE – 13 SEPTEMBER 2006

ABSENCE MANAGEMENT REPORT QUARTER 2 (2006)

HISTORICAL DATA

1. ANALYSIS OF QUARTERLY ABSENCE RATES

1.1 Absence statistics in the sections within the Department of Neighbourhood Services are detailed below to assist members in considering the absence rates.

APT&C EMPLOYEES

SECTION	Q2 2006	Q1 2006	% INCREASE/DECREASE
DCCP	0.69%	3.75%	-3.06%
Central Services	0.57%	2.33%	-1.76%
Environmental Health	1.92%	3.00%	-1.08%
Licensing	7.13%	14.69%	-7.56%
CCTV	28.83%	20.07%	+8.76%
Cleansing	2.79%	3.18%	-0.39%
Library & Local Offices	5.61%	7.13%	-1.52%
Arts & Museums	6.43%	4.50%	+1.93%
Community Recreation	8.70%	10.43%	-1.73%
Trading Standards	1.89%	3.30%	-1.41%
Leisure Development	1.08%	2.51%	-1.43%
Directorate	18.06%	2.12%	+15.94%
Emergency Planning	0.00%	0.00%	0.00
Outdoor Services	11.13%	2.34%	+8.79%

Council Target 4%

Manual Workers

SECTION	Q2 2006	Q1 2006	% INCREASE/DECREASE
Grounds Maintenance	5.15%	5.99%	-0.84%
DCCP	0.00%	1.08%	-1.08%
Recycling (Waste Mgmt)	7.08%	7.26%	-0.18%
Refuse Loaders	8.23%	7.85%	+0.38%
Refuse Drivers	1.99%	3.66%	-1.67%
Street Cleansing	7.89%	4.55%	+3.34%
Community Recreation	10.87%	5.93%	+4.94%

Council Target 5%