

EAST AYRSHIRE COUNCIL

COMMUNITY SERVICES COMMITTEE – 14 SEPTEMBER 2005

REPORT ON STATUTORY PERFORMANCE INDICATORS

Report by Executive Director of Neighbourhood Services

1. PURPOSE OF REPORT

- 1.1 To advise the Committee of the outcome of Statutory Performance Indicators within the Department for the period 1 April 2004 to 31 March 2005.
- 1.2 To inform the Committee of performance trends over the past 5 years.

2. BACKGROUND

- 2.1 The Statutory Performance Indicators were audited both internally and externally during July and August 2005. The Statutory Performance Indicators and comparative figures for the Neighbourhood Services Department (Community Services) are outlined in Appendix 1 to this report.

3. FINANCIAL/LEGAL/POLICY IMPLICATIONS

- 3.1 Nil

4. CONCLUSION

- 4.1 Improvements in performance have continued throughout 2004/2005 due to investment in facilities and continuous improvement of services through efficient and effective practices.

5. RECOMMENDATIONS

- 5.1 It is recommended that the Committee note the progress of Statutory Performance Indicators within the Department.

William Stafford
Executive Director of Neighbourhood Services

WS/LAM/FG

17 August 2005

LIST OF BACKGROUND PAPERS

Nil

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