



East Ayrshire CHP Forum
2.00 pm Wednesday 22 June 2011
Council Chambers, Council HQ, Kilmarnock

Present: Mr Alistair McKie, Chair
 Mrs Louise Benson, Allied Health Professionals
 Dr Iain Brown, Public Partnership Forum
 Mr Jim Crichton, Director of Primary Care and Mental Health Services
 Mr Stewart Donnelly, Area Partnership Forum
 Mrs Liz Moore, Director, Integrated Care + Emergency Services
 Mrs Mandy Yule, Director, Integrated Care + Partner Services

In Attendance: Mr Tommy Burns, Community Health & Wellbeing Coordinator
 Mr Eddie Fraser, Chair Locality Group Adult
 Mrs Jean Hendry, Healthcare Manager
 Mrs Shiona Johnston, CHP Facilitator
 Lieutenant Colonel Charlie Platt
 Mrs Yvonne Templeton, for Mrs Emmerson
 Ms Pauline Sharp (Minutes)

Introduction: Mr McKie introduced himself as the newly designated chair of the EA CHP Forum and said he looked forward to getting to know all members of the Forum over the coming months. He had been appointed as a Non Executive member of NHS Ayrshire & Arran on 1 April 2011. Mr McKie provided a brief summary of his background advising that although he had not been involved in health he had been a Police Superintendent and since retiring he has been employed as a Reporter for the Children's Panel.

Mr McKie introduced Lt Col Platt who was in attendance to provide a presentation on what "communities" can do to support ex service men not only in East Ayrshire but across the whole of Scotland. He also introduced Mrs Templeton who was there to represent Mrs Emmerson for the Carers Forum.

1. Apologies for absence

1.1 Mrs Ballantyne, Mrs Emmerson, Mrs Gilmour, Mrs Pentland, Mrs Pirie, Dr Richardson, Mrs Rollie and Mrs Wilson

2. Minutes of the meeting held on 20 April 2011

Action

2.1 The Committee approved the minutes of the meeting held on 20 April

For the approval of the EA CHP Forum

2011 as an accurate record of events.

3. Matters arising

- 3.1 Independent sector representative - Mrs Denise Pentland had joined the Forum, but unfortunately was unable to attend the current meeting. She looked forward to being able to participate at future meetings.
- 3.2 Area Dental Professional Committee representative - Mr Ian Willians had retired and, therefore, was standing down as the dental representative on the EA CHP Forum. The Forum wished to thank Mr Willians for his contribution since the formation of the CHP structure and looked forward to welcoming a new dental representative.
- 3.3 All matters arising were covered in the agenda.

4. Links to Local Authorities, Health & the Voluntary Sector for Ex Service Personnel

- 4.1 Lt Col Platt provided a presentation (please see appendix 1 attached) outlining the purpose of "Firm Base", a joint framework for providing support to ex service people including linkages and access to community services. He explained he was there to represent all three of the armed forces. The Scottish Government had in response to initiatives at Westminster asked bodies in Scotland to nominate Veteran Champions. In EA it was Provost Young and in NHS Ayrshire & Arran it was Professor Bob Masterton. Among the areas he highlighted were:
- Direct support and link in with communities to look after service personnel, their families and veterans. There has been an increase in dependent service men since the involvement in Iraq and Afghanistan.
 - The increasing Military demographics for Scotland with the two main sites in Ayrshire of HMS Gannet and RAF Prestwick.
 - Firm Base Delivery in Scotland - the direction and guidance from the top and the issues and concerns from ground level.
 - Examples of life stories of ex soldiers.
 - 5 key agenda areas "Wellbeing", "Veterans", "Housing", "Education" and "youth".
 - Key feature - Wellbeing of service personnel – structures already developed to accomplish this.
 - Need to improve links between the military health care system and NHS – currently they are not able to talk electronically eg Community Health Index (CHI) numbers.
- 4.2 Lt Col Platt advised he wished to have a good understanding of how support is prioritised and tracked. He was keen to be involved in establishing links to ensure there are robust systems in place for now and in the future. Mr McKie thanked Lt Col Platt for the presentation and assured him of the support of the Local Authority and NHS to make certain there were seamless systems of support in place.

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- 4.3 The discussion was opened out to the Forum. The main points raised included:
- Mrs Moore advised the referral system from the GP surgery is reliant on the GP knowing that the patients was a veteran and providing that information to ensure the referral is put through the system as quickly as possible.
 - The advantages of a summary report, agreed with the veteran, being passed from the military health service to the civil health service was highlighted. Lt Col Platt advised, on discharge, service personnel are required to agree to their information being passed over, otherwise it is lost.
 - Good working relationship with Hollybush House.
 - Advantage of the availability of healthcare professionals with a service background and working through trauma with other veterans.
 - Mr Crichton and Lt Col Platt to liaise and inform expanding support Mental Health Services can provide for ex servicemen.
 - Launch of one stop shop for ex servicemen in SA.
- 4.4 The Forum considered that there had been a very useful discussion with a lot of work identified allowing the whole agenda to move forward. Lt Col Platt to liaise with Mrs Johnston through Mr Burns.
- 5. Reshaping care/change fund progress**
- 5.1 Mr Fraser provided a brief summary of the two closely related papers. Reshaping Care for Older People was one of the major workstreams with Local Authority, NHS and the voluntary sector working together. Change Fund money had been allocated to support transfer of services to the community. Paper 2a had to be presented to all 3 CHP Committees across Ayrshire for their approval of the governance structure. It was proposed the funding be distributed to all three CHPs through the Integrated Care and Partner Services Directorate. Very clear processes for measuring local and national outcomes were outlined with there being much discussion at the OLG about the approach. The difficulty of measuring outcomes as opposed to inputs and outputs was highlighted with a lapse of several years required to assess the impact on people not being admitted to hospital.
- 5.2 The Forum were asked to note the framework to capture the main aspects of governance and keep an eye on national developments. The Forum discussed the papers and noted:
- The governance structures were basically key to moving on to the next stage.
 - They were also key to developing an operational plan.
 - Work ongoing including developing workstreams and appointing lead project managers to take these forward.
 - Personal outcomes for carers/service users and how to demonstrate services are meeting their perceived outcomes.
 - A further progress report would be brought to the next Forum

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meeting.

6. Health and homelessness – 1 year plan

6.1 Mrs Hendry advised this paper had gone to all three CHPs in Ayrshire and was proposing that a one year interim action plan be prepared for the period 2011/12, followed by a 4 year action. The multidisciplinary group Health and Homelessness Action Plan Implementation Group (HAHAPIG) hosted an event on 26 November 2010. This had been very successful and had involved good partnership working with homeless clients. Work was going on nationally to look at Health and Homeless and further guidance, once received, will influence future travel. The Single Homeless Addiction Pathway Evaluation (SHAPE) report and all relevant actions had been integrated into the Health & Homelessness Action Plan. There had been good feedback on the work being undertaken and there was also good coordination with local authority housing and public health.

6.2 The discussion was opened out to the Forum. Mr McKie asked for clarification on consultation with the police force, who can quite often be a homeless persons first point of contact. He was advised this would be through the Community Planning Partnership with one of their themes being led by the police. It was also noted that certain towns have a higher homeless populations with the homeless population being transient and often gravitating to areas of higher population. The number of ex servicemen who were homeless was also highlighted. The Forum noted the content of the report and action plan.

7. East Ayrshire Community Hospital (EACH) update

7.1 Mr Crichton provided a brief update on the contractual issues affecting the progress of the new developments at EACH. He advised Mr John Wright, Director of Knowledge Management was leading on these and liaising with BAM Public Private Partnership (PPP) to find a resolution. Mrs Yule, Mrs Moore and Mr Crichton were meeting to evaluate the sustainability of the current situation in order not to compromise quality of care in the future. The present situation was unsatisfactory for users and carers with the future dental service provision being unknown. Mrs Hendry advised the community public and staff were been kept informed through meetings and the PPF. The PPF would be meeting soon to discuss and Mr McKie advised he would be interested to attend and have an opportunity to look at facilities at EACH.

7.2 The Forum to be kept up to date with developments.

8. Alcohol and drugs – mapping spend

8.1 Mr Fraser had submitted this paper as Chair of the Alcohol and Drug Partnership (ADP) and advised it followed a discussion at the Community Planning Partnership (CPP) Board. In East Ayrshire there were particular problems with the misuse of alcohol and drugs with the resulting number of deaths being one of the highest in the United

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Kingdom. Across the partnership there is a real willingness to look at issues and at what can be done to address these. Following on from mapping work relating to the Integrated Resource Framework there was a request to establish what the direct spend of the Local Authority and NHS in relation to this misuse was. It had also been proposed to take this further and map the spend of all partners in relation to alcohol and drugs and the associated costs eg children looked after and accommodated. It is proposed this work will be undertaken over the next six months and that it follows on from the Audit Scotland national survey.

- 8.2 The Forum held a general discussion and acknowledged the vast amount of work to be accomplished in 6 months but considered it a very worthwhile piece of work. Mr Crichton considered that the direct spend would be fairly easy to establish but that the indirect spend was more complex. If this was recognised then a successful snap shot in time would be achieved. The work was to be outcome focused and help to establish how in partnership money could be spent more appropriately and in prevention. Lt Col Platt to provide Mrs Johnston with information on a youth addiction outreach initiative they were involved in with Strathclyde police.

CP

9. Carers forum update

- 9.1 Mrs Templeton provided a brief overview of activities within the Carers forum. At their meeting on 2 June 2011 a number of guest speakers attended to gather input on and discuss various issues affecting Carers in East Ayrshire. There had also been discussion on the Integrated Resource Framework, Carers being involved in training for new Social Services staff and the Oxfam Humankind Index. A sub group of the Forum have been working on updating the East Ayrshire Carers Strategy and a draft would be presented to the EA CHP Forum for comment hopefully in August. The support of carers related to ex servicemen was also discussed.

10. Community Federations Update

- 10.1 **Coalfield Communities Federation** – The item was deferred to the next Forum meeting.

- 10.2 **EA North Communities Federation** – The item was deferred to the next Forum meeting and the name of the replacement for Mr Pryce to be sought.

PS

11. Council of voluntary organisations (CVO) update

- 11.1 The item was deferred to the next Forum meeting.

12. Public partnership forum (PPF) update

- 12.1 Dr Brown advised there had been a note within the OLG adults and older people minutes regarding the possible provision of health services in the

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church hall. It was clarified this action had now been progressed through a helpful meeting between the New Farm Loch Community Council, Mrs Johnston, Mr Burns and PPF. Mrs Johnston advised a paper would be submitted to the next EA CHP Forum outlining developments.

SJ

13. EA CHP Committee – 6 June 2011 draft minutes

- 13.1 Mr McKie provided an overview of the minutes of the first EA CHP Committee meeting he had attended. On the item regarding the Audit Scotland review of CHPs he advised he had attended the NHS A&A Audit Committee where it was noted that consideration of this report would be through the CHP structures. The Audit Scotland report had noted the different CHP structures and provided opportunities to consider variances in practice across Scotland. A self assessment checklist has been provided by Scottish Government for CHPs which supports national benchmarking. There continues to be work ongoing over the summer by the Scottish Government looking at health and social integration.
- 13.2 A report had been provided on the situation regarding Southern Cross care homes in East Ayrshire. Mr Fraser provided an update advising reports had gone to the East Ayrshire Council that morning and that there had been previous concerns about the quality of care. Mr Fraser and the Chief Executive of East Ayrshire Council had met with Southern Cross representatives and actions have been put in place to improve services, with there being no immediate threat for East Ayrshire. Under the reshaping care action plan there had been agreement to form a virtual team to improve quality of care. Inspection reports have been identifying issues around pharmacy provision. The CHP structure would be kept updated with situation as events progressed.

14. Officer Locality Group for adults and older people – 18 May 2011 draft minutes

- 14.1 Mrs Johnston provided an overview of the minutes, which included:
- Paper on Greening the NHS estate, the purpose of which is to improve and maximise health and wellbeing for the community.
 - Enquiry from Mr Willie Coffey, MSP regarding delivery of health services within New Farm Loch. There has been progress made on the issues raised and discussed at the OLG.
 - Reshaping Care Paper which concentrated on the benchmarking agenda link to the performance metrics for change fund. There should be guidance coming from the Scottish Government over the next few weeks.
 - Alcohol and drugs mapping spend paper.

15. Any other business

- 15.1 Mr McKie advised he wanted to expand his understanding of the makeup of the Forum and requested all the Community Groups and

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Associations to consider if it would add value for him to visit their forums. **ALL**
All who considered this would be beneficial to contact Mr Burns to
arrange.

15.2 There was no further business.

16. Date, time and venue of next meeting

**Wednesday 31 August 2011 at 2.00 pm, Lister Street Seminar
Room, Crosshouse Hospital, Kilmarnock**

Chair Date

DRAFT