



**EAST AYRSHIRE CHILD PROTECTION COMMITTEE: 08 MARCH 2011**

**PERFORMANCE & QUALITY SUBGROUP REPORT**

**1. PURPOSE**

- 1.1. To advise the East Ayrshire Child Protection Committee (EACPC) of the work of the Performance & Quality Subgroup.

**2. PROGRESS OF PERFORMANCE & QUALITY SUB GROUP**

- 2.1 The sub group has met on one occasion since the last meeting of EACPC. The monitoring and reporting framework for the Performance and Quality sub group is detailed in Appendix One

**2.2 Self-evaluation**

The file audit group met following the last meeting of EACPC and the first phase of the file audit was conducted on 21 February 2011, the second phase will be conducted on 21 March 2011. There will be 16 children's files reviewed in the audit focusing on the key areas identified in EACPC self evaluation plan. The key areas for evaluation are,

- the involvement of health professionals in the initial stages of a child protection investigation
- the quality of assessment
- the involvement of children

The findings of the audit activity will be reported to the next meeting of EACPC.

**3. RECOMMENDATIONS**

- 3.1 It is recommended that the East Ayrshire Child Protection Committee:
- (i) note the progress of the group

**Susan Taylor  
Chair of EACPC  
08 March 2011**

**Report compiled by Dianne Burns, Child Protection Co-ordinator**



**Agenda Item 3.2 Appendix 1**

**EACPC Performance and Quality Sub Group**

**Monitoring and Reporting Framework**

This framework represents a summary of actions plans relating to:

<b>Plan 1</b>	<b>Annual Report &amp; Business Plan- including specific action plan 2010-2011</b>
<b>Plan 2</b>	<b>Significant Case Review action plan- SCR</b>
<b>Plan 3</b>	<b>Assessing Risks and needs- East Ayrshire Child Protection Committee (EACPC) self evaluation approach to assessing risks and needs action plan</b>
<b>Plan 4</b>	<b>Haringey- Action plan as result of the Joint Area Review of Haringey Children's Services</b>

Action Plan	Key areas of action	Timescale	Progress as at February 2011
<p><b>Plan 1</b></p> <p><b>Annual Report and Business Plan 2008 - 2011</b></p>	<p>Management information to enable analysis of trends and inform planning</p>	<p>Dec 2009</p>	<ul style="list-style-type: none"> <li>• Mapping out child protection management information available within key agencies- <b>complete 2009.</b></li> <li>• Quarterly report provided to EACPC on child protection activity from the Social Work Child Protection module.</li> <li>• <b>In place and 3 monthly reporting</b></li> <li>• A framework for Performance and Management Information developed for consultation at the CPC meeting of 08.06.10, <b>Agreed at EACPC</b> meeting 07.09.10. Initial reporting to begin at EACPC 07.12.10</li> <li>• Work ongoing on Ayrshire - wide basis on core data set- Basic Data Set <b>Agreed</b> August 2010.</li> </ul>
	<p>Monitoring implementation of significant case review plans</p>	<p>Timescales as per individual SCR plans.</p>	<p><b>See specific plan report below</b></p>
	<p>Systematic and structured approach to self evaluation</p>	<p>Annual progress in line with Business Planning Cycle</p>	<ul style="list-style-type: none"> <li>• File audit <b>completed August 2009</b> and report available</li> <li>• Assessing risks and needs <b>agreed</b> at CPC June 2009</li> <li>• Baby P report <b>agreed</b> at CPC June 2009</li> <li>• Case conference child/family views forms-pilot held November 2009 to February 2010</li> </ul>

			<ul style="list-style-type: none"> <li>EACPC Self evaluation framework developed and <b>agreed CPC 2009</b></li> <li>Multi agency self evaluation report <b>completed - October 2009.</b></li> <li>Self evaluation plan for 2010/11 presented to EACPC and COG September 2010 <b>Agreed</b> Implementation in progress</li> </ul>
Specific action plan 2010 - 2011	<p>Improve the overall quality, content and evaluation of files</p> <ul style="list-style-type: none"> <li>File audit evidence good quality and content of files</li> </ul>	March 2011	<ul style="list-style-type: none"> <li>File audit group undertaking multi agency file audit of 8 files February 2011 and 8 files in March 2011.</li> </ul>
	<p>Continue to review work jointly, focusing more on improved outcomes for children</p> <p>. Revise EACPC self evaluation framework to ensure outcome focused.</p>	December 2010	<ul style="list-style-type: none"> <li>Self evaluation plan for 2010/11 presented to EACPC and COG September 2010 <b>Agreed</b> Implementation in progress</li> </ul>
<b>Action Plan</b>	<b>Key areas of action</b>	<b>Timescale</b>	<b>Progress as at February 2011</b>
<b>Plan 2</b>  <b>Significant Case Review Child A (2008)</b>	Assessment- GIRFEC/ IAF	<p>Phase 1 – June 2010</p> <p>Phase 2 – December 2010</p>	<ul style="list-style-type: none"> <li>IAF training phase 1, 143 multi agency staff attended process and paperwork training and 74 staff attended Lead professional training</li> <li>Phase 2 – 175 staff completed process and paperwork training</li> <li>Phase 3- 72 staff completed process and paperwork training</li> <li>3 specialist training sessions for process and paperwork training completed</li> <li>Two further training sessions for Lead</li> </ul>

			<p>professional training September 2010</p> <ul style="list-style-type: none"> <li>• Integrated Chronology training to begin March 2011.</li> </ul>
	Training – challenging families and standard of proof	December 2009	<ul style="list-style-type: none"> <li>• Working with Challenging Families' Guidance <b>agreed November 2008</b>.</li> <li>• Specific training course developed re working with challenging families and available on training calendar.</li> <li>• 66 multi agency staff attended the course in 2009. Course on 2010/11 training calendar.</li> <li>• Training sub-group reviewed training material. Standard of proof required now explicitly covered in training. - <b>complete</b></li> </ul>
	Awareness raising – staff and public	January 2011	<ul style="list-style-type: none"> <li>• Elected member training to be planned as part of dissemination of inspection findings. Training in elected members calendar for January 2011.</li> <li>• Communication Strategy <b>agreed at CPC March 2010</b>.</li> <li>• Public awareness material in place. Public Engagement Sub Group review and develop material as appropriate.</li> </ul>
	Information sharing	March 2010	<ul style="list-style-type: none"> <li>• CPC file audit August 2009- one area of focus information sharing. <b>Complete report available</b>.</li> <li>• Action plan in place to progress improved information sharing and evaluation of GIRFEC Group. Good practice documents agreed by CPC June 2010 and COG July</li> </ul>

<b>Significant Case Review Child A (2009)</b>			<b>2010.Complete</b>
	Individual plans and assessments for each child, referrals follow up in writing	September 2009	<ul style="list-style-type: none"> <li>• Training reviewed to strengthen area of practice.</li> <li>• Case file audit 2010/2011 to evaluate practice.</li> </ul>
	Mechanism for review of cases	Sept 2010	<ul style="list-style-type: none"> <li>• This action point to be discussed further. MB to refer to OLG GIRFEC Group.</li> </ul>
	Supervision – agencies have systems in place and being implemented	September 2009	<ul style="list-style-type: none"> <li>• Performance and Audit Sub Group requested details of agencies supervision/ support systems in July 2009 and reported to the CPC.</li> </ul>
	Share findings from SCR via multi agency briefings	Jan 2010	<ul style="list-style-type: none"> <li>• Feedback given to multi agency staff involved in the SCR process Nov 2009</li> <li>• Multi agency practitioner learning and development sessions in relation to SCR took place 16.03.2010 and 23.03.2010. Sessions here aimed at SCR process, key learning from local and national reviews and discussions of impact on development of practice</li> </ul>
	Workforce Planning and Development	Jan 2010	<ul style="list-style-type: none"> <li>• Initial paper approved at Chief Officer Group on 1 Sept 09.</li> <li>• Performance and Audit Sub Group to</li> </ul>

			<p>include workforce information in future statistical reports to the CPC.</p> <ul style="list-style-type: none"> <li>• A framework for Performance and Management Information developed for consultation at the CPC meeting of 08.06.10, <b>Agreed at EACPC</b> meeting 07.09.10. Initial reporting to begin at EACPC 07.12.10</li> <li>•</li> </ul>
<b>Action Plan</b>	<b>Key areas of action</b>	<b>Timescale</b>	<b>Progress as at February 2011</b>
<b>Significant Case Review Child A (2008)</b>	Assessment and early intervention	October 2009	<ul style="list-style-type: none"> <li>• Risk assessment training complete for all front line children and families social workers. March 2009.</li> <li>• IAF implementation plan- phased roll out. Agreed Sept 2009 (see above).</li> </ul>
	Systematic monitoring of quality of practice	September 2009	<ul style="list-style-type: none"> <li>• Performance and Audit Sub Group requested details of agencies monitoring procedures in July 2009.</li> </ul>
	Accountability	September 2009	<ul style="list-style-type: none"> <li>• Performance and Audit Sub Group requested details of agencies accountability structures July 2009.</li> </ul>
	Multi agency file auditing	September 2009	<ul style="list-style-type: none"> <li>• File audit completed August 2009 and reported to CPC</li> </ul>
<b>Plan 3</b>	File audit	September 2009	<ul style="list-style-type: none"> <li>• <b>See Plan 2</b></li> </ul>
<b>Assessing Risks and Needs Action Plan</b>	Children and families views of Child Protection process	March 2010	<ul style="list-style-type: none"> <li>• Case Conference children/families views forms- pilot held November 2009 to February 2010.</li> <li>• Pilot of form restarted October 2010 led by</li> </ul>

			C Wassell
	Review of sample CP1's	August 2009	<ul style="list-style-type: none"><li>• <b>Completed</b> August 2009 and reported to CPC</li></ul>
	Review of information provided by the child protection module		<ul style="list-style-type: none"><li>• Senior Manager, Social Work to update</li></ul>

Action Plan	Key areas of action	Timescale	Progress as at
<b>Plan 4</b>  <b>Joint area review report Haringey Council</b>	Supervision		<b>See Plan 2</b>
	Assessment and early intervention		<b>See Plan 2</b>
	Systematic monitoring of quality of practice		<b>See Plan 2</b>
	Accountability		<b>See Plan 2</b>
	Multi agency File auditing		<b>See Plan 2</b>
	Training		Training Sub Group evaluating multi agency training provision in East Ayrshire and developing training calendar