



SINGLE OUTCOME AGREEMENT IMPROVEMENT PLAN

BOARD MEETING: 26 NOVEMBER 2009

1. PURPOSE OF REPORT

- 1.1 To present to the Community Planning Partnership (CPP) Board for consideration the areas identified for improvement arising from the Single Outcome Agreement (SOA) Annual Performance Report 2008/09.

2. BACKGROUND

- 2.1 As the CPP Board will be aware, an important element of the Single Outcome Agreement approach is the annual reporting process, with the first reports on progress made in 2008/09 submitted to the Scottish Government by September 2009.
- 2.2 The Scottish Government has confirmed receipt of our first SOA Annual Performance Report, which was submitted on 30 September 2009 as planned.
- 2.3 Derek Feeley, our Scottish Government Lead Director, advised by email on 29 October 2009 that work is ongoing to analyse the SOA annual performance reports, which have been submitted to the Scottish Government. It is anticipated that an overview report will be available around the third week in November 2009 and more detailed feedback provided to CPPs shortly thereafter.

3. SOA ANNUAL PERFORMANCE REPORT 2008/09: IMPROVEMENT PLAN

- 3.1 The CPP Board will recall that a total of 140 indicators were included in the SOA Annual Performance Report 2008/09. Progress at March 2009 is summarised as follows:
- Improving progress (86 indicators - 61.5%)
 - Maintaining progress (9 indicators – 6.4%)
 - Improvement required (31 indicators - 22.1%)
 - Data unavailable (14 indicators - 10.0%).
- 3.2 Included in the Appendix to this report for consideration by the Board are identified areas for improvement under relevant National Outcomes, which require to be addressed and taken forward by partners, as appropriate, either solely or on a partnership basis.
- 3.3 Members will recall that at its last meeting the CPP Board agreed to focus on the Partnership improvement agenda in respect of the SOA at its meeting on 26 November 2009. In this regard, Partner agencies have been requested to consider the development and implementation of an SOA Improvement Plan within their respective organisations, prior to the CPP Board meeting on 26 November 2009.

- 3.4 From a Council perspective, work to agree areas for improvement within the SOA Annual Performance Report 2008/09 is being taken forward by East Ayrshire Council's Corporate Management Team. In this regard, lead departments have been remitted to identify appropriate actions and associated timescales to inform the Council's SOA Improvement Plan by the end of November 2009, which will facilitate progress in relation to relevant indicators over 2009/10 and contribute to the achievement of the local outcomes in the SOA.
- 3.5 From a Partnership perspective, it is proposed that appropriate actions and timescales are identified and agreed by members of the Board by the end of December 2009, which will facilitate the development of a consolidated SOA Improvement Plan.

4. RECOMMENDATIONS

- 4.1 The Community Planning Partnership Board is requested to:
- i) note the submission of the SOA Annual Performance Report 2008/09 to the Scottish Government on 30 September 2009 and that feedback is anticipated around November 2009;
 - ii) consider the areas for improvement within the SOA Annual Performance Report 2008/09, which require to be addressed and taken forward, either individually within their respective organisations, or jointly with other partners;
 - iii) in this regard and by the end of December 2009, agree to identify appropriate actions and associated timescales which will inform the development and implementation of a consolidated SOA Improvement Plan for the Partnership; and
 - iv) otherwise, note the content of the report.

Fiona Lees
Chief Executive
East Ayrshire Council
16 November 2009



**EAST AYRSHIRE COMMUNITY PLANNING PARTNERSHIP
SINGLE OUTCOME AGREEMENT:
IMPROVEMENT PLAN**

EAST AYRSHIRE COMMUNITY PLANNING PARTNERSHIP SINGLE OUTCOME AGREEMENT:

IMPROVEMENT PLAN

Indicator/Target	Baseline at 2006/07	Progress at March 2009	Lead Responsibility	Proposed Actions and Timescales
National Outcome 1: We live in a Scotland that is the most attractive place for doing business.				
Business start up rate: Increase – close the gap with Scotland	2.5 per 1,000 adults (East Ayrshire)	2.4 per 1,000 adults (East Ayrshire)		
	2.8 per 1,000 adults (Scotland)	3.5 per 1,000 adults (Scotland)		
	(2005)	(2007)		
National Outcome 2: We realise our full economic potential with more and better employment opportunities for our people.				
Proportion of school leavers in positive and sustained destinations: Increase – close the gap with Scotland	85% (East Ayrshire)	84.4% (East Ayrshire)		
	86% (Scotland)	86.1% (Scotland) (2007/08)		
Claimant count unemployment: Reduce – close the gap with Scotland	3.9% (East Ayrshire)	5.5% (East Ayrshire)		
	2.6% (Scotland) (April 2007)	3.9% (Scotland) (March 2009)		
Median weekly earnings for full time employees: Increase - maintain level with or above the national average	£439 EA workplace	£454 EA workplace		
	£428 Sco workplace (June 2006)	£460 Sco workplace (2008)		

Indicator/Target	Baseline at 2006/07	Progress at March 2009	Lead Responsibility	Proposed Actions and Timescales
National Outcome 3: We are better educated, more skilled and more successful, renowned for our research and innovation.				
Proportion of residents of working age with recognised qualifications: Increase	41% of adults with no qualifications	46% of adults with no qualifications		
Percentage of students completing courses in further education establishments: Increase	Ayr College FE:78% Kilmarnock College: FE: 80%	Ayr College FE: 78% Kilmarnock College: FE: 75%		
Student retention rates in further education establishments: Increase	Ayr College Early Student Retention: FE/FT: 93% HE/FT: 92% Kilmarnock College Early Student Retention : FE/FT 86% HE/PT: 94% Student Retention: FE/FT 75% FE/PT 93% HE/PT 97% (2005/06)	Ayr College Early Student Retention: FE/FT 91% HE/FT 89% Kilmarnock College Early Student Retention: FE/FT 85% HE/PT: 94% Student Retention: FE/FT 73% FE/PT 88% HE/PT 94% (2006/07)		

Indicator/Target	Baseline at 2006/07	Progress at March 2009	Lead Responsibility	Proposed Actions and Timescales
National Outcome 3: We are better educated, more skilled and more successful, renowned for our research and innovation.				
Number of adult learners assisted with adult literacy and numeracy skills ((including English for speakers of other languages [ESOL] learners) and numeracy skills): Increase	1,870 (adults and children)	1,095 adult learners supported in literacy learning, including family literacies and ESOL The seeming reduction is attributed to a change in how family learning is now calculated due to an increased focus on the parents involved.		
National Outcome 4: Our young people are successful learners, confident individuals, effective contributors and responsible citizens.				
Cumulative attainment of National Qualifications by all pupils in publicly funded secondary schools for S5 and S6: Increase	SCQF6: (1+ awards): S5: 36%; (3+ awards): S5: 19%; (5+ awards): S5: 8%	SCQF6: (1+ awards): S5: 34%; (3+ awards): S5: 19%; (5+ awards): S5: 8%		
Full range of wider achievements recorded for all pupils aged 3-18 years: 100% of establishments record pupil success in achievement	Baseline data not previously available; <i>Accreditation of Achievement</i> policy is currently being developed	Accreditation of Achievement Policy still being developed – anticipated January 2010		

Indicator/Target	Baseline at 2006/07	Progress at March 2009	Lead Responsibility	Proposed Actions and Timescales
National Outcome 4: Our young people are successful learners, confident individuals, effective contributors and responsible citizens.				
Opportunities for all learners aged 3-18 years to develop skills in 'enterprise' and 'creativity' formalised in inter-disciplinary curriculum programmes: 100% pupils aged 3-18 years have an entitlement	Baseline data not available – a method for capturing this data to be developed	Methodology being progressed		
National Outcome 6: We live longer, healthier lives.				
Life expectancy at birth: Increase	76.4 years – total population 74.5 years – males 78.2 years – females (2004-2006)	76.0 years – total population 74.0 years – males 77.9 years – females (2005-2007)		
Number of hospital admissions for respiratory disease: Reduce	2,573 episodes (primary diagnosis on discharge)	2,655 episodes (primary diagnosis on discharge)		
Percentage of adults smoking: Reduce	35% of adult respondents currently smoke (December 2005)	36% of adult respondents currently smoke (December 2005)		
Rate increase of anti depressant prescribing: Reduce	34.45 rate increase of anti depressant prescribing (December 2006)	39.21 rate increase of anti depressant prescribing (March 2009)		

In addition, further consideration of the Alcohol and Drugs agenda may be required, in particular, in respect of developing additional indicators in this regard.

Indicator/Target	Baseline at 2006/07	Progress at March 2009	Lead Responsibility	Proposed Actions and Timescales
National Outcome 7: We have tackled the significant inequalities in Scottish society.				
Proportion of children living in households dependent on out of work benefits and Child Tax Credits – ‘more than the family element’: Reduce	5,400 children dependent on out of work benefits	5,950 children dependent on out of work benefits		
Number of carers receiving benefits checks: Maintain	390 carers receiving benefits checks	376 carers receiving benefits checks		
Proportion of households with savings and investments: Increase	48% households with savings and investments (2005/06)	Results of the Scottish Household Survey 2007/08 published in August 2009 - Data update currently not available at East Ayrshire level		
Percentage of tenants in severe rent arrears: Reduce – aim to maintain top quartile performance level	0.7%	1.3% A different methodology has been used in 2008/09 for this calculation		
Number of data zones in the worst 0-15% deprived (Scottish Index of Multiple Deprivation) deprived: Reduce	28 data zones (SIMD 2006)	Data update anticipated in October 2009		
Percentage of adults aged 16+ in the most deprived areas smoking: Reduce	43% (December 2005)	43% (December 2008)		
Rate of women exclusively breastfeeding at 6-8 weeks in areas displaying the lowest rates: Increase	18.6% (2007)	18.1%		

Indicator/Target	Baseline at 2006/07	Progress at March 2009	Lead Responsibility	Proposed Actions and Timescales
National Outcome 8: We have improved the life chances of children, young people and families at risk.				
Number of child protection re-registrations: Reduce by 2% per year	17 child protection re-registrations	17 child protection re-registrations		
Attendance and levels of inclusion: Improve	Primary: Attendance: 95% Exclusions: 16 per 1,000 pupils (148 in total) Secondary: Attendance: 91%	Primary: Attendance: 95% Exclusions: 19 per 1,000 pupils (173 in total) Secondary: Attendance: 91%		
National Outcome 9: We live our lives safe from crime, disorder and danger.				
Percentage of adults who feel threatened by crime in their neighbourhood a great deal or a fair amount: Reduce	18% (December 2005)	18% (December 2008)		
National Outcome 10: We live in well designed, sustainable places where we are able to access the amenities and services we need.				
Proportion of residents satisfied with public transport: Increase	74% (December 2005)	69% (December 2008)		
Access to services (Scottish Index of Multiple Deprivation): Reduce	14.9% local share in 15% most deprived (2006)	Updated SIMD anticipated in October 2009		

Indicator/Target	Baseline at 2006/07	Progress at March 2009	Lead Responsibility	Proposed Actions and Timescales																																																
National Outcome 10: We live in well designed, sustainable places where we are able to access the amenities and services we need.																																																				
Percentage of adults who rate their town or village as a good place to live: Reduce percentage of fairly poor and very poor ratings	Rating of town/ village as a good place to live (2005) <table border="1" data-bbox="622 352 799 555"> <tr> <td>V</td> <td>G</td> <td>F</td> <td>V</td> </tr> <tr> <td>G</td> <td>P</td> <td>P</td> <td>P</td> </tr> <tr> <td>3</td> <td>5</td> <td>5</td> <td>4</td> </tr> <tr> <td>2</td> <td>1</td> <td>%</td> <td>%</td> </tr> <tr> <td>%</td> <td>%</td> <td></td> <td></td> </tr> <tr> <td colspan="4">NB -8% Neither/Nor</td> </tr> </table>	V	G	F	V	G	P	P	P	3	5	5	4	2	1	%	%	%	%			NB -8% Neither/Nor				Rating of town/ village as a good place to live (December 2008) <table border="1" data-bbox="853 352 1025 555"> <tr> <td>V</td> <td>G</td> <td>F</td> <td>V</td> </tr> <tr> <td>G</td> <td>P</td> <td>P</td> <td>P</td> </tr> <tr> <td>2</td> <td>4</td> <td>7</td> <td>6</td> </tr> <tr> <td>6</td> <td>6</td> <td>%</td> <td>%</td> </tr> <tr> <td>%</td> <td>%</td> <td></td> <td></td> </tr> <tr> <td colspan="4">NB -15% Neither/Nor</td> </tr> </table>	V	G	F	V	G	P	P	P	2	4	7	6	6	6	%	%	%	%			NB -15% Neither/Nor					
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National Outcome 11: We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.																																																				
Proportion of residents involved in community activity in the last 12 months: Increase	13% residents involved in community activity over the last 12 months (December 2005)	11% residents involved in community activity over the last 12 months (December 2008)																																																		
National Outcome 12: We value and enjoy our built and natural environment and protect it and enhance it for future generations.																																																				
Total amount of hectares (ha) of derelict and vacant urban land: Reduce	339 ha (2006)	349 ha (June 2009) Indicator revised to reflect the percentage of derelict and vacant urban land in the updated SOA																																																		

October 2009