

EAST AYRSHIRE COUNCIL

COUNCIL MEETING: 24 MARCH 2011

COMMUNITY PLANNING PARTNERSHIP SINGLE OUTCOME AGREEMENT

Report by the Chief Executive

1. PURPOSE OF REPORT

- 1.1 To present to the Council for consideration and endorsement East Ayrshire Community Planning Partnership Single Outcome Agreement 2011-14.

2. BACKGROUND

- 2.1 As reported to Cabinet on 20 February 2008, the 2007 Concordat agreement (linked to the overall spending review) developed by CoSLA and the Scottish Government set out a new relationship between the Scottish Government and Local Government. The Concordat underpinned the funding provided to local government over the period 2008/09 to 2010/11.
- 2.2 As a consequence of the Concordat and to ensure a more streamlined approach to external scrutiny and effective performance management, a Single Outcome Agreement was developed and agreed between the Scottish Government and each local authority area – effective from 1 April 2008.
- 2.3 In addition, it was the intention of the Scottish Government that by 2009/10 a Single Outcome Agreement would be developed between the Government and Community Planning Partnerships, rather than simply local councils. Within East Ayrshire, as a result of the status of the Community Plan – ‘One Council, One Plan’, and as agreed by the Community Planning Core Partners’ Group on 11 December 2007, and at Cabinet on 20 February 2008, Community Planning Partners prepared a three-year Single Outcome Agreement from the outset.
- 2.4 The Community Planning Partnership Single Outcome Agreement 2008-11, which was developed one year before the requirement to do so, was endorsed by Cabinet at its meeting on 18 June 2008 and by the Community Planning Partnership (CPP) Board on 26 June 2008, and signed off by John Swinney, MSP and Cabinet Secretary for Finance and Sustainable Growth, on behalf of the Scottish Government, on 2 July 2008.
- 2.5 In addition, East Ayrshire’s SOA was updated in February 2009 to meet the requirements of the revised SOA Guidance (October 2008) issued by the national High Level Steering Group on Single Outcome Agreements, comprising representatives of the Scottish Government, CoSLA, SOLACE, Audit Scotland and the Improvement Service. Following endorsement by the Council at its meeting on 25 February 2009 and the CPP Board on 26 February 2009, the updated SOA was submitted to the Scottish Government on 27 February 2009. Approval of East Ayrshire’s updated SOA was confirmed on 16 June 2009, with the overall Ministerial sign off completed by Stewart Stevenson, MSP and Minister for Transport, Infrastructure and Climate Change, on 23 July 2009.
- 2.6 The timescale for implementation of the current SOA will conclude at 31 March 2011.

3. SINGLE OUTCOME AGREEMENT GUIDANCE (OCTOBER 2008)

- 3.1 The national High Level Steering Group on Single Outcome Agreements, comprising representatives of the Scottish Government, CoSLA, SOLACE, Audit Scotland and the Improvement Service, issued Guidance in October 2008 to facilitate the development of the second phase SOAs for 2009/10. There has been no further update to this guidance.
- 3.2 The Guidance states that the SOA is likely to be based on the Community Plan and key plans of the Community Planning Partners. In addition, it is part of an overall framework for outcome focused planning and delivery of public services, which is shared between, local government, public bodies and the Scottish Government.
- 3.3 In addition, to promote the essential strategic focus, the Guidance encourages rationalisation of the outcomes and indicators to be included in the SOA.
- 3.4 It also highlights that the SOAs should be endorsed by CPP Boards and signed by the Scottish Government, by the Council, by the statutory Community Planning Partners and, as a minimum, other public bodies in the Community Planning Partnership.
- 3.5 East Ayrshire's SOA continues to meet the requirements of the Guidance.

4. DEVELOPMENT OF THE SINGLE OUTCOME AGREEMENT 2011-2014

- 4.1 As part of Partners' commitment to ongoing review, it was agreed that the current SOA, which requires to be updated for implementation from 1 April 2011 onwards, would be reviewed and developed in the context of the Four-yearly Review of the Community Plan being progressed in 2010/11 to ensure alignment with identified and agreed strategic priorities and high level local outcomes. The Community Planning Partnership Single Outcome Agreement (SOA) 2011-2014, developed as part of the Four-yearly Review, underpins the Community Plan and provides a robust performance management framework ensuring effective links to the national outcomes.
- 4.2. Work has been taken forward by a range of departments, partners and key stakeholders to review the existing SOA, including the development of a revised set of indicators and targets linked to the Local Outcomes endorsed by the Council and the CPP Board on 24 June 2010, and the amended Local Outcomes in respect of Promoting Lifelong Learning, as agreed by the Community Planning Partnership (CPP) Board of 16 December 2010.
- 4.3 In addition, further to consideration by the Community Health Partnership (CHP) Committee at its meeting on 31 January 2011, NHS Ayrshire and Arran's Planning and Performance Team has taken work forward to prepare a revised set of health related indicators. This work has informed the overall development process for the SOA, which is subject to approval by the CHP Committee.
- 4.4 In this regard, the CHP Committee, which has the local perspective and is therefore integral to the SOA development process, has been remitted to endorse East Ayrshire's SOA on behalf of NHS Ayrshire and Arran. As the CHP Committee will not meet again until April 2011, Councillor Filson, as Chair of the CHP Committee, has been remitted with delegated authority to sign off the updated SOA on its behalf.

- 4.5 The alignment of outcomes as part of the Community Plan Review process has provided an opportunity to rationalise and streamline the local outcomes included in our updated SOA for 2011-14. As a consequence of this, the number of SOA local outcomes has been significantly reduced.
- 4.6 Work taken forward in respect of the SOA development includes the review of existing indicators and targets. In this regard, full cognisance has been taken of the Menu of Recommended Local Outcome Indicators issued by the Improvement Service and SOLACE in December 2010.
- 4.7 The development of the updated SOA has been informed by a comprehensive and ongoing consultation process as part of the Four-yearly Review of the Community Plan, including the engagement of the community and voluntary sectors.
- 4.8 The updated East Ayrshire Community Planning Partnership Single Outcome Agreement 2011-14 is available on the Members' Information Point and includes the following documents:
- SOA 2011-14: Introductory Text
 - SOA Annex 1: Area Profile
 - SOA Annex 2: Outcome Templates
 - SOA Glossary of Terms.
- 4.9 In addition, our updated SOA includes information in respect of the range of specific commitments, which the Scottish Government and local government have agreed to work towards as part of the 2011/12 budget settlement; progress against which will be reported on an annual basis.
- 4.10 The Council's web-based Performance Management System will support accurate and timeous reporting in respect of Council SOA performance measures.
- 4.11 With regard to the advice note, issued by the Scottish Government on 5 February 2009, in respect of 'Governance and Accountability for SOAs', it is important to set out clearly what Councils and their partners are signing up to when they sign the SOA with Scottish Ministers. "At a minimum, this includes:
- that partners are signing up to the whole SOA, not selected parts of it;
 - that signing up is equivalent to adopting the SOA as a formal corporate commitment of the Council or Board;
 - that such a commitment is to support the delivery of the SOA in all possible ways compatible with their duties and responsibilities; and
 - that all partners are willing to review their pre-existing structures, processes and resource deployment to optimise delivery of outcomes."
- 4.12 The does not mean that "each partner is signed up to deliver all of the services and infrastructure necessary to achieve outcomes; none of them has unrestricted general empowerment. What it means is that they are corporately committed to the agreed outcomes for the area and its people, and within the constraints of their duties and

responsibilities, will take every opportunity to promote and support the achievement of outcome”.

- 4.13 A summary of the updated SOA local outcomes and targets linked to the national outcomes is attached at Appendix 1. The overall timeframe that we are working towards in taking forward the updated SOA to a final agreed document is set out at appendix 2.

5. FINANCIAL IMPLICATIONS

- 5.1 The degree of achievement of outcomes in the SOA will depend, in part, upon the level of financial resources which are made available to Community Planning Partners and the Scottish Government over the period.

6. COMMUNITY PLANNING /POLICY/LEGAL IMPLICATIONS

- 6.1 East Ayrshire Community Planning Partnership’s Single Outcome Agreement is founded upon Section 20 of the Local Government in Scotland Act 2003. This sets out the Council’s general power to advance well-being for its area and persons within that area. This general power is also supported with Statutory Guidance issued under Section 21 of the Act and general guidance issued in support of the November 2007 Concordat.
- 6.2 The entire SOA process is built upon an understanding of joint intent and accountability between Local Government and the Scottish Government. The November 2007 Concordat, and by implication the SOA, is not seen by CoSLA, or the Council, as forming a contract enforceable in law.

7. RECOMMENDATIONS

- 7.1 Council is asked to:
- i) note progress in respect of the development of the updated East Ayrshire Community Planning Partnership Single Outcome Agreement 2011-14;
 - ii) endorse the updated Community Planning Partnership Single Outcome Agreement, subject to minor textual changes and taking full account of paragraphs 4.11 and 4.12, for submission to the Scottish Government;
 - iii) remit officers to continue to work with the Community Planning Partnership and Scottish Government and to make any final residual contextual changes to the updated SOA to ensure timeous sign off; and
 - iv) agree to receive further update reports as required.

Fiona Lees
Chief Executive
14 March 2011

List of Background Papers

1. The Scottish Spending Review 2007 financial settlement Concordat document agreed between the Scottish Government and Local Government – 14 November 2007.
2. Single Outcome Agreement – Guidance for Community Planning Partnerships (October 2008); jointly supported by the Scottish Government, Audit Scotland, CoSLA, Solace, and the Improvement Service.
3. Single Outcome Agreements 2009 – Governance and Accountability for SOAs – advice note issued by the Scottish Government 5 February 2009
4. East Ayrshire Community Planning Partnership Single Outcome Agreement 2008-11 (Annual Update, June 2009)

Any person wishing to inspect the above background papers or to seek further information on this report should contact Gwen Barker, Community Planning and Partnership Manager, (Tel: 01563 554602).

Implementation Officer: Gwen Barker, Community Planning and Partnership Manager.

EAST AYRSHIRE COMMUNITY PLANNING PARTNERSHIP SINGLE OUTCOME AGREEMENT 2011-14
OUTCOME TEMPLATE SUMMARY: LOCAL OUTCOMES AND TARGETS LINKED TO THE NATIONAL OUTCOMES

National Outcomes	Local Outcome(s)	Local Targets
<p>National Outcome 1:</p> <p>We live in a Scotland that is the most attractive place for doing business in Europe.</p>	<p>1 Local Outcome:</p> <ul style="list-style-type: none"> • Local economy improved 	<p>3 Local Targets:</p> <ul style="list-style-type: none"> • Increase in business start up rate • Increase in the net number of active enterprises • Maintain/Increase business survival rate (3 years after start up)
<p>National Outcome 2:</p> <p>We realise our full economic potential with more and better employment opportunities for our people.</p>	<p>1 Local Outcome:</p> <ul style="list-style-type: none"> • Skills development and employability improved 	<p>5 Local Targets:</p> <ul style="list-style-type: none"> • Reduction in claimant count unemployment • Increase in the employment rate • Maintain level with or above the national median weekly earnings (residents); and Reduction in the gap with Scotland in weekly earnings (workplace) • Increase in participants from the Skills Development and Employability Service entering employment • Increase in participants from the Skills Development and Employability Service entering education or training
<p>National Outcome 3:</p> <p>We are better educated, more skilled and more successful, renowned for our research and innovation (continued on next page)</p>	<p>2 Local Outcomes (continued on next page):</p> <ul style="list-style-type: none"> • Positive and sustained destinations for learners improved 	<p>10 Local Targets (continued on next page):</p> <ul style="list-style-type: none"> • Increase in the percentage of school leavers into positive and sustained destinations • Reduction in the percentage of economically active working age persons with no qualifications • Increase in the percentage of economically active working age persons with degree/professional qualifications • Increase in participants from the Skills Development and Employability Service achieving full qualifications • Maintain/Increase successful course completion/progression rates in further education establishments • Maintain successful course completion/progression rates in higher education establishments • Maintain student retention rates in further education establishments • Maintain student retention rates in higher education establishments

National Outcomes	Local Outcome(s)	Local Targets
<p>National Outcome 3 (continued from previous page):</p> <p>We are better educated, more skilled and more successful, renowned for our research and innovation</p>	<p>2 Local Outcomes (continued from previous page):</p> <ul style="list-style-type: none"> Literacy and numeracy skills for children, young people and adults improved 	<p>10 Local Targets (continued from previous page):</p> <ul style="list-style-type: none"> Increase in the number of adult learners assisted with adult literacy (including English for speakers of other languages [ESOL] learners) and numeracy skills Maintain the percentage of adult literacy learners achieving intermediary outcomes (Essential Skills Service)
<p>National Outcome 4:</p> <p>Our young people are successful learners, confident individuals, effective contributors and responsible citizens.</p>	<p>2 Local Outcomes:</p> <ul style="list-style-type: none"> Positive and sustained destinations for learners improved Community capacity, spirit and cohesion developed 	<p>6 Local Targets:</p> <ul style="list-style-type: none"> Increase in cumulative attainment of S4 pupils Increase cumulative attainment of S5 pupils Increase in pupil attendance rates Reduction in pupil exclusion rates Increase in the number of young people participating in flexible community based learning opportunities Increase in the percentage of young people who report improved confidence and skills as a result of community based learning opportunities
<p>National Outcome 5:</p> <p>Our children have the best start in life and are ready to succeed.</p>	<p>1 Local Outcome:</p> <ul style="list-style-type: none"> Children and young people, including those in early years and their carers, assisted to be active, healthy, nurtured and included 	<p>6 Local Targets:</p> <ul style="list-style-type: none"> Increase in early education and childcare services managers/lead practitioners with SCQF (Scottish Credit Qualifications Framework) Level 9 qualifications Increase in the percentage of parents who state that they have increased confidence in their relationship with their children Increase in the number of children 0-8 years involved in nurture approaches Reduction in the percentage of children with dental caries in Primary 1 Reduction in the percentage of obese children in Primary 1 Increase in percentage of newborn children exclusively breastfed at 6–8 weeks

National Outcomes	Local Outcome(s)	Local Targets
<p>National Outcome 6:</p> <p>We live longer, healthier lives.</p>	<p>3 Local Outcomes:</p> <ul style="list-style-type: none"> • Active, healthy lifestyles and positive behaviour change promoted • Alcohol and drug related harm reduced • Older people, vulnerable adults and their carers supported, included and empowered to live the healthiest life possible 	<p>13 Local Targets:</p> <ul style="list-style-type: none"> • Increase in life expectancy at birth (males and females) • Reduction in deaths from coronary heart disease • Reduction in deaths from all cancer • Reduction in smoking prevalence • Reduction in teenage pregnancies (under 16 years) • Reduction in patients hospitalised with alcohol conditions • Reduction in deaths from alcohol related diseases • Reduction in patients hospitalised with drug related conditions • Reduction in patients hospitalised with Chronic Obstructive Pulmonary Disease (COPD) • Reduction in patients hospitalised with asthma • Reduction in deaths from suicide • Reduction in patients prescribed drugs for anxiety/depression psychosis • Increase in patients diagnosed with dementia (on general practice Quality Outcomes Framework registers for dementia)
<p>National Outcome 7:</p> <p>We have tackled the significant inequalities in Scottish society.</p>	<p>1 Local Outcome:</p> <ul style="list-style-type: none"> • Impact of multiple deprivation and poverty on the health and well being of the most vulnerable individuals and communities addressed 	<p>4 Local Targets:</p> <ul style="list-style-type: none"> • Reduction in the number of claimants in receipt of out of work benefits (as a percentage of the working age population) • Reduction in the percentage of children living in households that are dependent on out of work benefits or child tax credit • Increase in credit union membership • Maintain level of tenants in severe rent arrears (SPI quartile 1 performance) <p>The health related indicators identified at National Outcome 6 will be used to report progress in respect of health inequalities where data is available.</p>

National Outcomes	Local Outcome(s)	Local Targets
<p>National Outcome 8:</p> <p>We have improved the life chances for children, young people and families at risk.</p>	<p>3 Local Outcomes:</p> <ul style="list-style-type: none"> • Protection of children and the safety of vulnerable adults, individuals and families promoted 	<p>7 Local Targets:</p> <ul style="list-style-type: none"> • Reduction in the number of child protection re-registrations • Increase in reported incidents of domestic abuse to the police over the 5-year average
	<ul style="list-style-type: none"> • Positive and sustained destinations for learners improved 	<ul style="list-style-type: none"> • Increase in average tariff score (Unified Points Score) of all looked after and looked after and accommodated children • Improve attendance rates for looked after and looked after and accommodated children • Reduction in exclusion incidents involving looked after and looked after and accommodated children • Increase in proportion of looked after school leavers going into education/employment/training
	<ul style="list-style-type: none"> • Sustainable and affordable housing solutions delivered 	<ul style="list-style-type: none"> • Reduction in percentage of repeat homelessness within one year
<p>National Outcome 9:</p> <p>We live our lives safe from crime, disorder and danger.</p>	<p>3 Local Outcomes:</p> <ul style="list-style-type: none"> • Crime and anti-social behaviour tackled, and the fear of crime and anti-social behaviour reduced 	<p>11 Local Targets:</p> <ul style="list-style-type: none"> • Reduction in crimes of violence below the 5-year average (including serious assaults, robbery and common assaults) • Reduction in crimes of vandalism below the 5-year average • Increase in detections for drug related crime (supply) above the 5-year average • Increase in detections for anti-social behaviour above the 5-year average • Increase in detections for stop searches above the five year average (including possession of drugs, knives/offensive weapons and alcohol) • Reduction in reconviction rates
	<ul style="list-style-type: none"> • Preventative and diversionary activity delivered 	<ul style="list-style-type: none"> • Reduction in incidents of youth disorder below the 5 year average • Reduction in incidents of street drinking below the 5 year average
	<ul style="list-style-type: none"> • Community safety in neighbourhoods and homes improved 	<ul style="list-style-type: none"> • Reduction in fire related fatalities and injuries • Reduction in fire related incidents (primary fires and secondary fires) • Reduction in the number of people killed and seriously injured in road accidents

National Outcomes	Local Outcome(s)	Local Targets
<p>National Outcome 10:</p> <p>We live in well-designed, sustainable places where we are able to access the amenities and services we need.</p>	<p>3 Local Outcomes:</p>	<p>3 Local Targets:</p>
	<ul style="list-style-type: none"> • Connectivity and local transport solutions improved 	<ul style="list-style-type: none"> • Reduction in the percentage of the road network considered for maintenance treatment
	<ul style="list-style-type: none"> • Quality and accessibility ensured • Sustainable and affordable housing solutions delivered 	<ul style="list-style-type: none"> • Increase in the number of Council buildings where the Council delivers services to the public accessible to people with a disability • All Council houses to meet the Scottish Housing Quality Standard by 2015
<p>National Outcome 11:</p> <p>We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.</p>	<p>2 Local Outcomes:</p>	<p>7 Local Targets:</p>
	<ul style="list-style-type: none"> • Community capacity, spirit and cohesion developed • Older people, vulnerable adults and their carers supported, included and empowered to live the healthiest life possible 	<ul style="list-style-type: none"> • Increase in the number of community/voluntary groups managing their own facilities • Increase in the uptake of carers support plans (assessments) • Reduction in patients waiting more than 4 weeks for discharge to appropriate setting (national target is 6 weeks) • Maintain level of people aged 65+ with intensive needs receiving care at home • Reduction in the number of bed days utilised for over 75 years population • Reduction in the number of emergency admissions of over 75 years population • Reduction in the length of stay for emergency admissions of over 75 years
<p>National Outcome 12:</p> <p>We value and enjoy our built and natural environment and protect it and enhance it for future generations.</p>	<p>2 Local Outcomes:</p>	<p>4 Local Targets:</p>
	<ul style="list-style-type: none"> • Our town centres and villages are sustainably regenerated • The natural environment protected, conserved and enhanced, and the negative effects of climate change mitigated 	<ul style="list-style-type: none"> • Reduction in the percentage hectares of vacant and derelict urban land • Reduction in vacant and derelict town centre buildings • Maintain the LEAMS index recorded at 72 (Cleanliness of local authority streets and other relevant land – index recorded by the Local Environmental Audit and Management System [LEAMS]) • Increase in hectares of new woodland created

National Outcomes	Local Outcome(s)	Local Targets
<p>National Outcome 13:</p> <p>We take pride in a strong, fair and inclusive national identity.</p>	<p>1 Local Outcome:</p> <ul style="list-style-type: none"> • Tourism and leisure potential promoted and developed 	<p>3 Local Targets:</p> <ul style="list-style-type: none"> • Increase in tourism revenue • Increase in annual number of visitors to the area • Increase in employment supported by tourism activity
<p>National Outcome 14:</p> <p>We reduce the local and global environmental impact of our consumption and production.</p>	<p>1 Local Outcome:</p> <ul style="list-style-type: none"> • The natural environment protected, conserved and enhanced, and the negative effects of climate change mitigated 	<p>3 Local Targets:</p> <ul style="list-style-type: none"> • Increase in recycling rates • Reduction in tonnage of biodegradable municipal waste land filled • Increase in the proportion of pupils walking or cycling to school
<p>National Outcome 15:</p> <p>Our public services are high quality, continually improving, efficient and responsive to local people's needs.</p> <p>NB: National Outcome 15 is cross cutting across all Community Planning themes and core services.</p>	<p>1 Local Outcome:</p> <ul style="list-style-type: none"> • Resources and services delivered maximised through shared premises; and shared services with shared management arrangements 	<p>2 Local Targets:</p> <ul style="list-style-type: none"> • Increase in the number of shared services arrangements established • Increase in the number of co-location facilities established by 2011 <p>In addition, the National Statutory Performance Indicators and Local Performance Indicators are included at National Outcome 15 to demonstrate internal and external performance.</p>

14 March 2011

SINGLE OUTCOME AGREEMENT 2011-14: AGREEMENT PROCESS

Action	Lead Responsibility	Timescale	Status
Single Outcome Agreement updated as part of Stage 2 of the Four Yearly Review of the Community Plan	CPPU	January/February 2011	Completed
Consultation progressed to review and develop SOA with a range of staff, partners and key stakeholders	CPPU	January/February 2011	Completed
Meeting convened with relevant stakeholders to consider health related indicators	CHP Facilitator NHS A&A Planning and Performance	20 January 2011	Completed
Health related indicators considered by CHP Committee	CHP Facilitator NHS A&A Planning and Performance	31 January 2011	Completed
SOA indicators considered by <ul style="list-style-type: none"> Corporate Management Team Corporate Management Team and Community Plan Lead Officers 	CPPU	23 February 2011 2 March 2011	Completed
Draft SOA considered by Corporate Management Team	CPPU	9 March 2011	Completed
Formal Consultation Closes: <ul style="list-style-type: none"> Remedial changes made to SOA/Community Plan Action Plans 	CPPU	11 March 2011 Weekend of 12/13 March 2011	Completed
Update position on SOA presented to the CPP Board for consideration	CPPU	CPP Board 17 March 2011	Completed
CHP Committee to agree a set of SOA health related indicators. CHP Sign off in advance of Council	CHP Facilitator/CHP Chair	In advance of 24 March 2011	
Updated SOA presented to Council for consideration and endorsement	CPPU	Council 24 March 2011	
CPP Board overall consideration and endorsement	CPPU	29 March 2011	
SOA issued to Scottish Government for sign off	CPPU	31 March 2011	

Shaded area denotes actions achieved