

EAST AYRSHIRE COUNCIL

COUNCIL – 22 SEPTEMBER 2011

COMMUNITY PLANNING ACTION PLAN AND SINGLE OUTCOME AGREEMENT ANNUAL PERFORMANCE REPORT 2010/11

Report by the Chief Executive

1. PURPOSE OF REPORT

- 1.1 The purpose of the report is to present for consideration and endorsement, in respect of Council's interest, a summary of the consolidated annual performance report for 2010/11 in respect of the Community Plan thematic Action Plans and East Ayrshire Community Planning Partnership Single Outcome Agreement (SOA).

2. BACKGROUND

- 2.1 Members will be aware that since 2003, a Community Plan Annual Performance Report, detailing progress in respect of the Community Plan thematic Action Plans and the actions contained within the Joint Officers' Group (JOG) Workplan, has been presented to Cabinet and the Community Planning Partnership (CPP) Board for consideration and endorsement in June/July each year.
- 2.2 Members will also recall that Community Planning Partners in East Ayrshire prepared a three-year SOA (1 April 2008-31 March 2011) from the outset, which was approved by Cabinet on 26 March 2008, and signed off by all Community Planning Partners and the Scottish Government on 2 July 2008.
- 2.3 Following endorsement by Cabinet on 25 February 2009 and by all Community Planning Partners, East Ayrshire's updated SOA was approved by the Scottish Government on 16 June 2009, with the overall Ministerial sign off completed on 23 July 2009.
- 2.4 As part of the overall commitment to reporting performance, an annual performance report is prepared on progress towards the achievement of outcomes within the SOA, the first of which was endorsed by Cabinet on the 30 September 2009 and the CPP Board thereafter for subsequent submission to the Scottish Government.
- 2.5 In an effort to streamline annual reporting in respect of the Community Plan Action Plans and the SOA, and avoid duplication of activity, at its meeting on 18 March 2010, the CPP Board agreed that the timescales for reporting for the period 1 April 2009 to 31 March 2010 be aligned, with a consolidated Community Planning/SOA performance report to be submitted to the Council and the CPP Board in September 2010.
- 2.6 In respect of the 2010/11 position, an interim report was considered and endorsed by Cabinet on 29 June 2011.
- 2.7 This report presents to Council for consideration and endorsement, from a Council perspective, a summary of the 2010/11 consolidated annual performance report in respect of the Community Plan thematic Action Plans and East Ayrshire Community Planning Partnership Single Outcome Agreement.

3. SOA ANNUAL REPORTING ARRANGEMENTS 2010/11

3.1 The 2010/11 SOA Annual Performance Report requires to be submitted to the Scottish Government by the end of September 2011.

Components of the SOA Annual Review

3.2 As reported last year to Council, the national Concordat Oversight Group (COG) identified how reporting in respect of Single Outcome Agreements should be taken forward as follows:

- “The SOA Annual Report will be a factual statement covering progress against national and local outcomes. The report will be made in September each year, on the basis of data available from the previous financial year. The COG has issued a template which Councils and CPPs should use in presenting this information and one table should be used for each national outcome.”
- “The Annual Review is a qualitative assessment designed to provide the Council, the CPP and the Scottish Government with information about the effectiveness of the SOA approach.”

3.3 The following arrangements will ensure compliance with the above guidance from an East Ayrshire perspective.

Community Planning/SOA Annual Performance Report 2010/11

3.4 As previously reported, members will recall that an interim annual performance report summary for 2010/11 was approved by Cabinet at its meeting on 29 June 2011.

3.5 Since that time, work has been taken forward to update the interim report, as appropriate, and prepare the consolidated 2010/11 Annual Performance Report to meet the requirements of the guidance in respect of reporting on Single Outcome Agreements provided by the Scottish Government. A total of 162 indicators are included in the Annual Performance Report 2010/11 and progress from an identified baseline position to March 2011 has been measured against a total of 140 indicators, which is summarised as follows:

- Improving progress (106 indicators – 75.7%)
- Maintaining progress (8 indicators – 5.7%)
- Improvement required (26 indicators – 18.6%).

3.6 Data are currently unavailable for 3 indicators, with updates anticipated in this regard prior to the end of September 2011, and 19 indicators are not reported.

3.7 Where data have been identified as unavailable, an anticipated timescale in respect of an update on progress has been provided, which will inform the preparation of the finalised annual performance report by 30 September 2011.

3.8 The Corporate Management Team has fully considered and approved the 2010/11 consolidated Community Planning/SOA Annual Performance Report.

3.9 In addition, reporting template returns in respect of all health related outcomes were considered by the Community Health Partnership (CHP) Committee on

15 August 2011 and subsequently approved. Where data are not available, proxy indicators have been provided by NHS Ayrshire and Arran's Policy, Planning and Performance Team, as appropriate.

3.10 The information requested from Council departments/Partner agencies to complete the reporting templates and meet the requirements of the SOA guidance includes:

- narrative on progress in improving the delivery of the National Outcome;
- progress at 31 March 2011 on local outcomes;
- progress at 31 March 2011 in respect of Community Plan actions and outputs;
- narrative on progress on local outcomes, including a description of the benefits and changes in outcome terms to the quality of people's lives, and a summary of the relevant Community Plan outputs; and
- narrative on progress in relation to the Fairer Scotland Fund Programme linked to relevant local outcomes.

3.11 The following table provides the agreed timescales for annual reporting in respect of the SOA to meet the requirements of the CPP Board and the Scottish Government.

| Action | Timescale |
|--|--|
| Prepare and issue Community Planning/SOA Annual Reporting Templates 2010/11 to Departments/Partner Agencies | Beginning April 2011 (Completed) |
| Lead Officers from Departments/Partner Agencies to complete and submit Annual Reporting Template returns to inform interim annual performance report | 7 May 2011 (Completed) |
| Interim Annual Performance Report presented to: <ul style="list-style-type: none"> • Cabinet • CPP Board | 29 June 2011 30 June 2011 (Completed) |
| Lead Officers to submit residual annual reporting information to complete a full return | July–September 2011 (Completed) |
| CPPU to prepare consolidated Community Planning/SOA Annual Performance Report 2010/11 | July–September 2011 (Completed) |
| Feedback from elected members at Elected Members' Seminar | 24 August 2011 (Completed) |
| Feedback from the Community Health Partnership (CHP) Committee on health related outcomes | 15 - 26 August 2011 (Completed) |
| Feedback from Joint Officers' Group (JOG) and Lead Officers | 30 August 2011 (Completed) |
| Annual Report presented to Council, Partner Agency Boards and the CHP Committee | September 2011 (In progress) |
| Annual Report presented to CPP Board for final endorsement | 29 September 2011 |
| Annual Report to be submitted to the Scottish Government | 30 September 2011 |

3.12 The seminar convened for Elected Members on 24 August 2011 provided an opportunity for detailed discussion and feedback from members in respect of reported performance for 2010/11.

3.13 Attached at the Appendix to this report, for Council's consideration, are all our performance indicators for the SOA listed in summary format and highlighting progress for 2008/09, 2009/10 and 2010/11 against identified baselines. A full copy of the Community Planning/SOA Annual Performance Report 2010/11, including an

updated summary report and a glossary of terms, is available at the Members' Information Point.

4. SOA IMPROVEMENT PLAN 2011/12

4.1 As previously reported to Council, where appropriate, actions were identified in respect of areas for improvement in the SOA Annual Performance Reports for 2008/09 and 2009/10 and remedial action taken forward to facilitate progress and achievement towards the local outcomes in our three year SOA by March 2011. In this regard, progress was reported to Cabinet on 15 December 2010 and Governance and Scrutiny Committee on 14 January 2011.

4.2 Remedial action to address areas identified for improvement in the 2010/11 annual performance report will be considered by the CPP Board at its meeting on 29 September 2011 in the context of the three year SOA 2011-2014, which was implemented on 1 April 2011.

4.3 From a Council perspective, proposals in this regard set against identified indicators and informed by discussion at the Elected Members' Seminar on 24 August 2011 include the following:

- **Increase in business start up rate:** Continue to increase the provision of a range of co-ordinated support for small and medium enterprises across East Ayrshire.
- **Increase in the percentage of economically active working age persons with qualifications:** Continue to maximise opportunities to increase the educational and vocational skills capacity of the local workforce through the Skills Development and Employability Service and links to local further and higher education establishments.
- **Reduction in claimant count unemployment:** Continue to maximise and co-ordinate available resources to ensure the ongoing development and implementation of employability opportunities for local people.

4.4 In addition, from a health perspective, draft actions in respect of areas identified for improvement regarding breastfeeding; respiratory disease and long term conditions; alcohol and drug related conditions; and mental health will be considered by the CHP and taken forward as appropriate, including the following:

- **Increase in the proportion of new born children exclusively breast fed at 6-8 weeks:** Continue to develop and roll out a model of peer support targeting communities with the lowest breastfeeding rates.
- **Reduction in the number of episodes of respiratory disease:** Further progress research and analysis in respect of long term conditions, the output from which will assist to focus future action in this regard.
- **Reduction in the number of alcohol related and attributable hospital patients; and reduction in the number of drug related hospital patients:** Progress a wide ranging consultation in respect of the draft East Ayrshire Alcohol and Drug Partnership Drug and Alcohol Strategy 2011-2015 across Council departments and the wider Community Planning Partnership, including a seminar for Elected Members prior to the end of 2011, and implement actions as appropriate.
- **Reduction in the rate of anti-depressant prescribing:** Continue to promote and support a range of interventions for individuals experiencing depression,

including the exercise referral scheme provided by the Council's Leisure Services, and self help services/therapies.

5. OUTCOME BASED PLANNING AND PERFORMANCE MANAGEMENT

- 5.1 Members will be aware that the Scottish Government and local government share an ambition for outcome based planning and the delivery of public services in Scotland. In this regard, the Community Plan Four-yearly Review progressed in 2010/11 provided the Council and its Community Planning Partners with an opportunity to advance the development of the SOA and adopt an outcome focused approach to strategic planning. The jointly agreed Strategic Priorities and associated Local Outcomes have provided a framework against which outcome based strategic planning and performance reporting can be implemented.
- 5.2 As reported to Cabinet on 29 June 2011, the 'Local Matters' overview and commentary, jointly published by the Scottish Government and COSLA in March 2011, reflected that although CPPs are making good progress in implementing the local outcomes approach, the public sector and its wider partners across Scotland face inherent challenges in this regard, including delivering more effective performance management arrangements to demonstrate progress on local outcomes through SOAs.
- 5.3 In an effort to ensure further streamlining and a more rigorous outcomes focus in respect of future Community Planning and SOA performance management and reporting, it is proposed that work is taken forward to progress a fundamental review and appropriate revision of our arrangements in this regard, which, subject to approval, will be implemented from 2011/12 onwards. This will be designed to ensure a more effective approach to demonstrating the delivery of local outcomes to Committee.

6. FINANCIAL IMPLICATIONS

- 6.1 The degree of achievement of outcomes in the SOA will depend, in part, upon the level of financial resources which are made available to Community Planning Partners and the Scottish Government over the period.

7. COMMUNITY PLANNING/POLICY/LEGAL IMPLICATIONS

- 7.1 East Ayrshire Community Planning Partnership's Single Outcome Agreement is founded upon Section 20 of the Local Government in Scotland Act 2003. This sets out the Council's general power to advance well-being for its area and persons within that area. The general power is also supported with Statutory Guidance issues under section 21 of the Act and general guidance issues in support of the November 2007 Concordat.
- 7.2 The entire SOA is built upon an understanding of joint intent and accountability between Local Government and the Scottish Government. The November 2007 Concordat, and by implication the SOA, is not seen by COSLA, or the Council, as forming a contract enforceable in law.

8. RECOMMENDATIONS

- 8.1 Council is requested to:

- i) note that the SOA Annual Performance Report on progress made in 2010/11 requires to be submitted to the Scottish Government by 30 September 2011;
- ii) from a Council perspective, consider and endorse the consolidated Community Planning/SOA Annual Performance Report for 2010/11, in relation to which a summary of performance indicators is attached at the Appendix to this report, subject to minor textual amendment;
- iii) note that due to the timescales involved, this decision will require to be implemented prior to any consideration by the Governance and Scrutiny Committee under the call-in process, as to delay the decision would mean that the document would not be submitted to the Scottish Government by the due date of 30 September 2011;
- iv) agree that the 2010/11 Annual Performance Report, including agreed improvement actions, be submitted for consideration by the Governance and Scrutiny Committee at its meeting on 28 October 2011;
- v) note and endorse the proposals to review existing Community Planning/SOA performance management and reporting arrangements to further ensure a more effective approach to demonstrating delivery of local outcomes; and
- vi) otherwise, note the content of the report.

Fiona Lees
Chief Executive
13 September 2011

List of Background Papers

1. The Scottish Spending Review 2007 financial settlement Concordat document agreed between the Scottish Government and Local Government – 14 November 2007.
2. Single Outcome Agreement – Guidance for Community Planning Partnerships (October 2008); jointly supported by the Scottish Government, Audit Scotland, COSLA, SOLACE, and the Improvement Service.
3. Single Outcome Agreements 2009 – Governance and Accountability for SOAs – advice note issued by the Scottish Government 5 February 2009.
4. Single Outcome Agreements: 2009/10 Annual Reports and Review of Agreements – correspondence from the Chair of the Concordat Oversight Group and the Chief Executive of COSLA providing confirmation of the content and arrangements for submission of annual reports to the Scottish Government – 18 August 2010.
5. ‘Local Matters’: Delivering the Local Outcomes Approach – COSLA and Scottish Government joint publication – 22 March 2011.

Any person wishing to inspect the above background papers or to seek further information on this report should contact Gwen Barker, Community Planning and Partnership Manager, (Tel: 01563 554602).

Implementation Officer: Gwen Barker, Community Planning and Partnership Manager.



East Ayrshire Community Planning Partnership Single Outcome Agreement 2008 - 2011

Annual Performance Report 2010/11

Summary of Performance Indicators

Draft: 13 September 2011

**EAST AYRSHIRE COMMUNITY PLANNING PARTNERSHIP
SINGLE OUTCOME AGREEMENT 2008-2011**

Summary of Performance at March 2011

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|--|---|---|---|---|--|
| National Outcome 1: We live in a Scotland that is the most attractive place for doing business in Europe. | | | | | |
| Growth in East Ayrshire's business base | | | | | |
| Business start up rate per 1,000 adults (Increase - close the gap with Scotland) | 2.5 East Ayrshire 2.8 Scotland (2005) | 2.4 East Ayrshire 3.5 Scotland (2007) | 2.5 East Ayrshire 3.8 Scotland (2008) | 2.1 East Ayrshire 3.4 Scotland (2009) | X Increase (X) Close the gap |
| Net number of VAT registered companies (Increase - close the gap with Scotland) | 2,600 East Ayrshire 136,905 Scotland (2006) | 2,695 East Ayrshire 141,895 Scotland (2007) | Update not available | 2,705 East Ayrshire 150,925 Scotland (2009) | ✓ Increase (X) Close the gap |
| Skills capacity of the local workforce increased (FSF) | | | | | |
| Percentage of economically active working age persons with no qualifications (Reduction - close the gap with Scotland) | 13.2% East Ayrshire 9.6% Scotland (2006) | 11.4% East Ayrshire 8.7% Scotland (2007) | 16.6% East Ayrshire 12.5% Scotland (2008) | 16.5% East Ayrshire 12.4% Scotland (2010) | X Reduction (X) Close the gap |

| | | | | |
|------------|--|-------------------------------|-------------------------------|---------------------------|
| Key | Improving progress ✓ | Maintaining progress = | Improvement required X | Data unavailable ○ |
| | Progress at March 2011 is measured against the baseline position. Targets identified are up to March 2011 unless otherwise stated. | | | |
| | Where the symbol reflecting current status has been identified in brackets, the associated performance measure has not been included in the total number of indicators provided in the progress summary. | | | |

(FSF) denotes linked local outcomes to the Fairer Scotland Fund.

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|

National Outcome 1: We live in a Scotland that is the most attractive place for doing business in Europe.

Attractiveness, reliability and integration of the transport network enhanced

| | | | | | |
|---|---|---|--|---|---|
| Proportion of passengers satisfied with public transport reliability (Increase) | 86%*: rail (2005) | 88.7%*: rail (2006) | 89%* of Scotrail users 'Satisfied or 'Good' opinion of overall journey National Passenger Survey (Passenger Focus) (2008) | 86%* of Scotrail users 'Satisfied or 'Good' opinion of overall journey National Passenger Survey (Passenger Focus) (2010) | Not reported East Ayrshire figures not available O |
| | 75%*: bus (2005) * Regional figures provided | 74.3%*: bus (2006) * Regional figures provided | 73%* of bus users agreed "Buses are on Time" Scottish Household Survey (2008) *Regional figures provided East Ayrshire figures not available at this time | East Ayrshire figures not available at this time Update anticipated in September 2011 *Regional figures provided | |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|--|---|--|--|--|--|
| National Outcome 2: We realise our full economic potential with more and better employment opportunities for our people. | | | | | |
| Our young people are properly prepared to enter the world of work (FSF) | | | | | |
| Percentage of school leavers in positive and sustained destinations (Increase – close the gap with Scotland) | 85% East Ayrshire 86% Scotland | 84.4% East Ayrshire 86.1% Scotland (2007/08) | 84.7% East Ayrshire 85.7% Scotland (2008/09) | 88.3% East Ayrshire 86.8% Scotland (2009/10) | ✓ Increase (✓) Close the gap |
| Good quality job opportunities are available which are accessible to local people in East Ayrshire | | | | | |
| Claimant count unemployment (Reduction – close the gap with Scotland) | 3.9% East Ayrshire 2.6% Scotland (April 2007) | 5.5% East Ayrshire 3.9% Scotland (March 2009) | 6.1% East Ayrshire 4.5% Scotland (March 2010) | 5.8% East Ayrshire 4.3% Scotland (March 2011) | ✗ Reduction (X) Close the gap |
| Employment rate (Increase – close the gap with Scotland) | 71% East Ayrshire 76% Scotland | 74.4% East Ayrshire 76.3% Scotland (Oct 2007-Sept 2008) | 71.4% East Ayrshire 74.3% Scotland (March 2010) | 70.2% East Ayrshire 71.0% Scotland (Oct 2009-Sept 2010) | ✗ Reduction (✓) Close the gap |
| Median weekly earnings for full time employees (Increase – East Ayrshire to maintain the level with or above the national average) | £444 East Ayrshire residents £432 Scotland residents £439 East Ayrshire workplace £428 Scotland workplace (June 2006) | £482 East Ayrshire residents £462 Scotland residents £454 East Ayrshire workplace £460 Scotland workplace (2008) | £481 East Ayrshire residents £472 Scotland residents £440 East Ayrshire workplace £473 Scotland workplace (2009) | £497 East Ayrshire residents £487 Scotland residents £458 East Ayrshire workplace £488 Scotland workplace (2010) | ✓ Increase (✓) Above the national average ✓ Increase (X) Below the national average |
| Number and percentage of adults of working age claiming Incapacity Benefit (Reduction) | 7,920 (10.8%) (August 2006) | 7,550 (10.2%) (February 2009) | 7,560 (10.2%) (November 2009) | 7,250 (9.3%) (August 2010) | ✓ |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|

National Outcome 3: We are better educated, more skilled and more successful, renowned for our research and innovation.

Education attainment for adults across all adult age groups increased (FSF)

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|---|---|---|--|--|--------|
| Proportion of residents of working age with recognised qualifications (Increase) | 41% no qualifications 4% First Degree/ Higher Degree (December 2005) | 46% no qualifications 5% First Degree/ Higher Degree (December 2008) | Update not available | 37% no qualifications 5% First Degree/ Higher Degree (March 2011) East Ayrshire SOA Residents' Survey | ✓ ✓ |
| Proportion of residents participating in training or learning experience in the last 2 years (Increase) | 23% (December 2005) | 29% (December 2008) | 34% (June 2010) East Ayrshire Residents' Panel Survey | 25% (March 2011) East Ayrshire SOA Residents' Survey | ✓ |

Student retention rates increased and drop out rates reduced

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|--|---|---|---|---|--------------------------------------|
| Percentage of students completing courses in further education establishments (Increase) FE denotes Further Education HE denotes Higher Education | Ayr College: FE: 78% HE: 75% (2005/06) Kilmarnock College: FE: 80% HE: 83% (2005/06) | Ayr College: FE: 78% HE: 77% (2006/07) Kilmarnock College: FE: 75% HE: 84% (2006/07) | Ayr College: FE: 83% HE: 86% (2008/09) Kilmarnock College: FE: 81% HE: 86% (2008/09) | Ayr College: FE: 81% HE: 85% (2009/10) Kilmarnock College: FE: 80% HE: 85% (2009/10) | ✓ ✓ = ✓ |
| Student retention rates in further education establishments (Increase) FE/FT denotes Further Education/Full Time FE/PT denotes Further Education/Part Time HE/FT denotes Higher Education/Full Time HE/PT denotes Higher Education/Part Time | Ayr College Early Student Retention: FE/FT: 93% FE/PT: 94% HE/FT: 92% HE/PT: 93% (2005/06) Student Retention: FE/FT: 74% FE/PT: 88% HE/FT: 71% HE/PT: 88% (2005/06) | Ayr College Early Student Retention: FE/FT: 91% FE/PT: 96% HE/FT: 89% HE/PT: 94% (2006/07) Student Retention: FE/FT: 75% FE/PT: 91% HE/FT: 74% HE/PT: 90% (2006/07) | Ayr College Early Student Retention: FE/FT: 96% FE/PT: 95% HE/FT: 95% HE/PT: 92% (2008/09) Student Retention: FE/FT: 82% FE/PT: 90% HE/FT: 84% HE/PT: 93% (2008/09) | Ayr College Early Student Retention: FE/FT: 96% FE/PT: 96% HE/FT: 96% HE/PT: 93% (2009/10) Student Retention: FE/FT: 81% FE/PT: 87% HE/FT: 83% HE/PT: 93% (2009/10) | ✓ ✓ ✓ = ✓ X ✓ ✓ |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|

National Outcome 3: We are better educated, more skilled and more successful, renowned for our research and innovation.

Student retention rates increased and drop out rates reduced

| | | | | | |
|--|---|---|---|---|--|
| Student retention rates in further education establishments (Increase) (continued) | Kilmarnock College Early Student Retention: FE/FT: 86% FE/PT: 94% HE/FT: 85% HE/PT: 94% (2005/06) Student Retention: FE/FT: 75% FE/PT: 93% HE/FT: 79% HE/PT: 97% (2005/06) | Kilmarnock College Early Student Retention: FE/FT: 85% FE/PT: 97% HE/FT: 89% HE/PT: 94% (2006/07) Student Retention: FE/FT: 73% FE/PT: 88% HE/FT: 81% HE/PT: 94% (2006/07) | Kilmarnock College Early Student Retention: FE/FT: 86% FE/PT: 94% HE/FT: 91% HE/PT: 95% (2008/09) Student Retention: FE/FT: 79% FE/PT: 92% HE/FT: 84% HE/PT: 97% (2008/09) | Kilmarnock College Early Student Retention: FE/FT: 90% FE/PT: 95% HE/FT: 91% HE/PT: 97% (2009/10) Student Retention: FE/FT: 78% FE/PT: 89% HE/FT: 83% HE/PT: 95% (2009/10) | ✓ ✓ ✓ ✓ ✓ X ✓ X |
|--|---|---|---|---|--|

Access to learning opportunities to improve quality of life and well being increased (FSF)

| | | | | | |
|--|------------------------------|--|-------------------------|---|--|
| Total number of adult learners assisted with adult literacy (including English for speakers of other languages (ESOL) learners) and numeracy skills (Increase) | 1,870 adults and children | 1,095 adult learners Seeming reduction attributed to different method of calculation | 1,569 adult learners | 908 adult learners Decrease attributed to reduction in programmes funded by the Learning Partnership | X Data comparable from March 2009 onwards |
| Percentage of adult literacy learners (Essential Skills Project) achieving intermediary outcomes set in individual learning plans (Increase – 60% achieved) | Zero | New indicator for 2009/10 | 87% | 87% | ✓ |

National Outcome 4: Our young people are successful learners, confident individuals, effective contributors and responsible citizens.

Educational and skills attainment in schools increased

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|--|--|--|---|---|--------|
| Proportion of educational establishments receiving positive inspection reports (Increase/Maintain) | QI 1.1: 100% QI 2.1: 92% Primary | QI 1.1: 100% QI 2.1: 100% Primary and Secondary | QI 1.1: 100% QI 2.1: 100% Primary | QI 1.1: 100% QI 2.1: 100% Primary | ✓ ✓ |
|--|--|--|---|---|--------|

QI denotes Quality Indicator

| | | | | | |
|--|---------------------------|--------------|---------------------------|---------------------------|---|
| | QI 2.1: 100% Secondary | | QI 2.1: 100% Secondary | QI 2.1: 100% Secondary | ✓ |
| | QI 5.3: 86% | QI 5.3: 100% | QI 5.3: 100% | QI 5.3: 100% | ✓ |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|

National Outcome 4: Our young people are successful learners, confident individuals, effective contributors and responsible citizens.

Educational and skills attainment in schools increased

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|---|---|---|---|---|--------------|
| Percentage of pupils attending publicly funded schools attaining appropriate levels in reading, writing and maths (as measured as part of 5-14 National Assessments and S4 exam results in English and maths) (Improve) | Primary: Reading: 79% Writing: 71% Maths: 83% | Primary: Reading: 82% Writing: 75% Maths: 85% | Primary: Reading: 84% Writing: 77% Maths: 86% | Primary: Data no longer collected | Not reported |
| | Secondary: Reading: 67% Writing: 50% Maths: 69% | Secondary: Reading: 71% Writing: 54% Maths: 71% | Secondary: Reading: 76% Writing: 55% Maths: 72% | Secondary: Data no longer collected | Not reported |
| | SCQF3: English: 92% Maths: 91% | SCQF3: English: 94% Maths: 94% (September 2009) | SCQF3: English: 93% Maths: 90% (September 2010) | SCQF3: English: 94% Maths: 92% (September 2011) | ✓ ✓ |
| Cumulative attainment of National Qualifications by all pupils in publicly funded secondary schools for S4 (Increase) | SCQF 3: (English & Maths) 89%; (5+ awards): 89% | SCQF 3: (English & Maths) 92%; (5+ awards): 90% | SCQF 3: (English & Maths) 88% (5+ awards): 89% | SCQF 3: (English & Maths) 90% (5+ awards): 90% | ✓ ✓ |
| | SCQF 4: (5+ awards): 73% | SCQF 4: (5+ awards): 75% | SCQF 4: (5+ awards): 71% | SCQF 4: (5+ awards): 74% | ✓ |
| | SCQF 5: (5+ awards): 28% | SCQF 5: (5+ awards): 32% (September 2009) | SCQF 5: (5+ awards): 29% (September 2010) | SCQF 5: (5+ awards): 33% (September 2011) | ✓ |

| | | | | | |
|--|---|---|---|---|--------|
| Cumulative attainment of National Qualifications by all pupils in publicly funded secondary schools for S5 and S6 (Increase) | SCQF 6: (1+ awards): S5: 36% S6: 37% | SCQF 6: (1+ awards): S5: 35% S6: 40% | SCQF 6: (1+ awards): S5: 41% S6: 43% | SCQF 6: (1+ awards): S5: 38% S6: 47% | ✓ ✓ |
| | (3+ awards): S5: 19% S6: 25% | (3+ awards): S5: 20% S6: 26% | (3+ awards): S5: 22% S6: 29% | (3+ awards): S5: 19% S6: 33% | = ✓ |
| | (5+ awards): S5: 8% S6: 16% | (5+ awards): S5: 8% S6: 18% | (5+ awards): S5: 9% S6: 19% | (5+ awards): S5: 8% S6: 21% | = ✓ |
| | | (September 2009) | (September 2010) | (September 2011) | |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|

National Outcome 4: Our young people are successful learners, confident individuals, effective contributors and responsible citizens.

Educational and skills attainment in schools increased

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|---|-----------------------------------|--------------------------|--------------------------|--------------------------|---|
| Number of young people in the 'More Choices, More Chances' (MC/MC) category (Reduction) (FSF) | 880 (13.9%) (November 2005) | 770 (11.9%) (2008) | 830 (12.9%) (2009) | 760 (12.0%) (2010) | ✓ |
|---|-----------------------------------|--------------------------|--------------------------|--------------------------|---|

Educational wider achievements (non-academic achievements) and skills for work/vocational programmes increased as defined by the four capacities of the Curriculum for Excellence (CfE)

| | | | | | |
|--|--|---|---|--|--------------|
| Full range of wider achievement recorded for all pupils aged 3-18 years (100% of establishments record pupil success in achievement) | Accreditation of Achievement policy currently being developed. | Accreditation of Achievement policy still being developed – anticipated January 2010. | Accreditation of Achievement policy to be developed. It is anticipated that national advice will be released in December 2010, which will assure that local developments are fully aligned. | Following the publication of National Guidance in December 2010, three secondary and six primary schools are currently piloting the use of Electronic Profiles to record pupil achievement. This will be rolled out to all schools by the end of 2011. | Not reported |
| Range of 'skills for work' and vocational programmes for all pupil ability levels aged 14-18 years (Increase – minimum of 20% of the 14-18 years cohort take part in certificated skills for work and vocational programmes) | 724 pupils attending college representing 14% | 735 pupils attending college representing 15% | 1,032 pupils attending college representing 22% | 937 pupils attending college representing 20% | ✓ |

| | | | | | |
|---|---|--|--|---|---|
| | of the S3 to S6 cohort | of the S3 to S6 cohort (2007/08) | of the S3 to S6 cohort | of the S3 to S6 cohort | |
| Opportunities for all learners aged 3-18 years to develop skills in 'enterprise' and 'creativity' formalised in inter-disciplinary curriculum programmes (100% of pupils aged 3-18 years have an entitlement to curricular programmes, which have a focus on creativity and enterprise for at least 5 days per session) | Baseline data not available – a method for capturing this data to be developed. | Methodology being progressed | Determined to Succeed programme now offering skills, creativity and enterprise programmes to 100% of pupils. | Inter-disciplinary learning is a key feature of a Curriculum for Excellence and all schools are delivering a range of experiences for all learners aged 3-18 years. | ✓ |
| Pupil absence and exclusion rates (In line with comparator authorities) | Absence Rates: 6.9% | Absence Rates: 7% | Absence Rates: 7.1% | Absence Rates: 7.1% | = |
| | Exclusion Rates: 69 per 1,000 pupils | Exclusion Rates: 52 per 1,000 pupils (June 2009) | Exclusion Rates: 46 per 1,000 pupils (June 2010) | Exclusion Rates: 44 per 1,000 pupils (June 2011) | ✓ |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|

National Outcome 4: Our young people are successful learners, confident individuals, effective contributors and responsible citizens.

Participation by young people in community based learning and active citizenship increased (FSF)

| | | | | | |
|--|---------------|-----|-----|-----|---|
| Number of young people actively participating in active citizenship activities (Increase) | 66 | 203 | 511 | 224 | ✓ |
| Number of young people participating in flexible community based learning opportunities (Increase) | 265 (2006) | 380 | 367 | 380 | ✓ |

National Outcome 5: Our children have the best start in life and are ready to succeed.

Development of early education and childcare services to support children and families promoted (FSF)

| | | | | | |
|--|---------------|---------------------------|-----|---|--------------|
| Percentage early education and childcare services managers with qualifications at degree level (Increase to 52% by 2011) | 48% (2008) | New indicator for 2009/10 | 53% | Data not comparable due to variation in registration requirements | Not reported |
|--|---------------|---------------------------|-----|---|--------------|

| | | | | | |
|---|--|--|--|--|------------|
| Integrated package of health, early education and care for vulnerable children aged 0-3 years (children's assessed needs are met) (Sustain day care places) | 102 FTE places for children 0-3 years in local authority nursery and family centres 30 places with Day Carers | 102 FTE places 209 children 0-3 years in local authority nursery and family centres 37 children 0-3 years accessed places with 28 Day Carers | 102 FTE places 199 children 0-3 years in local authority nursery and family centres 46 children 0-3 years accessed places with 30 Day Carers | 102 FTE places 131 children 0-3 years in local authority nursery and family centres 41 children 0-3 years accessed places with 24 Day Carers | ✓ ✓ |
| Healthy lifestyles for children and young people promoted (FSF) | | | | | |
| Percentage of children aged 5 years (P1) with no sign of dental disease (Increase to 60% by 2010) | 45.8% (2006) | 61.3% (2008) | Update not available | 64.1% (2009/10) | ✓ |
| Levels of dental registration in the 3-5 age group (Increase) | 68% (2007) | New indicator for 2009/10 | 74.6% (December 2009) | 72.3% (June 2010) | ✓ |
| Completion rates for child healthy weight intervention programme (Achieve 34 interventions in 2009/10 and 101 interventions in 2010/11) | 0 children (new programme) | New indicator for 2009/10 | 43 children completed (2009/10) | 102 children completed (2010/11) | ✓ |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|------------------|------------------------|------------------------|------------------------|----------------|
|---------|------------------|------------------------|------------------------|------------------------|----------------|

National Outcome 5: Our children have the best start in life and are ready to succeed.

| Healthy lifestyles for children and young people promoted (FSF) | | | | | |
|---|----------------|---------------------------|---|------------------------------------|---|
| Estimated percentage of obese children in Primary 1 (Reduction) | 8.7% (2007/08) | New indicator for 2009/10 | 7.7% (2008/09) | 6.1% (2009/10) | ✓ |
| Proportion of new-born children exclusively breastfed at 6-8 weeks (Increase) | 18.6% | 18.1% (2008) | 17.5% (2009) ISD provisional figure provided | 17.4% (2009) | X |
| Number of young people aged 13-15 drinking alcohol at least once per week (Reduction) | 12% | New indicator for 2009/10 | Local data not available beyond the baseline | Update anticipated in October 2011 | O |

National Outcome 6: We live longer, healthier lives.

| Health and wellbeing of the local population improved (FSF) | | | | | |
|---|---|---|---|---|---------------------|
| Expected years of life in good health – males/females (Increase) (See proxy indicator below) | 65.1 years males 68.8 years females (1999-2003) | New indicator for 2009/10 | Data not available until the 2011 Census results are made available in 2013 | Update anticipated in 2013 (2011 Census results) | Not reported |
| Life expectancy at birth (Increase) (Proxy indicator) | 76.4 years total population 74.5 years males 78.2 years females (2004-2006) | 76.0 years total population 74.0 years males 77.9 years females (2005-2007) | 76.6 years total population 74.6 years males 78.5 years females (2006-2008) | 76.7 years total population 74.6 years males 78.8 years females (2007-2009) | ✓ ✓ ✓ |
| Coronary heart disease mortality rate per 100,000 population, under 75 years (Reduction) | 92.4 (2005) | 81.6 (2007) | 76.3 (2008) | 79.6 (2009) | ✓ |
| Number of episodes of respiratory disease (primary diagnosis on discharge) (Reduction) | 2,573 | Revised indicator for 2009/10 | 2,660 (2008/09) ISD provisional figure provided | 2,602 (2009/10) ISD provisional figure provided | X |
| Percentage of adults smoking (Reduction) | 35% (December 2005) | 36% (December 2008) | 14% (June 2010) East Ayrshire Residents' Panel Survey | 32% (March 2011) East Ayrshire SOA Residents' Survey | ✓ |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|----------------|-----------------------------|-----------------------------------|-----------------------------------|-----------------------------------|---------------------------|
|----------------|-----------------------------|-----------------------------------|-----------------------------------|-----------------------------------|---------------------------|

| National Outcome 6: We live longer, healthier lives. | | | | | |
|---|-------------------------|------------------------------|---|-------------------------------|---|
| Health and wellbeing of the local population improved (FSF) | | | | | |
| Women recorded as a “current smoker” at antenatal booking appointment, expressed as percentage (one year total) of all women attending booking appointments (Reduction) | 27.1% | New indicator for 2009/10 | 25.8% (2008/09) | 27.7% (2010/11) | X |
| Number of alcohol related and attributable hospital patients per 100,000 population per year (3 year average) (Reduction) | 1,106.3 (2004-2006) | New indicator for 2009/10 | Update not available until December 2010 | 1,538 (2007-2009) | X |
| Number of screenings using the appropriate screening tool and alcohol brief interventions (Increase – 3,530 interventions) | Zero (new programme) | New indicator for 2009/10 | 673 (cumulative total to | 4,685 (cumulative total to | ✓ |

| | | | February 2010) | March 2011) | |
|--|---|---|---|---|--------------|
| Number of drug related hospital patients per 100,000 population per year (3 year average) (Reduction) | 153.3 (2004-2006) | New indicator for 2009/10 | Update not available until December 2010 | 173.0 (2007-2009) | X |
| Rates of hospital admissions of patients with primary diagnosis of Chronic Obstructive Pulmonary Disease, Asthma, Diabetes or Coronary Heart Disease (from 2006/07 to 2010/11) (Reduction to 548) | 594 admissions | New indicator for 2009/10 | Data not available beyond the baseline position | Data not available beyond the baseline position | Not reported |
| Health and wellbeing of the local population improved | | | | | |
| Rates for suicides per 100,000 population (Reduction) | 11.2 (2002-2006) | New indicator for 2009/10 | Update not available until December 2010 | 13.0 (2005-2009) | X |
| Number of re-admissions (for mental health problems) for those who have had a hospital admission of over 7 days (Reduction to 95) | 104 (2005) | Baseline for East Ayrshire reset at 105 re-admissions | 76 (2008/09) | 74 (2009/10) | ✓ |
| Rate increase of anti-depressant prescribing (Defined Daily Doses per patient) (Reduction in annual rate to zero) | 34.45 (December 2006) | 39.21 (March 2009) | 40.54 (March 2010) | 39.02 (March 2011) | X |
| Number of unintentional injuries in the home for those aged 65+ and those under 15 years undetermined intent per 100,000 population in target groups (Incremental reduction) (See proxy indicator below) | 2,551.4 aged 65+ years 1,336.1 under 15 years (2004-06) | New indicator for 2009/10 | Update not available until December 2010 | Comparable data not available in the 2010 CHP Profiles | Not reported |
| Number of emergency hospital admissions as a result of unintentional injury in the home for those aged 65+ and those under 15 years per 100,000 population in target groups (Incremental reduction) (Proxy indicator) | 1,524.1 aged 65+ years 364.1 under 15 years (2006/07)) | N/A | N/A | 1,386.6 aged 65+ years 353.5 under 15 years (2009/10) NHS/ISD provisional figures provided | ✓ ✓ |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|

National Outcome 6: We live longer, healthier lives.

Health and wellbeing of the local population improved

| | | | | | |
|---|----------------------|---------------------------|--|---|---|
| Number of emergency inpatient bed days for people aged 65 and over per 1,000 population (Reduction to 3,215.1 per 1,000 population) | 3,397.6 (2006/07) | New indicator for 2009/10 | 3,260.17 (2008/09) ISD provisional figure provided | 3,073.1 (2009/10) ISD provisional data provided | ✓ |
| Number of patients diagnosed with dementia (Increase) | 740 (2006/07) | New indicator for 2009/10 | 766 (2008/09) | 800 (2009/10) | ✓ |

National Outcome 7: We have tackled the significant inequalities in Scottish society.

Everyone within our communities can access the full range of services which help to combat poverty (FSF)

| | | | | | |
|---|---------------------|---------------------------|-----------------------|---|--------------|
| Number of people claiming Income Support per 1,000 population (Reduction) | 60 (August 2006) | 57 (November 2008) | 42 (November 2009) | Comparable data not available due to changes in the benefits system | Not reported |
| Percentage of children living in workless households (Reduction) | 19.1% | New indicator for 2009/10 | 13.2% (2008) | 17.4% (2009) | ✓ |
| Number of carers receiving benefits checks (Maintain) | 390 | 376 | 450 | 637 | ✓ |

Financial Inclusion within disadvantaged communities (FSF)

| | | | | | |
|--|--|--|---|--|--|
| Total number of Credit Union members (Increase) | 909 (October 2006) | 1,484 (63% annual increase) | 2,210 (49% annual increase and 143% increase from the baseline) | 2,413 (9% annual increase and 165% increase from the baseline) | ✓ |
| Proportion of households with savings and investments (Increase) | 48% (2005/06) | Data update not available | 42% (2007/08) | 61% (2009/10) | ✓ |
| Total household income with less than £15,500 before tax and deductions (Increase in household income) | 38% less than £15,499 (December 2005) | 26% less than £15,599 (December 2008) | 27% less than £15,599 (June 2010) East Ayrshire Residents' Panel Survey | 32% less than £15,599 (March 2011) East Ayrshire SOA Residents' Survey | ✓ |
| Percentage of tenants with severe rent arrears (Reduction) | 0.7% | 1.3% Revised baseline provided for 2008/09 due to revised methodology | 1.1% | 1.3% | = Data comparable from March 2009 onwards |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|------------------|------------------------|------------------------|------------------------|----------------|
|---------|------------------|------------------------|------------------------|------------------------|----------------|

National Outcome 7: We have tackled the significant inequalities in Scottish society.

Everyone within our communities, including people with disabilities and ethnic minorities, has opportunities and chances (FSF)

| | | | | | |
|---|-------------------|--|--|-----------------------|------------------|
| Number of datazones in the worst 0-15% deprived - Scottish Index of Multiple Deprivation (SIMD) (Reduction by 2009) | 28 (SIMD 2006) | Data update not available until October 2009 | 27 (SIMD 2009 Version 2 24 August 2010) | Update anticipated in | ✓ As reported |
|---|-------------------|--|--|-----------------------|------------------|

| | | | | Nov/Dec 2012 | at March 2010 |
|--|--|--------------------------------------|---|--|---------------|
| Health inequalities in the most disadvantaged neighbourhoods/groups reduced | | | | | |
| Coronary heart disease mortality rate per 100,000 population, under 75 years (Reduction) | 132.8 (2002-2004) | 118.9 (2005-2007) | 120.6 (2006-2008) | 110.1 (2007-2009) | ✓ |
| Percentage of adults aged 16+ in the most deprived areas smoking (Reduction) | 43% (December 2005) | 43% (December 2008) | Data update not available at this time | 41% (March 2011) East Ayrshire SOA Residents' Survey | ✓ |
| Number of inequalities cardiovascular health checks during 2009/10 (Increase – carry out health checks with 20% eligible population – 2,060 residents) | Zero (March 2007) | New indicator for 2009/10 | 1,846 (cumulative total to March 2010) | 2,382 (cumulative total to March 2011) | ✓ |
| Teenage pregnancy rates in 15-19 year olds in the most deprived areas per 1,000 target population (Reduction) | 64.7 East Ayrshire wide (Range=17.2-99.4 across communities) (2005) | 60.5 East Ayrshire wide (2007) | 61.6 East Ayrshire wide 100.5 in 0-15% most deprived datazones (2008) ISD provisional figures provided | 53.9 East Ayrshire wide 98.6 in 0-15% most deprived datazones (2009) | ✓ |

National Outcome 8: We have improved the life chances for children, young people and families at risk.

Child protection and the safety of vulnerable adults promoted

| | | | | | |
|---|----------------------------------|--|-----|-----|---|
| Number of child protection re-registrations in year (Reduction by 2% per year) | 17 | 17 | 8 | 18 | X |
| Rates of domestic abuse incidents reported to the police per 10,000 population (Increase) | 85 (5 year average 2003-2008) | Revised baseline provided in updated SOA | 106 | 117 | ✓ |

Educational achievement of children and young people at risk increased (FSF)

| | | | | | |
|---|-----|---------------------------|-------------------------|--|--------------|
| Number and percentage of looked after children who attain standard grades in English and Maths (Increase to comparator group average) | 15% | 17.6% (September 2009) | 31% (September 2010) | Comparable data not available due to changes in the national reporting framework | Not reported |
|---|-----|---------------------------|-------------------------|--|--------------|

Outcome

**2006/07
Baseline**

**Progress at
March 2009**

**Progress at
March 2010**

**Progress at
March 2011**

**Current
Status**

National Outcome 8: We have improved the life chances for children, young people and families at risk.

| Educational achievement of children and young people at risk increased (FSF) | | | | | |
|---|---|--|--|--|--------------------|
| Proportion of looked after children attaining at least one Foundation award in any subject (Increase to comparator group average) | 39.5% | New indicator for 2009/10 | 57.1% (September 2010) | Comparable data not available due to changes in the national reporting framework | Not reported |
| Attendance and levels of inclusion (Improve) | Primary: Attendance: 95% Exclusions: 16.0 per 1,000 pupils Secondary: Attendance: 91% Exclusions: 133.0 per 1,000 pupils | Primary: Attendance: 95% Exclusions: 15.9 per 1,000 pupils Secondary: Attendance: 91% Exclusions: 94.7 per 1,000 pupils (June 2009) | Primary: Attendance: 95% Exclusions: 12.9 per 1,000 pupils Secondary: Attendance: 91% Exclusions: 85.1 per 1,000 pupils (June 2010) | Primary: Attendance: 95% Exclusions: 10.7 per 1,000 pupils Secondary: Attendance: 91% Exclusions: 84.2 per 1,000 pupils (June 2011) | = ✓ = ✓ |
| Proportion of young people not in education/employment/training (Reduction) | 13% | New indicator for 2009/10 | 13.5% (2008/09) | 11.6% (2009/10) | ✓ |
| Homelessness reduced | | | | | |
| Total number of homeless presentations (Reduction to 1,064 homeless presentations) | 1,186 | 971 | 827 | 803 | ✓ |
| Percentage of repeat homelessness within one year (Reduction in repeat homelessness) | 11.6% | 8.0% | 8.7% | 6.6% | ✓ |

National Outcome 9: We live our lives safe from crime, disorder and danger.

| Crime and anti-social behaviour reduced (FSF) | | | | | |
|---|-----------------------------------|---------------------------|-----|--|---|
| Crimes of Violence per 10,000 population (Reduction below the 5 year average) | 26 (5 year average 2003-2008) | New indicator for 2009/10 | 21 | 21 | ✓ |
| Crimes of Vandalism per 10,000 population (Reduction below the 5 year average) | 227 (5 year average 2003-2008) | New indicator for 2009/10 | 190 | 158 | ✓ |
| Possession of Offensive Weapons per 10,000 population (Increase above the 5 year average) | 11 (5 year average 2003-2008) | New indicator for 2009/10 | 6 | 2 Reduction attributed to a new method of reporting | X |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|

National Outcome 9: We live our lives safe from crime, disorder and danger.

Crime and anti-social behaviour reduced (FSF)

| | | | | | |
|---|--|-----------------------------------|---|---|--------------------------------|
| Carrying of knives detections per 10,000 population (Increase above the 5 year average) | 6 (5 year average 2003-2008) | New indicator for 2009/10 | 7 | 7 | ✓ |
| Drug Crime detections per 10,000 population (Increase above the 5 year average) | 20 detections for drug supply | New indicator for 2009/10 | 18 detections for drug supply | 13 detections for drug supply | X |
| | 59 detections for possession and other drug crimes, including importation and production (5 year average 2003-2008) | | 52 detections for possession and other drug crimes, including importation and production | 48 detections for possession and other drug crimes, including importation and production | X |
| Anti-social behaviour (including Breach of the Peace, Urinating and Consuming Alcohol in a public place) detections per 10,000 population (Increase above the 5 year average) | 231 (5 year average 2003-2008) | New indicator for 2009/10 | 266 | 251 | ✓ |
| Reconviction rates (Reduction of 2% by 2011) | 47% (Ayrshire figure provided) | New indicator for 2009/10 | 48% Ayrshire figure provided | 45% Ayrshire figure provided | ✓ |
| Number of persistent young offenders (Reduction of 3% by 2011) | 45 | 27 | 27 | Figures no longer published by the Scottish Children's Reporter Administration (SCRA) | ✓ As reported at March 2010 |
| Percentage of adults who feel threatened by crime in their neighbourhood a great deal or a fair amount (Reduction) | 18% (December 2005) | 18% (December 2008) | Update not available | 20% (March 2011) East Ayrshire SOA Residents' Survey | X |
| Community safety in neighbourhoods and homes improved | | | | | |
| Number of fire related injuries and incidents (Reduction of 3% by 2011) | Injuries: 35 | Injuries: 15 57% reduction | Injuries: 16 54% reduction | Injuries: 18 49% reduction | ✓ |
| | Incidents: 1,468 | Incidents: 1,232 16% reduction | Incidents: 1,172 20% reduction | Incidents: 1,360 7% reduction | ✓ |
| Number of people killed and seriously injured in road accidents (Reduction in casualties for 2010 by 40% from the baseline in line with the national target) (FSF) | 140 (1994-98 average remains the Scottish Government baseline) | 66 53% reduction (2008) | 47 66% reduction (2009) | 55 61% reduction (2010) | ✓ |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|

National Outcome 10: We live in well-designed, sustainable places where we are able to access the amenities and services we need.

Transport solutions improve, particularly in the rural areas, ensuring that good quality affordable choices are available

| | | | | | |
|---|------------------------|---|--|---|--------------------------------------|
| Proportion of residents satisfied with public transport (Increase) | 74% (December 2005) | 69% (December 2008) | 60% (June 2010) East Ayrshire Residents' Panel Survey | 63% (March 2011) East Ayrshire SOA Residents' Survey | X |
| Access to services – local share in 0-15% most deprived datazones (SIMD) (Reduction in local share by 2009) | 14.9% (2006) | SIMD 2009 available in October 2009 | 12.3% (2009) | Update anticipated in Nov/Dec 2012 | ✓ As reported at March 2010 |
| Percentage of the road network considered for maintenance treatment (Reduction of 2% by 2011) | 43.5% (2007/08) | 40.5% | 40.1% | 45.3% | X |

Number of buildings which are suitable and accessible for people with a disability increased

| | | | | | |
|--|-------|-------|-------|-------|---|
| Number of council buildings where the Council delivers services to the public and percentage of these with full public area suitability for, and accessible to, people with a disability (Increase on an annual basis) | 45.9% | 64.2% | 66.0% | 66.7% | ✓ |
|--|-------|-------|-------|-------|---|

Attractiveness of communities improved

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|---|-----------------------------|-----------------------------|----|-----|-----|----|----|---------------------|--|--|--|--|----|---|----|----|-----|-----|----|----|----------------------|--|--|--|---|----|---|----|----|-----|-----|-----|----|----------------------|--|--|--|--|----|---|----|----|-----|-----|-----|----|----------------------|--|--|--|---|
| Total number of Council houses meeting the Scottish Housing Quality Standard (SHQS) (Increase) | New indicator for 2008/09 Baseline to be set at April 2009 | 7,205 properties (55.1%) (April 2009) | 7,585 properties (58.4%) | 9,179 properties (71.0%) | ✓ | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Percentage of adults who rate their town or village as a good place to live (Reduction in fairly poor and very poor ratings) | <table border="1"> <tr> <td>VG</td> <td>G</td> <td>FP</td> <td>VP</td> </tr> <tr> <td>32%</td> <td>51%</td> <td>5%</td> <td>4%</td> </tr> <tr> <td colspan="4">NB – 8% Neither/Nor</td> </tr> </table> (December 2005) | VG | G | FP | VP | 32% | 51% | 5% | 4% | NB – 8% Neither/Nor | | | | <table border="1"> <tr> <td>VG</td> <td>G</td> <td>FP</td> <td>VP</td> </tr> <tr> <td>26%</td> <td>46%</td> <td>7%</td> <td>6%</td> </tr> <tr> <td colspan="4">NB – 15% Neither/Nor</td> </tr> </table> (December 2008) | VG | G | FP | VP | 26% | 46% | 7% | 6% | NB – 15% Neither/Nor | | | | <table border="1"> <tr> <td>VG</td> <td>G</td> <td>FP</td> <td>VP</td> </tr> <tr> <td>14%</td> <td>53%</td> <td>17%</td> <td>2%</td> </tr> <tr> <td colspan="4">NB – 14% Neither/Nor</td> </tr> </table> (June 2010) East Ayrshire Residents' Panel Survey | VG | G | FP | VP | 14% | 53% | 17% | 2% | NB – 14% Neither/Nor | | | | <table border="1"> <tr> <td>VG</td> <td>G</td> <td>FP</td> <td>VP</td> </tr> <tr> <td>19%</td> <td>57%</td> <td>12%</td> <td>1%</td> </tr> <tr> <td colspan="4">NB – 11% Neither/Nor</td> </tr> </table> (March 2011) East Ayrshire SOA Residents' Survey | VG | G | FP | VP | 19% | 57% | 12% | 1% | NB – 11% Neither/Nor | | | | X |
| VG | G | FP | VP | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 32% | 51% | 5% | 4% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NB – 8% Neither/Nor | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VG | G | FP | VP | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 26% | 46% | 7% | 6% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NB – 15% Neither/Nor | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VG | G | FP | VP | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 14% | 53% | 17% | 2% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NB – 14% Neither/Nor | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| VG | G | FP | VP | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| 19% | 57% | 12% | 1% | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| NB – 11% Neither/Nor | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

National Outcome 11: We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.

Participation by people of all ages in community activity increased (FSF)

| | | | | | |
|---|------------------------|------------------------|--|---|---|
| Proportion of residents involved in community activity in the last 12 months (Increase) | 13% (December 2005) | 11% (December 2008) | 37% (June 2010) East Ayrshire Residents' Panel Survey | 15% (March 2011) East Ayrshire SOA Residents' Survey | ✓ |
|---|------------------------|------------------------|--|---|---|

| Carers and young carers supported (FSF) | | | | | |
|---|-------|-------|-------|-------|---|
| Number of carers receiving ongoing support (Increase to 6,500 carers) | 4,500 | 5,708 | 6,039 | 6,974 | ✓ |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|----------------|-----------------------------|-----------------------------------|-----------------------------------|-----------------------------------|---------------------------|
|----------------|-----------------------------|-----------------------------------|-----------------------------------|-----------------------------------|---------------------------|

National Outcome 11: We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.

Proportion of people needing care or support who are able to sustain an independent quality of life as part of the community increased, through effective joint working

| | | | | | |
|--|-------|--------|------|---------------------|---|
| Number of patients waiting more than 6 weeks for discharge to appropriate setting (Zero patients waiting) | 5 | 0 | 0 | 0 (January 2011) | ✓ |
| Percentage of people aged 65+ with intensive needs receiving care at home (Maintain levels at or above the national average of 30% - revised target) | 40.7% | 41.03% | 33% | 30% | ✓ |
| Percentage of people aged 65+ receiving free personal care at home (Maintain levels at 7%) | 6.2% | 6.95% | 7.4% | 7.1% | ✓ |

National Outcome 12: We value and enjoy our built and natural environment and protect it and enhance it for future generations.

The natural and built environment through sustainable development improved

| | | | | | |
|--|-------------------|--|---------------------|---------------------|---|
| Percentage of hectares (ha) of vacant and derelict urban land (Reduction to 6.5% ha) | 7.2% ha (2006) | Indicator revised to reflect the percentage of derelict and vacant urban land in the updated SOA | 8.09% ha | 7.95% (May 2011) | X |
| Total of new woodland created each year in hectares (ha) (Increase by 310 ha per year) | 715 ha | New indicator for 2009/10 | 424 ha (2009/10) | 419 ha (2010/11) | ✓ |

Number of empty and run down properties, through regeneration of town centres and villages reduced (FSF)

| | | | | | |
|---|------------------------|--------------------|----------------------|---|--------------|
| Number of vacant and derelict town centre buildings (Reduction to 160 by 2011) (See new indicator below) | 210 (November 2006) | 152 (July 2009) | Update not available | Comparable figures not available – previous figures provided for all communities across East Ayrshire | Not reported |
|---|------------------------|--------------------|----------------------|---|--------------|

| | | | | | |
|--|-----|-----|-------------------|------------------------|---|
| Number of vacant and derelict town centre buildings identified in the Local Plan area (Reduction) (New Indicator) | N/A | N/A | 88 (June 2009) | 66 (September 2010) | ✓ |
| Littering, graffiti and vandalism reduced (FSF) | | | | | |
| Cleanliness of local authority streets and other relevant land – index recorded by the Local Environmental Audit and Management System (LEAMS) (Improve to 72 by 2011) | 70 | 74 | 73 | 74 | ✓ |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|

National Outcome 13: We take pride in a strong, fair and inclusive national identity.

Economic, tourism, culture and leisure, housing and rural diversification opportunities promoted

| | | | | | |
|--------------------------------------|-------------------|---|---|--|---|
| Growth in tourism revenue (Increase) | £55.75m (2006) | £60.57m 8.6% increase from baseline (2008) | £62.9m 13% increase from baseline (2009) | £65.55m 17.6% increase from baseline (2010) | ✓ |
|--------------------------------------|-------------------|---|---|--|---|

Access to opportunities outside the local area improved

| | | | | | |
|---|---|---|--|--|---|
| Proportion of residents finding public transport as very or fairly convenient (Improve) | 91% (2005/06) East Ayrshire figure provided | 82% (2007) Ayrshire figure provided | Data update not available at this time | 84% (2009/10) East Ayrshire figure provided | X |
| | 84%* rail (2005) | 84.5%* rail (2006) | 89%* of Scotrail users “Satisfied” or “Good” opinion of overall journey National Passenger Survey (Passenger Focus) (2008) | 86%* of Scotrail users “Satisfied” or “Good” opinion of overall journey National Passenger Survey (Passenger Focus) (2010) | Not reported East Ayrshire figures not available |
| | 76%* bus (2005) *Regional figures provided | 75%* bus (2006) *Regional figures provided | 73%* of bus users agreed “Buses are on Time” Scottish Household Survey (2008) *Regional figures provided | Update anticipated in September 2011 *Regional figures provided | O |

Citizenship Ceremonies provided for those wishing to become British citizens

| | | | | | |
|--|-------------------|---------------------------|------|------|---|
| Percentage of customers satisfied with the ceremony process (Maintain standard) | 100% (2007/08) | New indicator for 2009/10 | 100% | 100% | ✓ |
| Number of children in Primary 1 entering Gaelic Medium Education increased | | | | | |
| Number of children in Primary 1 accessing Gaelic Medium Education (Increase by 2% by 2011) | 24 | New indicator for 2009/10 | 42 | 30 | ✓ |

| Outcome | 2006/07 Baseline | Progress at March 2009 | Progress at March 2010 | Progress at March 2011 | Current Status |
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|
|---------|---------------------|---------------------------|---------------------------|---------------------------|-------------------|

National Outcome 14: We reduce the local and global environmental impact of our consumption and production.

Amount of waste recycled and re-used increased

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|--|---|---------------------------|--|---|---|
| Proportion of municipal waste recycled (Incremental increase towards the national target of 50% by 2015 – revised target) | 36.6% | 42.1% | 43.0% | 43.9% | ✓ |
| Tonnage of biodegradable municipal waste land filled (Reduction to 29,177 (2.5%) tonnes by 2010 and 25,935 (13%) tonnes by 2011) | 29,920 tonnes (2006) | 26,042 tonnes | 25,602 tonnes | 24,174 tonnes | ✓ |
| Percentage of educational establishments involved in waste minimisation through the Eco-School Scotland programme (Increase registration to 100% by 2011; 70% Bronze Award; 40% Silver Award; 15% Green Flag Status) | 36% of educational establishments registered | New indicator for 2009/10 | 98% of educational establishments registered • 71.9% Bronze Award • 59.6% Silver Award • 15.8% Green Flag Status | 100% of educational establishments registered • 77.2% Bronze Award • 64.9% Silver Award • 26.3% Green Flag Status | ✓ |

Environmental effect of transport improved by developing a transport system that meets national, regional and local needs

| | | | | | |
|--|------------------|---------------------------------------|----------------------|------------------|---|
| Percentage of journeys to work made by public or active transport (Increase) | 29% (2003/04) | 35% to work or education (2006) | Update not available | 21% (2007/08) | X |
|--|------------------|---------------------------------------|----------------------|------------------|---|

Energy performance of housing stock increased (measured by the Reduced Standard Assessment Procedure)

| | | | | | |
|--|-------------------------|---------------------------|-----------------------|-----------------------|---|
| Percentage of housing stock that meets the Reduced Standard Assessment Procedure (Increase to 72% by 2011) | 70.6% (January 2009) | New indicator for 2009/10 | 89.2% (March 2010) | 95.2% (March 2011) | ✓ |
|--|-------------------------|---------------------------|-----------------------|-----------------------|---|

National Outcome 15: Our public services are high quality, continually improving, efficient and responsive to local people's needs.

Resources and services delivered maximised through shared premises

| | | | | | |
|---|---|----------------|----------------|---|---|
| Total number of co-location facilities established (Increase) | 4 | 5 completed | 5 completed | 6 | ✓ |
|---|---|----------------|----------------|---|---|

| | | | | | |
|---|------|---|---|---|---|
| | | 1 onsite | 1 nearing completion | | |
| Total number of co-location facilities for the community (Scoping study to be progressed by 2011) | Zero | Community facilities provided in North West Kilmarnock and Stewarton Area Centres | Community facilities provided in North West Kilmarnock and Stewarton Area Centres | Scoping study for co-location progressed during October – December 2010 | ✓ |

GLOSSARY OF TERMS

| | | | |
|-------|---|--------|---|
| CfS | Curriculum for Excellence | LEAMS | Local Environmental Audit and Management System |
| COG | Concordat Oversight Group | MCMC | More Choices More Chances |
| CoSLA | Council of Scottish Local Authorities | QI | Quality Indicator |
| CPP | Community Planning Partnership | SCQF | Scottish Credit and Qualifications Framework |
| ESOL | English for Speakers of other Languages | SHQS | Scottish Housing Quality Standard |
| FE | Further Education | SIMD | Scottish Index of Multiple Deprivation |
| FSF | Fairer Scotland Fund | SOA | Single Outcome Agreement |
| FTE | Full Time Equivalent | SOLACE | Society of Local Authority Chief Executives |
| HE | Higher Education | VAT | Value Added Tax |