

EAST AYRSHIRE COUNCIL

COUNCIL – 23 SEPTEMBER 2010

COMMUNITY PLANNING ACTION PLAN AND SINGLE OUTCOME AGREEMENT ANNUAL PERFORMANCE REPORT 2009/10

Report by the Chief Executive

1. PURPOSE OF REPORT

- 1.1 The purpose of the report is to present for consideration and endorsement, in respect of Council's interest, the consolidated annual performance report for 2009/10 in respect of the Community Plan thematic Action Plans and East Ayrshire Community Planning Partnership Single Outcome Agreement (SOA).

2. BACKGROUND

- 2.1 Members will be aware that since 2003, a Community Plan Annual Performance Report, detailing progress in respect of the Community Plan thematic Action Plans and the actions contained within the JOG Workplan, has been presented to Cabinet and the Community Planning Partnership (CPP) Board for consideration and endorsement in June/July each year.
- 2.2 Members will also recall that Community Planning Partners in East Ayrshire prepared a three-year SOA (1 April 2008-31 March 2011) from the outset, which was approved by Cabinet on 26 March 2008, signed off by all Community Planning Partners and by John Swinney, MSP and Cabinet Secretary for Finance and Sustainable Growth, on behalf of the Scottish Government, on 2 July 2008.
- 2.3 Following endorsement by Cabinet on 25 February 2009 and by all Community Planning Partners, East Ayrshire's updated SOA was approved by the Scottish Government on 16 June 2009, with the overall Ministerial sign off completed by Stewart Stevenson, MSP and Minister for Transport, Infrastructure and Climate Change, on 23 July 2009 as part of the Scottish Government's planned Ministerial summer tour.
- 2.4 As part of the overall commitment to reporting performance, an annual performance report is prepared on progress towards the achievement of outcomes within SOA, the first of which was endorsed by Cabinet on the 30 September 2009 and the CPP Board thereafter for onward transmission to the Scottish Government.
- 2.5 In an effort to streamline annual reporting in respect of the Community Plan Action Plans and the SOA, and avoid duplication of activity, at its meeting on 18 March 2010, the CPP Board agreed that the timescales for reporting for the period 1 April 2009 to 31 March 2010 be aligned, with a consolidated Community Planning/SOA performance report to be submitted to the Cabinet and the CPP Board in September 2010.
- 2.6 As a consequence, this report presents to committee for consideration and endorsement, from a Council perspective, a summary of the 2009/10 consolidated annual performance report in respect of the Community Plan thematic Action Plans and East Ayrshire Community Planning Partnership Single Outcome Agreement.

3. EAST AYRSHIRE SOA ANNUAL PERFORMANCE REPORT 2008/09: IMPROVEMENT PLAN

- 3.1 As previously detailed, East Ayrshire's first SOA Annual Performance Report on progress made in 2008/09 was submitted to the Scottish Government on 30 September 2009.
- 3.2 In response to the progress made in 2008/09, the Community Planning Partnership (CPP) Board at its meeting of 26 November 2009 considered and agreed the areas identified for improvement within the SOA Annual Performance Report 2008/09, which would require to be addressed and taken forward either solely by individual agencies or on a partnership basis. This consideration formed the basis of an SOA Improvement Plan for 2009/10.
- 3.3 Actions to be progressed in the SOA Improvement Plan were agreed by the CPP Board at its meeting on 18 March 2010, approved by Cabinet on 23 March 2010 and presented to the Governance and Scrutiny Committee on 23 April 2010.
- 3.4 Where appropriate, actions will be identified in respect of areas for improvement in the Annual Performance Report 2009/10 and remedial action taken forward, which it is anticipated will facilitate progress and achievement in respect of the local outcomes in our three year SOA by March 2011.

4. SOA ANNUAL REPORTING ARRANGEMENTS 2009/10

- 4.1 The 2009/10 SOA Annual Performance Report requires to be submitted to the Scottish Government by the end of September 2010.

Components of the SOA Annual Review

- 4.2 As reported last year to Cabinet, the Concordat Oversight Group (COG) agreed how reporting in respect of Single Outcome Agreements should be taken forward as follows:
- "The SOA Annual Report will be a factual statement covering progress against national and local outcomes. The report will be made in September each year, on the basis of data available from the previous financial year. The COG has issued a template which Councils and CPPs should use in presenting this information and one table should be used for each national outcome.
 - The Annual Review is a qualitative assessment designed to provide the Council, the CPP and the Scottish Government with information about the effectiveness of the SOA approach".
- 4.3 Email correspondence received on 25 May 2010 from Derek Feeley, our Liaison Director at the Scottish Government, confirmed that no significant change was expected on the guidance in respect of the SOA Annual Performance Reports for 2009/10.
- 4.4 Correspondence received on 18 August 2010 from the Scottish Government and COSLA confirmed that the guidance on the scope and format of annual reports set out in the March 2009 guidance remains valid and requested that the annual reports be submitted to our Scottish Government Director by 30 September 2010.

5. COMMUNITY PLANNING/SOA ANNUAL PERFORMANCE REPORT 2009/10

5.1 The consolidated 2009/10 Annual Performance Report has been prepared to meet the requirements of the guidance in respect of reporting on Single Outcome Agreements provided by the Scottish Government. Progress from an identified baseline position has been measured against a total of 162 indicators, which at March 2010 is summarised as follows:

- Improving progress (105 indicators - 64.8%)
- Maintaining progress (11 indicators – 6.8%)
- Improvement required (26 indicators – 16.1%)
- Data unavailable (20 indicators – 12.3%).

5.2 The Corporate Management Team has fully considered and approved the 2009/10 consolidated Community Planning/SOA Annual Performance Report.

5.3 In addition, reporting template returns in respect of all health related outcomes were endorsed by the Community Health Partnership on 23 August 2010. Where updated data is not available, proxy indicators have been provided by NHS Ayrshire and Arran's Policy, Performance and Planning Team, as appropriate.

5.4 The information requested from Council departments/Partner agencies to complete the reporting templates and meet the requirements of the SOA guidance includes:

- narrative on progress in improving the delivery of the National Outcome;
- progress at 31 March 2010 on local outcomes;
- progress at 31 March 2010 in respect of Community Plan actions and outputs;
- narrative on progress on local outcomes, including a description of the benefits and changes in outcome terms to the quality of people's lives, and a summary of the relevant Community Plan outputs; and
- narrative on progress in relation to the Fairer Scotland Fund Programme linked to relevant local outcomes.

5.5 The following table provides the agreed timescales for annual reporting in respect of the SOA to meet the requirements of the CPP Board and the Scottish Government.

Action	Timescale
Prepare and issue Community Planning/SOA Annual Reporting Template 2009/10 to Departments/Partner Agencies	By end May 2010 (Completed)
Lead Officers from departments/Partner agencies to complete and submit Annual Reporting Template returns	Friday 2 July 2010 (Completed)
CPPU to prepare consolidated Community Planning/SOA Annual Report 2009/10	July–August 2009 (In progress)
Feedback from Research, Information and Performance Group	17 August 2010 (Completed)
Feedback from the Community Health Partnership (CHP) Committee on health related outcomes	23 August 2010 (Completed)
Feedback from Joint Officers' Group (JOG) and Lead Officers	8 September 2010 (Completed)
Feedback from Elected Members at Elected Members' Seminar	8 September 2010 (Completed)
Annual Report presented to Council, Partner Agency Boards and the CHP Committee	End August–September 2010 (In progress)

Action	Timescale
Annual Report presented to CPP Board for final endorsement	23 September 2010
Annual Report to be submitted to Scottish Government	30 September 2010

5.6 The seminar convened for Elected Members on 8 September 2010 provided an opportunity for detailed discussion and feedback from members in respect of reported performance for 2009/10.

5.7 A summary of the Community Planning/SOA Annual Performance Report 2009/10 is attached at Appendix 1 for Council's consideration. In addition, a summary of progress against the National Outcomes is attached at Appendix 2. A full copy of the Community Planning/SOA Annual Performance report along with a glossary of terms is available in the Members portal.

6. SOA DEVELOPMENT: PRIORITISATION

6.1 Members will be aware that the current three-year SOA (2008-2011) will require to be updated for implementation from 1 April 2011 onwards. Consequently, as part of Partners' commitment to ongoing review, it has been agreed that the SOA will be reviewed and developed in the context of the current Four Yearly Review of the Community Plan being progressed throughout 2010/11 to ensure alignment with the new strategic priorities and high level local outcomes.

6.2 In addition, as part of the Four Yearly Review process, the opportunity will be taken to look at areas to further align and streamline Community Planning reporting arrangements, including those in respect of the SOA.

6.3 Work will be taken forward over the forthcoming year to consider how best to demonstrate the impact of the key strategic priorities identified within the SOA.

7. FINANCIAL IMPLICATIONS

7.1 Success in taking forward the East Ayrshire Community Planning Partnership Single Outcome Agreement will assist in securing sustained Scottish Government funding required to provide and further improve services for our communities.

8. COMMUNITY PLANNING/POLICY/LEGAL IMPLICATIONS

8.1 East Ayrshire Community Planning Partnership's Single Outcome Agreement is founded upon Section 20 of the Local Government in Scotland Act 2003. This sets out the Council's general power to advance well-being for its area and persons within that area. The general power is also supported with Statutory Guidance issues under section 21 of the Act and general guidance issues in support of the November 2007 Concordat.

8.2 The entire SOA is built upon an understanding of joint intent and accountability between Local Government and the Scottish Government. The November 2007 Concordat, and by implication the SOA, is not seen by CoSLA, or the Council, as forming a contract enforceable in law.

9. RECOMMENDATIONS

9.1 Council is requested to:

- i) note that the SOA Annual Performance Report on progress made in 2009/10 requires to be submitted to the Scottish Government by 30 September 2010;
- ii) from a Council perspective, consider and endorse the consolidated Community Planning/SOA Annual Performance Report for 2009/10 as attached at Appendix 1, subject to minor textual amendment;
- iii) note that due to the timescales involved, this decision will require to be implemented prior to any consideration by the Governance and Scrutiny Committee under the call-in process, as to delay the decision would mean that the document would not be submitted to the Scottish Government by the due date of 30 September 2010;
- iv) note that further development of the SOA for implementation from 1 April 2011 will be taken forward in the context of the Community Planning Four-Yearly Review process;
- v) remit the Community Planning and Partnership Manager to make arrangements to have the Community Plan/Single Outcome Agreement Annual Performance Report graphically designed and printed for appropriate distribution;
- vi) receive a report back from the Chief Executive on the actions being taken from a Council perspective to improve performance; and
- vii) otherwise, note the content of the report.

**Fiona Lees
Chief Executive
16 September 2010**

List of Background Papers

1. The Scottish Spending Review 2007 financial settlement Concordat document agreed between the Scottish Government and Local Government – 14 November 2007.
2. Single Outcome Agreement – Guidance for Community Planning Partnerships (October 2008); jointly supported by the Scottish Government, Audit Scotland, CoSLA, Solace, and the Improvement Service.
3. Single Outcome Agreements 2009 – Governance and Accountability for SOAs – advice note issued by the Scottish Government 5 February 2009.
4. Single Outcome Agreements: 2009/10 Annual Reports and Review of Agreements – correspondence from the Chair of the Concordat Oversight Group and the Chief Executive of COSLA providing confirmation of the content and arrangements for submission of annual reports to the Scottish Government – 18 August 2010.

Any person wishing to inspect the above background papers or to seek further information on this report should contact Gwen Barker, Community Planning and Partnership Manager, (Tel: 01563 554602).

Implementation Officer: Gwen Barker, Community Planning and Partnership Manager.



East Ayrshire Community Planning Partnership

Annual Performance Report 2009/10



Introduction

Welcome to East Ayrshire Community Planning Partnership Annual Performance Report 2009/10.

The Report provides a summary of our achievements for 2009/10 through the activity in our Community Plan Action Plans 2009-11 and the associated Community Planning Partnership Single Outcome Agreement 2008-11.

The Report is set around the four key themes of the Community Plan, namely:

- Promoting Lifelong Learning
- Delivering Community Regeneration
- Improving Community Safety
- Improving Health and Wellbeing.

In addition, to highlighting achievements, the Report provides a range of performance data.

At the back of the Report, we have listed in summary format all of our performance indicators for the Single Outcome Agreement, highlighting results for 2008/09 and 2009/10 against the identified baseline.

The full East Ayrshire Community Planning Partnership Single Outcome Agreement Annual Performance Report 2009/10, which was informed by the performance reports in respect of the four Community Plan thematic Action Plans, is available on the Community Planning website at www.eastayrshirecommunityplan.org.

Councillor Douglas Reid
Leader of Council and Chair of East Ayrshire Community Planning Partnership

Promoting Lifelong Learning

Literacy and Numeracy

The percentage of pupils attending publicly funded schools attaining appropriate levels in reading, writing and maths has increased in 2009/10.

Attainment in Reading, Writing and Maths		
	2008/09	2009/10
Primary		
Reading	82%	84%
Writing	75%	77%
Maths	85%	86%
Secondary		
Reading	71%	76%
Writing	54%	55%
Maths	71%	72%

The number of literacy learners in the community has also increased in 2009/10. Learners have improved their quality of life and wellbeing through participating in projects, which targeted family learning, workplace learning, youth literacies, learners with English as a Second Language, learners with physical and learning difficulties, health literacies and previous offenders.

Literacy Learners	
2008/09	2009/10
1,095	1,569

School Attendance

Increasing school attendance and reducing exclusions is important in improving examination results and, importantly, the future of our young people. 2009/10 saw a reduction in exclusions in both primary and secondary schools. Our schools will continue to use a range of innovative strategies which are designed to tackle this problem.

Exclusions per 1,000 pupils		
	2008/09	2009/10
Primary	15.9	12.9
Secondary	94.7	85.1

More Choices More Chances (MCMC)

MCMC provides a programme of support, to young people aged 14-19 years who are not in education, employment or training, including support for chronic school truants; enhanced work-related experience; and support to prevent drop outs from tertiary education and improve confidence in young people. Achievements in 2009/10 include:

- approximately 90 young people assisted in respect of attendance issues, with a further 24 school non-attenders participating in a personal development programme;

- approximately 60 S4 pupils participated in Prince's Trust 'XL' programmes and a further 45 in Princes Trust Team projects;
- 150 pupils across 6 secondary schools participated in the Careers Scotland Active 8 project;
- 12 young people undertook a Youthbuild construction training programme, leading to 6 months employment; and
- 100 looked after and accommodated young people were targeted for support with their Scottish Qualifications Authority examinations.

% of Young People in More Choices More Chances Category	
2008	2009
11.7%	13.1%

Community Based Learning

The number of community based learning courses continues to increase in a range of venues, including libraries, learning centres and community centres. Examples include:

- 27 health courses delivered to 232 learners, including Heartstart, Cookwell, Healthy Cooking and Handling Stress;
- 11 culture courses delivered to 113 learners, including Gaelic, French and Spanish; and
- 17 parenting courses delivered to 101 learners.

European Computer Driving Licence Courses	
2008/09	2009/10
146	86

Although the total number of European Computer Driving Licence (ECDL) courses has decreased from 146 in 2008/09, the overall number of courses delivered by libraries in respect of basic computing, and internet and email courses has increased from 40 to 170 as people have moved on from ECDL.

Volunteering

The number of volunteers recruited has increased in 2009/10. Activity to support volunteers included:

- 5 events to recognise the achievements of volunteers, including young people;
- adult literacy training delivered to 97 volunteer tutors; and
- 5 capacity building training sessions delivered by the Volunteer Centre to organisations which involve volunteers.

Volunteer Recruitment	
2008/09	2009/10
512	571

Delivering Community Regeneration

Town Centre Regeneration

Town Centre Regeneration is a key priority for Partners in East Ayrshire. In particular, major regeneration projects are currently being progressed in both Kilmarnock and Cumnock.

Kilmarnock

- We have gained planning consents and been awarded a construction contract for public realm improvements works within Kilmarnock Town Centre with support from East Ayrshire Council, the Scottish Government Town Centre Regeneration Fund and Scottish Enterprise. The total contract value is £1.2m.
- A major scheme of repair and conservation to 75 John Finnie Street, Kilmarnock has been completed. The total cost of works was approximately £367k, attracting a Conservation Area Regeneration Scheme (CARS) grant of around £307k.
- A CARS grant of £568k was awarded in support of the repair and conservation of the historic building fabric of the former Bonded Warehouse, Strand Street, Kilmarnock and work is well underway.
- A small building repair grant of around £28,000 was awarded in respect of improvements to 93 John Finnie Street, Kilmarnock.

Cumnock

- £1.1 million was secured from the Scottish Government's Town Centre Regeneration Fund.
- A dedicated Town Centre Manager has been appointed to work with businesses and retailers in regenerating Cumnock.
- The conversion of the yard behind the Town Hall to a long stay car park has been progressed.
- The new Asda supermarket was opened, a sign that the commercial world is taking notice of the regeneration taking place in the area.

Skills Development and Employability

A range of employability initiatives has been developed and implemented, supported by Partner investment and European Structural Funds, which will be delivered until June 2011.

A total of 3,046 individuals have been supported to date with 561 individuals supported into work. The following individuals in priority groups have gained employability skills to date: 2,366 economically active; 1,658 young people; and 1,388 from 0-15% most deprived datazones.

Tourism, Culture and Leisure

East Ayrshire continues to offer an extensive range of cultural and tourism attractions and activities. Over 2009/10, there has been a steady growth across our key attractions and in broader tourism of 4% and a continued growth in tourism revenue.

Tourism Revenue	
2008	2009
£60.57m	£62.9m

In 2009/10, its first year of operation, there were 42,147 visitors to the Burns Monument Centre seeking to trace their ancestors. In addition, attendance at East Ayrshire festivals increased.

Attendances at East Ayrshire Festivals	
Imprint Festival	1,247 in 2009/10 from 1,147 in 2008/09
Kilmarnock Edition Festival	4,018 in 2009/10 from 964 in 2008/09
Darvel Music Festival	3,000 in 2009/10 from 2,500 in 2008/09

Transport

A half-hourly rail service was implemented between Kilmarnock and Glasgow in December 2009. This will open up business, employment and education opportunities in Kilmarnock and across south west Scotland, which is particularly important during a time of economic recession. Local communities along the route, particularly those in Dunlop, Kilmaurs and Stewarton, will benefit greatly from the increased service.

Passenger numbers for Coalfield Community Transport continue to grow, with the initiative achieving a 5.5% increase from 2008/09.

Coalfield Community Transport	
2008/09	2009/10
34,926 passengers	36,847 passengers

Waste Management

In 2009/10, 43% of the waste in East Ayrshire was recycled or composted, an increase on the 2008/09 figure of 42%. As a consequence, the tonnage of waste entering landfill has reduced.

Tonnage of biodegradable waste entering landfill	
2008/09	2009/10
26,042 tonnes	25,602 tonnes

Improving Community Safety

Violent Crime

There has been a reduction in violent crime from 26 crimes of violence per 10,000 at the baseline in 2006/07 to 21 in 2009/10. In addition, antisocial behaviour and vandalism have reduced and detections for the carrying of knives have increased. This can be attributed to a significant increase in the number of action plans and stop/searches carried out by Strathclyde Police.

Stop / Searches	
2008/09	2009/10
14,240	21,241

Anti Social Behaviour

There has been an increase in the rate of detections for antisocial behaviour, rising from 231 to 266 per 10,000 between 2006/07 and 2009/10. Proactive activity by Strathclyde Police and East Ayrshire Council to combat antisocial behaviour in 2009/10 has included the issue of Adult Warning Letters (50), Acceptable Behaviour Contracts (57), Unacceptable Behaviour Notices (31), Parent Alert Letters (38) and Antisocial Behaviour Orders (15).

Diversions Activity

Diversions activity for young people through initiatives such as New Sporting Futures continues to be highly effective. 21,327 attendances by young people were recorded at a range of sports-related activities, including Night Leagues, StreetSport Express and Multi-use Games Areas, against an annual target of 9,000. This was a significant increase from 2008/09.

Diversions Activity	
2008/09	2009/10
19,684	21,327

Victim Support

In March 2009, procedures were implemented to ensure that all victims and witnesses of crime are informed that, as a matter of course, they will be referred to the Victim Support Service unless they wish to opt out. As a consequence, there has been almost three times the number of victims offered a service by Victim Support as compared with 2008/09.

Victims offered a service by Victim Support	
2008/09	2009/10
2,107	5,605

Alcohol and Drugs

The multi-agency East Ayrshire Alcohol and Drug Partnership was established in 2009 to ensure better strategic planning arrangements in relation to alcohol and drugs. Examples of the activity which has been progressed include:

- the appointment of an Alcohol Education Co-ordinator to support the 9 secondary schools to deliver a standardised course in substance misuse;
- 'Neigh Bother' - a successful pilot initiative working with horses to divert young people from drinking alcohol and general antisocial behaviour;
- attendance of 1,215 young people and 154 teachers at the 'Choices for Life' event; and
- the implementation of 101 test purchases with 9 positive results to combat the sale of alcohol to under age people.

Fire Safety

Initiatives to educate young people on the dangers of deliberate fire raising and malicious calls included 'Fire Reach' with 260 pupils attending from all 9 secondary schools; and the 'Young Fire Setters Programme' established to challenge behaviour and attitudes towards fire setting and raise awareness of its impact on families and communities.

Strathclyde Fire and Rescue's main focus for Home Fire Safety Visits is now on those people most at risk. Activity in 2009/10 included:

- 368 Home Fire Safety Visits;
- 3 sessions delivered to Sheltered Housing Wardens; and
- 3 sessions delivered to carers.

It is anticipated that these approaches will have a positive impact on fire safety across East Ayrshire.

Fire related injuries and incidents		
	2008/09	2009/10
Injuries	15	16
Incidents	1,232	1,172

Child Protection

The HMle Joint Inspection of Services to Protect Children and Young People in East Ayrshire took place in October/November 2009. The Inspection concluded that arrangements for helping to keep children safe were "very good".

Child Protection Re-registrations	
2008/09	2009/10
17	8

Domestic Abuse

A new initiative to purchase and install domestic abuse alarms was introduced in August 2009. 67 referrals have been made by Women's Aid and Strathclyde Police. Forty alarms have been fitted, allowing women to remain in their homes with less disruption to their lives and those of their children.

Improving Health and Wellbeing

Support and Care for Older People

We aim to support older people to remain in their own homes for as long as it is safe and practical to do so through the provision of services such as homecare. The percentage of people over 65 years receiving free personal care at home increased slightly in 2009/10.

People aged 65+ receiving free personal care at home	
2008/09	2009/10
6.95%	7.4%

Coronary Heart Disease

There has been a reduction in deaths from coronary heart disease in individuals under 75 years across East Ayrshire, as reflected in the most up to date figures of 81.6 per 100,000 in 2007 and 76.3 per 100,000 in 2008.

Recognising that the rate is higher for the most vulnerable individuals and communities (120.6 per 100,000 population, 2006-08), a wide range of innovative and targeted health improvement activity is delivered through the Community Health Partnership, including, in 2009/10, 1,109 referrals received from health professionals to the CHIP (Community Health Improvement Partnership) Lifestyle Referral Programme; 2,953 'Keepwell' Checks delivered which represents over 20% of the target population; and over 150 people attending 'Cookwell' healthy eating programmes.

Dental Health

We continue to make good progress in improving the oral health of our children and young people with the roll out of the Community Pharmacy and Childsmile programmes to some of our most disadvantaged areas, including Shortlees in Kilmarnock, Auchinleck and Cumnock. Levels of dental registration in the 3-5 age group have increased.

Dental Registrations in 3-5 Age Group	
2007	2009
68%	74.6%

Community Health Improvement

Over the last year, a wide range of interventions and activities were provided within communities and workplaces, including 4,446 attendances at 'CHIP Van' community visits and events; 364 attendances recorded as part of the HealthWorks workplace based intervention; new health walks established in Dunlop, Darvel, Kilmaurs, Stewarton and at Ailsa and Crosshouse Hospitals; and 5,244 attendances recorded at walking programmes.

Physical Activity

The Recreation Partnership Service continues to deliver consistent, practical and fun health awareness activities in schools and communities throughout East Ayrshire, ensuring that children aged 5-12 years are encouraged to develop healthy lifestyles. Attendances recorded at a range of programmes, including school gym and classroom based sessions, kids clubs, summer activities and health fairs increased in 2009/10.

Attendances at Recreation Partnership Service	
2008/09	2009/10
17,752	19,419

Breastfeeding

Although we have not met our annual target for the proportion of new born children exclusively breast fed at 6-8 weeks, we have taken a range of remedial actions to facilitate future progress, including the appointment by NHS Ayrshire and Arran of a Breastfeeding Coordinator; a critical partnership review of services; and the development of remedial action plans.

New born children exclusively breastfed at 6-8 weeks	
2008	2009
18.1%	17.5%

Financial Inclusion

In recognition of the impact of poverty on health and wellbeing, there has been a focus on financial inclusion. Credit Unions provide access to savings and low cost loans and 2009/10 has seen an annual growth in membership of 49%.

Credit Union Membership	
2008/09	2009/10
1,484	2,210

Carers are particularly vulnerable to experiencing disadvantage and financial hardship as a result of caring. For this reason, every new carer registered with East Ayrshire Carers Centre receives a benefits check to ensure income maximisation. In 2009/10, formal benefits checks were undertaken for 450 carers, generating £350,000 in additional benefits.

Number of carers receiving benefits checks	
2008/09	2009/10
376	450

In addition, over £2.8 million in additional benefits were generated for older people by Partners working in a range of settings.

**EAST AYRSHIRE COMMUNITY PLANNING PARTNERSHIP
SINGLE OUTCOME AGREEMENT 2008-2011**

Summary of Performance at March 2010

Outcome	2006/07 baseline	Progress at March 2009	Progress at March 2010	Current Status
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National Outcome 1: We live in a Scotland that is the most attractive place for doing business in Europe

Growth in East Ayrshire's business base

Business start up rate per 1,000 adults (Increase – close the gap with Scotland)	2.5 East Ayrshire 2.8 Scotland (2005)	2.4 East Ayrshire 3.5 Scotland (2007)	2.5 East Ayrshire 3.8 Scotland (2008)	X
Net number of VAT registered companies (Increase – close the gap with Scotland)	2,600 East Ayrshire 136,905 Scotland (2006)	2,695 East Ayrshire 141,895 Scotland (2007)	No update available	O

Skills capacity of the local workforce increased

Percentage of economically active working age persons with no qualifications (Reduction – close the gap with Scotland)	13.2% East Ayrshire 9.6% Scotland (2006)	11.4% East Ayrshire 8.7% Scotland (2007)	16.6% East Ayrshire 12.5% Scotland (2008)	X
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Attractiveness, reliability and integration of the transport network enhanced

Proportion of passengers satisfied with public transport reliability (Increase)	86%: rail (2005)* 75%: bus (2005)* * Regional figures provided	88.7%: rail (2006)* 74.3% bus (2006)* * Regional figures provided	89%* of Scotrail users 'Satisfied' or 'Good' opinion of overall journey National Passenger Survey (Passenger Focus) (2008) 73%* of bus users agreed "Buses are on Time" Scottish Household Survey (2008) *Regional figures provided East Ayrshire figures not available at this time	✓ O
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National Outcome 2: We realise our full economic potential with more and better employment opportunities for our people

Our young people are properly prepared to enter the world of work

Proportion of school leavers in positive and sustained destinations (Increase – close the gap with Scotland)	85% East Ayrshire 86% Scotland	84.4% East Ayrshire 86.1% Scotland (2007/08)	84.7% East Ayrshire 85.7% Scotland (2008/09)	=
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Good quality job opportunities are available which are accessible to local people in East Ayrshire

Claimant count unemployment (Reduction – close the gap with Scotland)	3.9% East Ayrshire 2.6% Scotland (April 2007)	5.5% East Ayrshire 3.9% Scotland (March 2009)	6.1% East Ayrshire 4.5% Scotland (March 2010)	X
Employment rate (Increase – close the gap with Scotland)	71% East Ayrshire 76% Scotland	74.4% East Ayrshire 76.3% Scotland (Oct 2007 Sept 2008)	71.4% East Ayrshire 74.3% Scotland (March 2010)	✓

Key	Improving progress ✓	Maintaining progress =	Improvement required X	Data unavailable O
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(FSF) denotes linked local outcomes to the Fairer Scotland Fund

Outcome	2006/07 baseline	Progress at March 2009	Progress at March 2010	Current Status
National Outcome 3: We are better educated, more skilled and more successful, renowned for our research and innovation				
Access to learning opportunities to improve quality of life and well being increased				
Student retention rates in further education establishments (Increase) (continued)	Kilmarnock College Early Student Retention: FE/FT: 86% FE/PT: 94% HE/FT: 85% HE/PT: 94% (2005/06) Student Retention: FE/FT: 75% FE/PT: 93% HE/FT: 79% HE/PT: 97% (2005/06)	Kilmarnock College Early Student Retention: FE/FT: 85% FE/PT: 97% HE/FT: 89% HE/PT: 94% (2006/07) Student Retention: FE/FT: 73% FE/PT: 88% HE/FT: 81% HE/PT: 94% (2006/07)	Kilmarnock College Early Student Retention: FE/FT: 85% FE/PT: 91% HE/FT: 88% HE/PT: 93% (2008/09) Student Retention: FE/FT: 79% FE/PT: 92% HE/FT: 84% HE/PT: 97% (2008/09)	X X ✓ X ✓ X ✓ =
Total number of adult learners assisted with adult literacy (including English for speakers of other languages (ESOL) learners) and numeracy skills (Increase)	1,870	1,095* *Seeming reduction attributed to different method of calculation	1,569	✓ Data comparable between 2009 and 2010 only
Percentage of adult literacy learners (Essential Skills Project) achieving intermediary outcomes set in individual learning plans (Increase)	Zero	N/A (New indicator for 2009/10)	84%	✓

National Outcome 4: Our young people are successful learners, confident individuals, effective contributors and responsible citizens				
Educational and skills attainment in schools increased				
Proportion of educational establishments receiving positive inspection reports (Increase/Maintain) QI denotes Quality Indicator	QI 1.1: 100% QI 2.1: 92% Primary QI 2.1: 100% Secondary QI 5.3: 86%	QI 1.1: 100% QI 2.1: 100% Primary and Secondary QI 5.3: 100%	QI 1.1: 100% QI 2.1: 100% Primary QI 2.1: 100% Secondary QI 5.3: 100%	✓ ✓ ✓ ✓
Percentage of pupils attending publicly funded schools attaining appropriate levels in reading, writing and maths (as measured as part of 5-14 National Assessments and S4 exam results in English and maths) (Improve)	Primary: Reading: 79% Writing: 71% Maths: 83% Secondary: Reading: 67% Writing: 50% Maths: 69% SCQF3: English: 92% Maths: 91%	Primary: Reading: 82% Writing: 75% Maths: 85% Secondary: Reading: 71% Writing: 54% Maths: 71% SCQF3: English: 93% Maths: 94%	Primary: Reading: 84% Writing: 77% Maths: 86% Secondary: Reading: 76% Writing: 55% Maths: 72% SCQF3: English: 92% Maths: 90%	✓ ✓ ✓ ✓ ✓ ✓ = X

Outcome	2006/07 baseline	Progress at March 2009	Progress at March 2010	Current Status
National Outcome 4: Our young people are successful learners, confident individuals, effective contributors and responsible citizens				
Educational and skills attainment in schools increased				
Cumulative attainment of National Qualifications by all pupils in publicly funded secondary schools for S4 (Increase)	SCQF 3: (English & Maths) 89%; (5+ awards): 89% SCQF 4 (5+ awards): 73% SCQF 5 (5+ awards): 28%	SCQF 3: (English & Maths) 92%; (5+ awards): 90% SCQF 4 (5+ awards): 74% SCQF 5 (5+ awards): 31%	SCQF 3: (English & Maths) 88% (5+ awards): 89% SCQF 4 (5+ awards): 70% SCQF 5 (5+ awards): 28%	X = X =
Cumulative attainment of National Qualifications by all pupils in publicly funded secondary schools for S5 and S6 (Increase)	SCQF 6: (1+ awards): S5: 36%; S6: 37% (3+ awards): S5: 19%; S6: 25% (5+ awards): S5: 8%; S6: 16%	SCQF 6: (1+ awards): S5: 34%; S6: 39% (3+ awards): S5: 19%; S6: 26% (5+ awards): S5: 8%; S6: 17%	SCQF 6: (1+ awards): S5: 41% S6: 43% (3+ awards): S5: 22% S6: 28% (5+ awards): S5: 9% S6: 19%	✓ ✓ ✓ ✓ ✓ ✓
Number of young people in the 'More Choices, More Chances' (MC/MC) category (Reduction)	880 (13.9%) (November 2005)	760 (11.7%) (2008)	840 (13.1%) (2009)	✓
Educational wider achievements (non-academic achievements) and skills for work/ vocational programmes increased as defined by the four capacities of the Curriculum for Excellence (CfE)				
Full range of wider achievement recorded for all pupils aged 3-18 years (100% of establishments record pupil success in achievement by 2011)	Accreditation of Achievement policy currently being developed	Accreditation of Achievement policy still being developed – anticipated January 2010	Accreditation of Achievement policy to be developed. It is anticipated that national advice will be released in December 2010, which will assure that local developments are fully aligned	X
Range of 'skills for work' and vocational programmes for all pupil ability levels aged 14-18 years (Increase – minimum of 20% of the 14-18 year cohort take part in certificated skills for work and vocational programmes by 2011)	724 pupils attending college representing 14% of the S3 to S6 cohort	735 pupils attending college representing 15% of the S3 to S6 cohort	1,032 pupils attending college representing 22% of the S3 to S6 cohort	✓
Opportunities for all learners aged 3-18 years to develop skills in 'enterprise' and 'creativity' formalised in inter-disciplinary curriculum programmes (100% of pupils aged 3-18 years have an entitlement to curriculum programmes, which have a focus on creativity and enterprise for at least 5 days per session)	Baseline data not available – a method for capturing this data to be developed	Methodology being progressed	Determined to Succeed programme now offering skills, creativity and enterprise programmes to 100% of pupils	✓
Pupil absence and exclusion rates (In line with comparator authorities)	Absence Rates: 6.9% (second highest in comparator group) Exclusion Rates: 69 per 1,000 pupils (second lowest in comparator group)	Absence Rates: 7% (third highest in comparator group) Exclusion Rates: 52 per 1,000 pupils (second lowest in comparator group)	Absence Rates: 7.1% Exclusion Rates: 46 per 1,000 pupils	= ✓

Outcome	2006/07 baseline	Progress at March 2009	Progress at March 2010	Current Status
National Outcome 4: Our young people are successful learners, confident individuals, effective contributors and responsible citizens				
Participation by young people in community based learning and active citizenship increased (FSF)				
Number of young people actively participating in active citizenship activities (young people actively participating in Youth Forums (Increase))	66	203	511	✓
Number of young people participating in flexible community based learning opportunities (Increase)	265	380	367	✓

National Outcome 5: Our children have the best start in life and are ready to succeed				
Development of early education and childcare services to support children and families promoted (FSF)				
Percentage early education and childcare services managers with qualifications at degree level (Increase)	48% (2008)	New indicator for 2009/10	53%	✓
Integrated package of health, early education and care for vulnerable children aged 0-3 years (children's assessed needs are met) (Sustain day care places)	102 FTE places for children aged 0-3 years in local authority nursery and family centres	102 FTE places 209 children 0-3 years in local authority housing and family centres	102 FTE places 199 children 0-3 years in local authority housing and family centres	✓
	30 places with Day Carers	37 children aged 0-3 years 28 places with Day Carers	46 children aged 0-3 years 30 places with Day Carers	✓
Healthy lifestyles for children and young people promoted (FSF)				
Percentage of children ages 5 years (P1) with no sign of dental disease (Increase to 60% by 2010)	45.8% (2006)	61.3% (2008)	No update available	○
Levels of dental registration in the 3-5 age group (Increase by 6% on an annual basis)	68% (2007)	New indicator for 2009/10	74.6% (December 2009)	✓
Completion rates for child healthy weight intervention programme (Achieve 34 interventions by 2010)	0 children (new programme)	New indicator for 2009/10	43 children completed	✓
Estimated percentage of obese children in Primary 1 (New indicator)	8.7% (2007/08)	New indicator for 2009/10	7.7% (2008/09)	✓
Proportion of new-born children exclusively breastfed at 6-8 weeks (Sustain increase by 2% per year)	18.6%	18.1% (2008)	17.5% (2009) ISD provisional figure provided	X
Number of young people ages 13-15 drinking alcohol at least once per week (Reduction)	12%	New indicator for 2009/10	Local data not available beyond the baseline	○

Outcome	2006/07 baseline	Progress at March 2009	Progress at March 2010	Current Status
National Outcome 6: We live longer, healthier lives				
Health and wellbeing of the local population improved				
Expected years of life in good health – males/females (Increase) (See proxy indicator below)	65.1 years males 68.8 years females (1999-2003)	New indicator for 2009/10	Data will not be available until the 2011 Census	○ ○
Life expectancy at birth (Increase) (Proxy indicator)	76.4 years total population 74.5 years males 78.2 years females (2004-2006)	76.0 years total population 74.0 years males 77.9 years females (2005-2007)	76.6 years total population 74.6 years males 78.5 years females (2006-2008)	✓ ✓ ✓
Coronary heart disease mortality rate per 100,000 population, under 75 years (Reduction)	92.4 (2005)	81.6 (2007)	76.3 (2008)	✓
Number of episodes of respiratory disease (primary diagnosis on discharge) (Reduction)	2,573	Revised indicator for 2009/10	2,660 (2008/09) ISD provisional figure provided	X
Percentage of adults smoking (Reduction in adults smoking to 23.7% by 2010)	35% (December 2005)	36% (December 2008)	14% (June 2010) East Ayrshire Residents' Panel Survey	✓
Women recorded as a "current smoker" at antenatal booking appointment, expressed as number (3 year total) and percentage of all women attending booking appointments (Reduction)	27.2%	New indicator for 2009/10	25.8% (2008/09)	✓
Number of alcohol related and attributable hospital patients per 100,000 population per year (3 year average directly age-sex standardised rate (Reduction)	1,106.3	New indicator for 2009/10	No update available until December 2010	○
General acute inpatient and day case discharges with an alcohol related diagnosis in any position per 100,00 population (Reduction) (Proxy indicator)	990	Proxy indicator for 2009/10	944 (2008/09) ISD provisional figure provided	✓
Number of screenings using the appropriate screening tool and alcohol brief interventions (Increase)	Zero (new programme)	New indicator for 2009/10	673 (Cumulative total to February 2010)	✓
Number of drug related hospital patients per 100,000 population per year (3 year average directly age-sex standardised rate (Reduction)	153.3 (2004-2006)	New indicator for 2009/10	No update available until December 2010	○
General acute inpatient and day case discharges with a diagnosis of drug misuse in any position per 100,000 population standardised rate (Reduction) (Proxy indicator)	206 (2006/07)	Proxy indicator for 2009/10	212 (2008/09) ISD provisional figure provided	X
Rates of hospital admissions of patients with primary diagnosis of Chronic Obstructive Pulmonary Disease, Asthma, Diabetes or Coronary Heart Disease (from 2006/07 to 2010/11) (Reduction)	594 admissions	New indicator for 2009/10	No data available beyond the baseline position	○
Rates for suicides per 100,000 population (Reduction)	11.2 (2002-2006)	New indicator for 2009/10	No update available until December 2010	○

Outcome	2006/07 baseline	Progress at March 2009	Progress at March 2010	Current Status
National Outcome 6: We live longer, healthier lives				
Health and wellbeing of the local population improved				
Deaths caused by intentional self harm and events of undetermined intent per 100,000 population standardised rate (Reduction) (Proxy indicator)	18.9 (2000-2004)	Proxy indicator for 2009/10	13.3 (2005-2009)	✓
Number of re-admissions (for mental health problems) for those who have had a hospital admission of over 7 days (Reduction)	104 (2005)	Baseline for East Ayrshire reset at 105 re-admissions	76 (2008/09)	✓
Rate increase of anti-depressant prescribing (Defined Daily Doses per patient) (Reduction)	34.45 (December 2006)	39.21 (March 2009)	40.54 (March 2010)	X
Number of unintentional injuries in the home for those aged 65+ and those under 15 years undetermined intent per 100,000 population (Incremental reduction)	2,551.4 aged 65+ years 1,336.1 under 15 years (2004-06)	New indicator for 2009/10	No update available until December 2010	O O
Number of emergency inpatient bed days for people aged 65 and over per 1,000 population (Reduction)	3,572.3 (2005)	New indicator for 2009/10	3,260.17 (2008/09) ISD provisional figure provided	✓
Number of patients diagnosed with dementia (Increase)	660 (March 2007)	New indicator for 2009/10	766 (2008/09)	✓
National Outcome 7: We have tackled the significant inequalities in Scottish society				
Everyone within our communities can access the full range of services which help to combat poverty (FSF)				
Number of people claiming Income Support per 1,000 population (Reduction)	60 (August 2006)	57 (November 2008)	42 (November 2009)	✓
Percentage of children living in workless households (Reduction)	19.1%	New indicator for 2009/10	13.2% (2008)	✓
Number of carers receiving benefits checks (Maintain)	390	376	450	✓
Financial Inclusion within disadvantaged communities				
Total number of Credit Union members (Increase by 15% on an annual basis)	909 (October 2006)	1,484 (63% annual increase)	2,210 (49% annual increase)	✓
Proportion of households with savings and investments (Increase)	48% (2005/06)	Data update not available	42% (2007/08)	X
Total household income with less than £15,500 before tax and deductions (Increase)	38% less than £15,499 (December 2005)	26% less than £15,599 (December 2008)	27% less than £15,599 (June 2010) East Ayrshire Residents' Panel Survey	✓
Percentage of tenants with severe rent arrears (Reduction)	1.3%	Comparable data not available	1.1%	✓
Everyone within our communities, including people with disabilities and ethnic minorities, has opportunities and chances (FSF)				
Number of data zones in the worst 0-15% (SIMD) deprived (Reduction)	28 (SIMD 2006)	Data update not available until October 2009	27 (SIMD 2009 Version 2 24 August 2010)	✓

Outcome	2006/07 baseline	Progress at March 2009	Progress at March 2010	Current Status
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National Outcome 7: We have tackled the significant inequalities in Scottish society

Health inequalities in the most disadvantaged neighbourhoods/groups reduced

Coronary heart disease mortality rate per 100,000 population, under 75 years, in the most deprived communities (Reduction)	132.8 (2002-2004)	118.9 (2005-2007)	120.6 (2006-2008)	✓
Percentage of adults aged 16+ in the most deprived areas smoking (Reduction)	43% (December 2005)	43% (December 2008)	Data update not available at this time	○
Number of inequalities targeted cardiovascular health checks during 2009/10 (Increase)	Zero (March 2007)	New indicator for 2009/10	1,846 (cumulative total to March 2010)	✓
Teenage pregnancy rates in 15-19 year olds in the most deprived areas per 1,000 target population (Reduction)	64.7 East Ayrshire wide (Range=17.2-99.4 across communities) (2005)	60.5 East Ayrshire wide (2007)	61.6 East Ayrshire wide 100.5 in 0-15% most deprived data zones (2008)	X

National Outcome 8: We have improved the life chances for children, young people and families at risk

Child protection and the safety of vulnerable adults promoted

Number of child protection re-registrations in year (Reduction by 2% per year)	17	17	8	✓
Rates of domestic abuse incidents reported to the police per 10,000 population (Increase)	85 (5 year average 2003-2008)	Revised baseline provided in updated SOA	106	✓

Educational achievement of children and young people at risk increased (FSF)

Percentage of looked after children who attain standard grades in English and Maths (Increase)	15%	17.6%	31%	✓
Proportion of looked after children attaining at least one Foundation award in any subject (Increase)	39.5%	New indicator for 2009/10	57.1%	✓
Attendance and levels of inclusion (Improve)	Primary: Attendance: 95% Exclusions: 16 per 1,000 pupils Secondary: Attendance: 91% Exclusions: 133 per 1,000 pupils	Primary: Attendance: 95% Exclusions: 15.9 per 1,000 pupils Secondary: Attendance: 91% Exclusions: 94.7 per 1,000 pupils	Primary: Attendance: 95% Exclusions: 12.9 per 1,000 pupils Secondary: Attendance: 91% Exclusions: 85.1 per 1,000 pupils	= ✓ = ✓
Proportion of young people not in education/employment/training (Reduction)	13%	New indicator for 2009/10	13.5%	=

Homelessness reduced

Total number of homeless presentations (Reduction)	1,186	971	827	✓
Percentage of repeat homelessness within one year (Reduction)	11.6%	8.2%	8.7%	✓

Outcome	2006/07 baseline	Progress at March 2009	Progress at March 2010	Current Status
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National Outcome 9: We live our lives safe from crime, disorder and danger

Crime and anti-social behaviour reduced (FSF)

Crimes of Violence per 10,000 population (Reduction)	26 (5 year average 2003-2008)	New indicator for 2009/10	21	✓
Crimes of Vandalism per 10,000 population (Reduction)	227 (5 year average 2003-2008)	New indicator for 2009/10	190	✓
Possession of Offensive Weapons per 10,000 population (Increase)	11 (5 year average 2003-2008)	New indicator for 2009/10	6	X
Carrying of knives per 10,000 population (Increase)	6 (5 year average 2003-2008)	New indicator for 2009/10	7	✓
Drug Crime detections per 10,000 population (Increase)	20 detections for drug supply 59 detections for possession and other drug crimes, including importation and production (5 year average 2003-2008)	New indicator for 2009/10	18 detections for drug supply 52 detections for possession and other drug crimes, including importation and production	X X
Anti-social behaviour (including Breach of the Peace, Urinating and Consuming Alcohol in a public place) detections per 10,000 population (Increase)	231 (5 year average 2003-2008)	New indicator for 2009/10	266	✓
Reconviction rates (Reduction of 2% by 2011)	47% (Ayrshire figure provided)	New indicator for 2009/10	48% Ayrshire figure provided	X
Number of persistent young offenders (Reduction from baseline)	45	27	27	✓
Percentage of adults who feel threatened by crime in their neighbourhood a great deal or a fair amount	18% (December 2005)	18% (December 2008)	Data update not available at this time	O

Community safety in neighbourhoods and homes improved

Number of fire related injuries and incidents (Reduction from baseline)	Injuries: 35 Incidents: 1,468	Injuries: 15 57% reduction Incidents: 1,232 16% reduction	Injuries: 16 54% reduction Incidents: 1,172 20% reduction	✓
Number of people killed and seriously injured in road accidents (Reduction from baseline)	140 (1994-98 average remains the Scottish Government baseline)	66 (53% reduction) (2008)	47 66% reduction (2009)	✓

National Outcome 10: We live in well-designed, sustainable places where we are able to access the amenities and services we need

Transport solutions improve, particularly in the rural areas, ensuring that good quality affordable choices are available

Proportion of residents satisfied with public transport (Increase)	74% (December 2005)	69% (December 2008)	60% (June 2010) East Ayrshire Residents' Panel Survey	X
Access to services – local share in 0-15% most deprived data zones (SIMD) (Reduction)	14.9% (2006)	SIMD 2009 Available in October 2009	12.3% (2009)	✓
Percentage of the road network considered for maintenance treatment (Reduction)	43.5% (2007/08)	40.5%	40.1%	✓

Outcome	2006/07 baseline	Progress at March 2009	Progress at March 2010	Current Status																																																
National Outcome 10: We live in well-designed, sustainable places where we are able to access the amenities and services we need																																																				
Number of buildings which are suitable and accessible for people with a disability increased																																																				
Number of council buildings where the Council delivers services to the public and % of these with full public area suitability for, and accessible to, people with a disability (Increase)	45.9%	64.2%	66%	✓																																																
Attractiveness of communities improved																																																				
Total number of Council houses meeting the Scottish Housing Quality Standard (Increase)	New indicator for 2008/09 Baseline to be set at April 2009	7,205 properties (55.1%)	7,585 properties 58.4%	✓																																																
Percentage of adults who rate their town or village as a good place to live (Reduction in fairly poor and very poor ratings)	<table border="1"> <thead> <tr> <th>VG</th> <th>G</th> <th>FP</th> <th>VP</th> </tr> </thead> <tbody> <tr> <td>32%</td> <td>51%</td> <td>5%</td> <td>4%</td> </tr> <tr> <td colspan="4">NB – 8% Neither/Nor</td> </tr> <tr> <td colspan="4">(December 2005)</td> </tr> </tbody> </table>	VG	G	FP	VP	32%	51%	5%	4%	NB – 8% Neither/Nor				(December 2005)				<table border="1"> <thead> <tr> <th>VG</th> <th>G</th> <th>FP</th> <th>VP</th> </tr> </thead> <tbody> <tr> <td>26%</td> <td>46%</td> <td>7%</td> <td>6%</td> </tr> <tr> <td colspan="4">NB – 15% Neither/Nor</td> </tr> <tr> <td colspan="4">(December 2008)</td> </tr> </tbody> </table>	VG	G	FP	VP	26%	46%	7%	6%	NB – 15% Neither/Nor				(December 2008)				<table border="1"> <thead> <tr> <th>VG</th> <th>G</th> <th>FP</th> <th>VP</th> </tr> </thead> <tbody> <tr> <td>14%</td> <td>53%</td> <td>17%</td> <td>2%</td> </tr> <tr> <td colspan="4">NB – 14% Neither/Nor</td> </tr> <tr> <td colspan="4">June 2010 East Ayrshire Residents' Panel Survey</td> </tr> </tbody> </table>	VG	G	FP	VP	14%	53%	17%	2%	NB – 14% Neither/Nor				June 2010 East Ayrshire Residents' Panel Survey				X
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National Outcome 11: We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others																																																				
Participation by people of all ages in community activity increased (FSF)																																																				
Proportion of residents involved in community activity in the last 12 months (Increase)	13% (December 2005)	11% (December 2008)	37% (June 2010) East Ayrshire Residents' Panel Survey	✓																																																
Carers and young carers supported (FSF)																																																				
Number of carers receiving ongoing support (Increase)	4,500	5,708	6,039	✓																																																
Proportion of people needing care or support who are able to sustain an independent quality of life as part of the community increased, through effective joint working																																																				
Number of patients waiting more than 6 weeks for discharge to appropriate setting (Zero patients waiting)	5	0	0	✓																																																
Percentage of people aged 65+ with intensive needs receiving care at home (Maintain levels at 35%)	40.7%	41.03%	33%	X																																																
Percentage of people aged 65+ receiving free personal care at home (Maintain levels at 7%)	6.2%	6.95%	7.4%	✓																																																
National Outcome 12: We value and enjoy our built and natural environment and protective and enhance it for future generations																																																				
The natural and built environment through sustainable development improved																																																				
Percentage of hectares (ha) of vacant and derelict urban land (Reduction)	7.2% ha (2006)	Indicator revised to reflect the percentage of derelict and vacant urban land in the updated SOA	8.09%	X																																																
Total of new woodland created each year in hectares (ha) (Increase by 310 ha per year)	715 ha	New indicator for 2009/10	424 ha	✓																																																

Outcome	2006/07 baseline	Progress at March 2009	Progress at March 2010	Current Status
National Outcome 12: We value and enjoy our built and natural environment and protective and enhance it for future generations				
Number of empty and run down properties, through regeneration of town centres and villages reduced (FSF)				
Number of vacant and derelict town centre buildings (Reduction to 160 by 2011)	210 (November 2006)	152 (July 2009)	Data update not available at this time	○
Littering, graffiti and vandalism reduced (FSF)				
Cleanliness of local authority streets and other relevant land – index recorded by the Local Environmental Audit and Management System (LEAMS) (Improve to 72 by 2011)	70	74	73	✓
National Outcome 13: We take pride in a strong, fair and inclusive national identity				
Economic, tourism, culture and leisure, housing and rural diversification opportunities promoted				
Growth in tourism revenue (Increase)	£55.75m (2006)	£60.57m 8.6% increase from baseline (2008)	£62.9m 13% increase from baseline (2009)	✓
Access to opportunities outside the local area improved				
Proportion of residents finding public transport as very or fairly convenient (Improve)	91% (2005/06) East Ayrshire figure provided	82% (2007) Ayrshire figure provided	Data update not available at this time	○
	84% rail (2005)	84.5% rail (2006)	89% of Scotrail users "Satisfied" or "Good" opinion of overall journey National Passenger Survey (Passenger Focus) (2008)	✓
	76% bus (2005) Regional figures provided	75% bus (2006) Regional figures provided	73% of bus users agreed "Buses are on Time" Scottish Household Survey (2008) Regional figures provided	○
		75.4% rail (2006) 84% bus (2006) East Ayrshire figures	East Ayrshire figures not available at this time	
Citizenship Ceremonies provided for those wishing to become British citizens				
Percentage of customers satisfied with the ceremony process (Maintain standard)	100% (2007/08)	New indicator for 2009/10	100%	✓
Number of children in Primary 1 entering Gaelic Medium Education increased				
Number of children in Primary 1 accessing Gaelic Medium Education (Increase by 2% by 2011)	24	New indicator for 2009/10	42	✓

Outcome	2006/07 baseline	Progress at March 2009	Progress at March 2010	Current Status
National Outcome 14: We reduce the local and global environmental impact of our consumption and production				
Amount of waste recycled and re-used increased				
Proportion of municipal waste recycled (Increase to 43% by 2010 and 45% by 2011)	36.6%	42.1%	43%	✓
Tonnage of biodegradable municipal waste land filled (Reduction)	29,920 tonnes (2006)	26,042 tonnes	25,602 tonnes	✓
Percentage of educational establishments involved in waste minimisation through the Eco-School Scotland programme (Increase)	36% of educational establishments registered	New indicator for 2009/10	98% of educational establishments registered	✓
Environmental effect of transport improved by developing a transport system that meets national, regional and local needs				
Percentage of journeys to work made by public or active transport (Increase)	29% (2003/04)	35% to work or education	Data update not available at this time	○
Energy performance of housing stock increased (measured by the Reduced Standard Assessment Procedure)				
Percentage of housing stock that meets the Reduced Standard Assessment Procedure (Increase to 72% by 2011)	70.6% (January 2009)	New indicator for 2009/10	89.2% (March 2010)	✓

National Outcome 15: Our public services are high quality, continually improving, efficient and responsive to local people's needs				
Resources and services delivered maximised through shared premises				
Total number of co-location facilities established (Increase)	4	5 completed 1 onsite	5 completed 1 nearing completion	=
Total number of co-location facilities for the community (Scoping study to be progressed by 2011)	Zero	Community facilities provided in North West Kilmarnock and Stewarton Area Centres	Community facilities provided in North West Kilmarnock and Stewarton Area Centres	=

National Outcome	Number of relevant indicators (all elements)	Improving progress ✓	Maintaining progress =	Improvement required X	Data unavailable O
1. We live in a Scotland that is the most attractive place for doing business in Europe.	5 (5)	1 (3)	0 (0)	2 (2)	2 (0)
2. We realise our full economic potential with more and better employment opportunities for our people.	6 (6)	3 (3)	1 (0)	2 (3)	0 (0)
3. We are better educated, more skilled and more successful, renowned for our research and innovation.	25 (24)	18 (13)	1 (2)	4 (8)	2 (1)
4. Our young people are successful learners, confident individuals, effective contributors and responsible citizens.	30 (31)	22 (25)	4 (3)	4 (1)	0 (2)
5. Our children have the best start in life and are ready to succeed. (Includes new indicator.)	9 (6)	6 (5)	0 (0)	1 (0)	2 (1)
6. We live longer, healthier lives.(Includes proxy indicators)	23 (12)	12 (4)	0 (0)	3 (6)	8 (2)
7. We have tackled the significant inequalities in Scottish society.	12 (14)	9 (6)	0 (1)	2 (3)	1 (4)
8. We have improved the life chances for children, young people and families at risk.	11 (9)	8 (5)	3 (2)	0 (2)	0 (0)
9. We live our lives safe from crime, disorder and danger.	13 (6)	8 (5)	0 (1)	4 (0)	1 (0)
10. We live in well-designed, sustainable places where we are able to access the amenities and services we need.	6 (6)	4 (3)	0 (0)	2 (2)	0 (1)
11. We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.	5 (5)	4 (3)	0 (0)	1 (1)	0 (1)
12. We value and enjoy our built and natural environment and protect it and enhance it for future generations.	4 (4)	2 (3)	0 (0)	1 (1)	1 (0)
13. We take pride in a strong, fair and inclusive national identity.	6 (4)	4 (2)	0 (0)	0 (2)	2 (0)
14. We reduce the local and global environmental impact of our consumption and production.	5 (6)	4 (4)	0 (0)	0 (0)	1 (2)
15. Our public services are high quality, continually improving, efficient and responsive to local people's needs.	2 (2)	0 (2)	2 (0)	0 (0)	0 (0)
TOTAL	162 (140)	105 (86)	11 (9)	26 (31)	20 (14)
Percentage Total (2008/09 figures are presented in brackets)	100% (100%)	64.8% (61.5%)	6.8% (6.4%)	16.1% (22.1%)	12.3% (10.0%)